

TSN/Sportsnet Canada

- Upon arrival at TSN and Sportsnet establish communications with Master control.
- @ TSN a call to distribution (ext 7066) maybe needed to determine game source as Master Control Coordinators are not scheduled until 45mins before tip off.
- @TSN Route source to our virtual server (GFX116)
- @Sportsnet this is done for you.

INITIAL TRUCK COMMUNICATION

Home Games/Away Games

- Establish communication with Truck Director Chris Philips (416)726-8010 or
- backup option for home games, Producer Ross Simmons (416)545-9904
- Introduce yourself as TGI / BrandBrigade. (Both Director and Producer have the operator schedule) they will be expecting your call.
- Confirm the calibration time with Camera 1.
- Setup up hyper deck recorder. Format cards to Exfat. Get ready to record Calibrations

2. DURING CALIBRATION SETUP

- Remain on the line during calibrations.
- Correct any issues with calibrations, ask for a redo if needed.
- If calibrations are good, let the director know you would like final looks once you are setup. At their convience before tip off
- Always Be available for static identifier, early calibration, or additional technical verification.

3. POST-CALIBRATION WITH CAMERA 1

- Build the project.
- Once completed upload all calibrations and the prepared project to Synology drive.
- Once uploaded post in group chat, Upload completed

4. LAST LOOKS

- Reach out to the Game Truck to confirm Last Looks.
- Once Camera 1 is placed on program, request the operator to pan around and provide game movement for 30 seconds to 1

minute.

- During this time, confirm tracking and segmentation are performing to standard.
- Confirm satisfaction with art placement and tracking performance.

IN/OUT REFRESH (Immediately After Last Looks)

Only perform the In/Out Refresh once it has been approved by the Game Truck.

- 1 Inform Master Control that you will perform an In/Out Refresh.
- 2 Notify them the feed will briefly cut to black (under 30 seconds).
- 3 Save your project.
- 4 Close Injecto.
- 5 Right-click the green Injecto icon in the taskbar.
- 6 Select Start In/Out.
- 7 Wait for yellow flash then green indicator.
- 8 Re-open Injecto. Wait until it fully loads.
- 9 Reload your project.
- 10 Confirm video has returned properly.
11. Final setup of SmartFeed Game ID for Sponsor exposure report

5. CRITICAL OPERATING RULES

- Establish Communication with Truck and Master Control Early
- Confirm source and confirm your output is being seen properly in Master Control
- Calibrate and upload final project to Synology
- Record full game including Calibrations and upload Post Game to Google Storage Drive. Currently here: *drive.google.com/Operators upload here/ Raptors 2025-26*
- Direct link
https://drive.google.com/drive/folders/1vU7E77vbc38Nka0HZRHWy1YYdCwLvuVt?usp=drive_link
- Export exposure report.
- Any issues at all reach out in group chat.
- Fill out game report and detail any issues