# Privacy Policy for ChicGrid

Last updated: October 28, 2026

This Privacy Policy sets out how ChicGrid ("we", "us", or "our") collects, uses, and protects information about you when you use our mobile application ChicGrid (the "App" or "Service"). It also explains your rights with respect to that information.

By using the App you agree to the collection and use of information in accordance with this policy. If you do not agree, please do not use the Service.

## 1. Interpretation and Definitions

Words with initial letters capitalized have specific meanings defined below. They have the same meaning whether they appear in singular or plural.

### Definitions

"Account" means a user account you create to access certain parts of the Service.

"App" refers to ChicGrid, the mobile application developed and operated by us.

"Device" means any device capable of accessing the Service, such as a smartphone, tablet, or computer.

"Personal Data" means any information that relates to an identified or identifiable living individual.

"Service" means the ChicGrid mobile application operated by us.

"Service Provider" means a third-party company or individual that processes data on our behalf to support the Service, analyze usage, or assist with operations.

"Usage Data" means data that is collected automatically when the Service is used or that originates from the Service's own infrastructure.

"You" means the individual using the Service, or the legal entity on whose behalf such individual uses it, as applicable.

## 2. What We Collect

### Personal Data

When you sign up or use certain features we may ask for information that can identify you, such as your email address.

Usage Data

Usage Data is collected automatically while you use the Service and may include information such as your Device's IP address, browser type, browser version, the screens you view, the date and time of access, time spent on screens, unique device identifiers, and other diagnostic information.

When you access the Service through a mobile device we may additionally collect the device model, operating system version, mobile browser type, and device ID.

Information you choose to provide

ChicGrid may request access to information stored on your Device (for example, your contacts list) in order to provide and improve the Service. We access that information only after you have explicitly granted permission, and you may revoke access at any time through your Device settings.

## 3. How We Use Information

We may use Personal Data for the following purposes:

- To provide, maintain, and operate the Service, including monitoring how it is used.
- To create and manage your Account and grant access to the features that come with registration.
- To send you messages relating to the Service — for example, app updates, security notices, or responses to support requests.
- To process transactions and deliver any goods, services, or digital content you request through the App.
- To personalize your experience and recommend features or content we think you'll enjoy.
- To analyze usage patterns, measure the effectiveness of promotional campaigns, and improve the Service, our products, and our marketing.
- To handle your requests and communicate with you.
- In connection with a merger, acquisition, restructuring, or sale of all or part of our business.

## 4. Sharing Information

We do not sell your personal information. We may share it only in the following circumstances:

- With Service Providers and vendors that help us operate the Service, analyze usage, or communicate with you, under contracts that require them to protect your data.
- With affiliates and related companies, provided they also honor this Privacy Policy.
- With business partners, solely to offer co-branded features, promotions, or programs that you have chosen to participate in.

- Where the Service offers public or community features, information you choose to share may be visible to other users.
- If required to disclose information by law, court order, or a valid request from a government authority, or when we reasonably believe disclosure is necessary to protect our rights, property, users, or the public.
- With your explicit consent for any other purpose.

## 5. Retention

We keep your Personal Data only for as long as necessary to fulfill the purposes described in this policy, unless a longer retention period is required or permitted by law. Typical retention periods:

- Account information: for the duration of your account plus up to 24 months after closure, to resolve disputes or handle post-termination issues.
- Support tickets and correspondence: up to 24 months after the ticket is closed.
- Usage analytics: up to 24 months to understand feature adoption and guide improvements.
- Server access logs (including IP addresses): up to 24 months for security monitoring and troubleshooting.

After the applicable retention period expires we either securely delete the data, anonymize it so that it can no longer be linked to you, or retain it only in encrypted backup systems.

## 6. International Transfers

Your information may be processed or stored in countries other than the one in which you are located. Those countries may have different data protection laws. By using the App, you consent to that transfer. We will take reasonable steps to ensure your data is handled securely and in accordance with this policy, and will apply appropriate safeguards where required by law.

## 7. Your Rights

You may ask us to provide a copy of, correct, or delete your Personal Data. You may also withdraw any permission you previously granted at any time through your Device settings or by deleting the App.

If you would like to exercise any of these rights, please contact us at the email address listed at the end of this policy. We may need to verify your identity before we can act on your request.

Please note we may be required to retain certain information when we have a legal obligation or a lawful basis to do so.

## 8. Security

We apply reasonable technical and organizational safeguards to protect your data against unauthorized access, use, alteration, or disclosure. That said, no method of transmission over the internet or of electronic storage is entirely secure, and absolute security cannot be guaranteed.

## 9. Children

ChicGrid is intended for users aged 18 and older. We do not knowingly collect information from children under 18. If we become aware that a child has provided us with Personal Data without appropriate consent, we will take steps to delete that information promptly.

## 10. Third-Party Links

The App may contain links to services or websites that are not operated by us. We do not control those third parties and are not responsible for their content, privacy practices, or policies. We encourage you to review the privacy policy of any service you access through a link in the App.

## 11. Changes to This Policy

We may revise this Privacy Policy periodically. When we do, the updated version will be posted on this page together with a new "Last updated" date. Where a change is material, we will additionally notify you by in-app notice or email before it takes effect. Your continued use of the Service after a change becomes effective constitutes acceptance of the revised policy.

## 12. Contact Us

If you have any questions or concerns about this Privacy Policy, or if you would like to exercise your rights, please contact us at:

Email: milanbroek@icloud.com