# **Explain Questions - Theme TWO**

# Unit 2.1 Growing the Business

- 1. Explain one benefit to a business from growing internally.
- 2. Explain one drawback to a business from growing internally.
- 3. Explain one benefit to a business from external growth.
- 4. Explain one drawback to a business from external growth.
- 5. Explain one way in which a business can grow externally.
- 6. Explain one method of internal growth.
- 7. Explain one benefit to a business of becoming a public limited company.
- 8. Explain one drawback to a business of becoming a public limited company.
- 9. Explain one benefit to a business of using retained profit to fund growth.
- 10. Explain one drawback to a business of using retained profit to fund growth.
- 11. Explain one benefit to a business of selling assets to fund growth.
- 12. Explain one drawback to a business of selling assets to fund growth.
- 13. Explain one benefit to a business of using loan capital to fund growth.
- 14. Explain one drawback to a business of using loan capital to fund growth.
- 15. Explain one benefit to a business of using share capital to fund growth.
- 16. Explain one drawback to a business of using share capital to fund growth.
- 17. Explain one reason why a business may pursue stock market flotation.
- 18. Explain one reason why a business' objectives may change over time.
- 19. Explain one impact on a business from focussing on survival.
- 20. Explain one impact on a business from entering new markets.
- 21. Explain one impact on a business from reducing the size of its workforce.
- 22. Explain one impact on a business from increasing the size of its workforce.
- 23. Explain one impact on a business of increasing its product range.
- 24. Explain one impact on a business from decreasing its product range.
- 25. Explain one reason why the performance of a business can impact its aims and objectives.
- 26. Explain one benefit to UK businesses from an increase in imports.
- 27. Explain one drawback to UK business from an increase in imports.
- 28. Explain one drawback to a multinational of setting up in a foreign country.
- 29. Explain the impact on a business from an increase in exports.
- 30. Explain one way in which globalisation may impact on a business.
- 31. Explain the impact on UK businesses from an introduction of a tariff by the UK government.
- 32. Explain how being part of a Trade bloc can impact on a business.
- 33. Explain how competing internationally can impact a business' product.
- 34. Explain how competing internationally can impact the price a business charges for its product.
- 35. Explain how competing internationally can impact a business' promotion.
- 36. Explain one method that a business can use to compete internationally.
- 37. Explain one benefit to a business from acting in an ethical manner.
- 38. Explain one drawback to a business from acting in an ethical manner.

- 39. Explain one way in which a business can behave in an ethical manner.
- 40. Explain one method a business can use to reduce its environmental impact.
- 41. Explain one way in which environmental considerations may influence a business' activity.
- 42. Explain one impact a pressure group may have on a business.
- 43. Explain one impact a pressure group may have on a business' marketing mix.

### Unit 2.2 Making Marketing Decisions

- 1. Explain one way in which the business could improve its design mix.
- 2. Explain why the function of the product is important to a business.
- 3. Explain one method a business could use to differentiate itself from rivals.
- 4. Explain one benefit to a business from differentiating its product.
- 5. Explain one drawback to a business from having a differentiated product.
- 6. Explain one impact to a business of a product entering the maturity stage of its life cycle.
- 7. Explain one impact on a business' cash flow from a product entering the decline stage.
- 8. Explain one method a business could use to extend the life of one of its products.
- 9. Explain why a business might charge a high price for its product.
- 10. Explain why a business might charge a low price for its product.
- 11. Explain how the product life cycle impacts the price a business charges.
- 12. Explain how competition impacts the price a business charges.
- 13. Explain how new technology impacts the price a business charges.
- 14. Explain one reason why a business may need to know what price its competitors are charging.
- 15. Explain the benefit to a business of carrying out advertising.
- 16. Explain the drawback to a business of carrying out advertising.
- 17. Explain the benefit to a business of undertaking sponsorship.
- 18. Explain the drawback to a business of undertaking sponsorship.
- 19. Explain the benefit to a business of introducing special offers for its products.
- 20. Explain the drawback to a business of introducing special offers for its products.
- 21. Explain the benefit to a business of introducing product trials.
- 22. Explain the drawback to a business of introducing product trials.
- 23. Explain the benefit to a business of having a strong brand.
- 24. Explain the drawback to a business of using branding to promote its products.
- 25. Explain one benefit to a business of viral advertising.
- 26. Explain one way in which a business could use technology when promoting its product.
- 27. Explain the benefit to a business of using a retailer to distribute their products.
- 28. Explain the drawback to a business of using a retailer to distribute their products.
- 29. Explain the benefit to a business of using a wholesaler to distribute their products.

- 30. Explain the drawback to a business of using a wholesaler to distribute their products.
- 31. Explain the benefit of e-tailing to a business.
- 32. Explain one way that promotion may impact on the price element of the marketing mix.
- 33. Explain one way that the product itself will influence the place element of the marketing mix.
- 34. Explain one method a business can use to gain a competitive advantage over its rivals.
- 35. Explain the impact of having an integrated marketing mix.

# Unit 2.3 Making Operational Decisions

- 1. Explain the benefit to a business of using job production.
- 2. Explain the drawback to a business of using job production.
- 3. Explain the benefit to a business of using batch production.
- 4. Explain the drawback to a business of using batch production.
- 5. Explain the benefit to a business of using flow production.
- 6. Explain the drawback to a business of using flow production.
- 7. Explain the drawback that new technology can have on production.
- 8. Explain the benefit that new technology can have on production.
- 9. Explain one way that new technology impacts the quality of a business' products.
- 10. Explain one reason why a business may hold buffet stock.
- 11. Explain the impact on a business from holding buffer stock.
- 12. Explain the importance to a business of producing a bar gate stock graph.
- 13. Explain the benefit to a business of having improved logistics.
- 14. Explain the drawback to a business of having improved logistics.
- 15. Explain one factor that is important to a business when deciding on which supplier to use.
- 16. Explain the importance of effective procurement to a business.
- 17. Explain the benefit to a business of utilising a JIT stock control system.
- 18. Explain the drawback to a business of utilising a JIT stock control system.
- 19. Explain the impact on a business from choosing the wrong supplier.
- 20. Explain why the relationship between a business and its supplier is important.
- 21. Explain the benefit to a business of utilising a quality control system.
- 22. Explain the drawback to a business of utilising a quality control system.
- 23. Explain the benefit to a business of utilising a quality assurance system.
- 24. Explain the drawback to a business of utilising a quality assurance system.
- 25. Explain the benefit to a business of producing a high-quality product.
- 26. Explain the drawback to a business of producing a high-quality product.
- 27. Explain the benefit to a business of providing good customer service.
- 28. Explain one method a business may use to provide good customer service.
- 29. Explain one reason why it is important for a business' employees to have good product knowledge.

- 30. Explain one reason why it is important for a business to respond to customer feedback.
- 31. Explain one reason why it is important for a business to engage customers.
- 32. Explain one reason why it is important for a business to have a speedy and efficient service.
- 33. Explain one reason why it is important for a business to offer an effective postsales service.
- 34. Explain one way in which a business can offer a post-sales service.

#### Unit 2.4 Making Financial Decisions

- 1. Explain one way in which a business could improve its gross profit.
- 2. Explain one way in which a business could improve its net profit.
- 3. Explain one reason why a business might use marketing data.
- 4. Explain one reason why a business might use market data.
- 5. Explain one reason why a business might use financial data.
- 6. Explain one limitation to a business from using financial information to make decisions.

## Unit 2.5 Making Human Resource Decisions

- 1. Explain one impact of having a narrow span of control in a business.
- 2. Explain one impact of giving employees more authority.
- 3. Explain one benefit to a business of having a hierarchical structure.
- 4. Explain one drawback to a business of having a hierarchical structure.
- 5. Explain one benefit to a business of having a flat structure.
- 6. Explain one drawback to a business of having a flat structure.
- 7. Explain one benefit to a business of being centralised.
- 8. Explain one drawback to a business of being centralised.
- 9. Explain one benefit to a business of being decentralised.
- 10. Explain one drawback to a business of being decentralised.
- 11. Explain an impact on a business of issuing permanent contracts to its employees.
- 12. Explain one reason why a business may employee freelancers.
- 13. Explain one benefit to a business of employing people on zero-hour contracts.
- 14. Explain one impact on a business of insufficient communication.
- 15. Explain one barrier to effective communication within a business.
- 16. Explain one impact on a business of excessive communication.
- 17. Explain one way in which employees within a business could communicate effectively.
- 18. Explain one reason why a business would draw up a job description.
- 19. Explain one benefit to a business of writing a person specification.
- 20. Explain one method a business may use to select the most appropriate candidate.
- 21. Explain one benefit to a business of carrying out interviews.

- 22. Explain one benefit to a business of conducting formal training.
- 23. Explain one drawback to a business of conducting formal training.
- 24. Explain one benefit to a business of conducting informal training.
- 25. Explain one drawback to a business of conducting informal training.
- 26. Explain one reason why a business may conduct performance reviews with their employees.
- 27. Explain why a business may insist that employees undertake ongoing training.
- 28. Explain one benefit to a business from having motivated employees.
- 29. Explain one financial method that a business may use to motivate its employees.
- 30. Explain one non-financial method that a business may use to motivate staff.