



Cancellation and Refund Policy

We understand that circumstances may change, and we strive to accommodate your needs. However, to ensure fairness and the smooth operation of our venue, we have established the following cancellation and refund policy:

1. ****Cancellation Within 14 Days****: If the Lessee cancels this rental agreement less than 14 days prior to the scheduled event, the Lessee will forfeit the deposit.
2. ****Cancellation Within 7 Days****: If the Lessee cancels this rental agreement less than 7 days prior to the scheduled event, the Lessee will forfeit the entire rental fee.
3. ****End Time Compliance****: It is essential that all guests vacate the premises by the scheduled end time of the event. Failure to do so may result in additional charges or penalties.
4. ****Clean-Up Requirement****: The Lessee is responsible for ensuring that the venue is completely cleaned up after the event. This includes removing all personal belongings and decorations, as well as disposing of any waste or trash generated during the event.

Please note that any refunds, if applicable, will be processed in accordance with the terms outlined above. We encourage open communication regarding cancellations and will work with you to address any exceptional circumstances on a case-by-case basis.

Your understanding and cooperation in adhering to this policy help us maintain the integrity of our booking process and ensure that our venue is available to accommodate all our valued clients.

If you have any questions or concerns regarding this policy, please do not hesitate to reach out to us. We are here to assist you and provide any necessary clarification.

Thank you for choosing Creative Luxury Spaces. We look forward to hosting your event!