

Emergency Social Services (ESS) and scenario planning on engagement with YMCA

This table outlines occupancy types for potential Emergency Social Service (ESS) needs led by Toronto Emergency Management (TEM).

<u>Occupancy Types</u>	A. Daytime use access (existing programs & spaces)	B. Taking over unused spaces (community space)	C. Taking over a combination of used and un-used spaces	D. Entire building
<u>Resident Service Level</u> - ___# Residents anticipated	>50 residents	>100 residents	~100-200 residents	200+ residents
<u>Estimated timeline:</u> Please note it is difficult to estimate timelines required. Depends on many factors including impacted population, city shelter and hotel vacancies, capacity of supporting service providers etc. * An expanded ESS requirement on hours of operation in their occupied areas would need to be negotiated.	< one week Daytime use during existing YMCA operational hours (varies per site) Typical hours are: -M-F 6AM to 10PM -SS 7AM to 10 PM	~14 days (2 weeks) Daytime use during existing YMCA operational hours (varies per site). * Typical hours are: -M-F 6AM to 10PM -SS 7AM to 10 PM	~1 month Daytime use during existing YMCA operational hours (varies per site). * Typical hours are: -M-F 6AM to 10PM -SS 7AM to 10 PM	~2 months, however, would work to decommission rooms to scale down as needed. Hours of operation would need to be established based on the operational needs and YMCA resource capacity and availability.
<u>Facility management / services:</u>	YMCA provides as normal course of operation	YMCA provides as normal course of operation alongside (Note 1)	YMCA provides reduced programs & services alongside (Note 1)	YMCA ceases normal operations and supports EMS (Note 1)
<u>YMCA requirements</u>	People served would need to have valid ID	Note 2	Note 2	Note 2
<u>Spaces Accessed:</u>	Users have access to the Health & Fitness and community spaces.	Community Spaces – Refer to Site-specific inventory	Programmed Spaces: Refer to Site-specific inventory	Entire Building

<u>Emergency Program Staff (on-site):</u>	-YMCA provides onsite staff based on the existing program schedulee	- YMCA provides Host Site services - TEM/ESS provide coordination staff	- YMCA provides Host Site services - TEM/ESS provide coordination staff in coordination with external providers (e.g. CRC)	- YMCA provides Host Site services - TEM/ESS provide coordination staff in coordination with external providers (e.g. CRC)
<u>Communication:</u>	City of Toronto shares key information.... YMCA extends community awareness through social media channels....	Under development	Under development	Under development
<u>Cost Structure</u>	-No cost to City for up to XX users for XX days per year - \$YYY per users for each additional day per year.	Under development	Under development	Under development

Depending on scale of event, anticipated ability for residents to return to units, the level of ESS will vary and decisions on whether the services are provide on-site or off-site (e.g. housing workers, Toronto Employment and Social Services etc.)

Note 1: The list below would need to be considered and discussed in any scale of incident. However, the level of support would vary significantly.

1. Enhanced cleaning (IPAC, garbage removal, snow removal)
2. Facility management (HVAC, generator, hot water, tables/chairs)
3. Shipping/receiving – loading dock support
4. IT support (wifi, energy load)
5. Security support (camera access, building access)
6. Vendor management (utilizing existing suppliers/vendors where possible)
7. Health and safety – fire safety (detectors) slip and fall mitigation
8. Coordination – participation in regular Business Cycle Meetings (BCM) and reporting

Note 2: In a Severe Weather Event, YMCA would need to assess the internal emergency response to ensure the building and staff can create the minimum requirements to achieve the host site.

Scenarios:

1. Heating/Cooling (Type A Occupancy)

Available to the general public on days determined by Environment Canada and confirmed by City of Toronto Shelter and Support Services (TSSS). Led by Toronto Shelter and Support Services (TSSS). Main contact Sue Goodfellow, Manager, System Oversight, Outreach and Access, 416-392-9093, sue.goodfellow@toronto.ca

Timing: Each day, during existing YMCA hours of operation.

An event that may require the city to engage the YMCA could be a large apartment fire requirement overnight lodging or extreme weather events where a reception centre is needed (no sleeping). Further longer-term scenarios may be included outside of ESS such as vaccination sites at a later date. Please note layouts and ingress/egress points of security taken into consideration where children programming in place. May impact site utilization.

2. Vaccination Clinic (Type B or C Occupancy)

In 2021, the West End YMCA was established as one of the City of Toronto's mass-vaccination sites at a later date. Please note layouts and ingress/egress points of security taken into consideration where children programming in place. May impact site utilization.

3. Local Building Emergency (Type C or D Occupancy)

An example event like a large apartment fire may require the city to engage the YMCA for overnight lodging where a reception centre is needed for people to gather, reunify with their families, access municipal resources, stay overnight until more permanent sleeping accommodations can be found. If less than 200 people are gathering, spaces like the gymnasium and multipurpose rooms could be used alongside access to the changerooms (Type C Occupancy), depending on the specifics of the location. If more than 200 people are to be supported, the entire building may need to be taken over to provide enough areas for the all of the services and people (Type D Occupancy).

CITY RESOURCES:

<https://www.socialplanningtoronto.org/hub-toolkit>

<https://www.usdn.org/resilience-hubs.html>

<https://mcr2030.undrr.org/resilience-hub>

[Hub | empowersf.org](https://empowersf.org)