

Introduction (2 minutes)

Hello, my name is <> and my role is <>.

Thank you very much for participating in this interview. We are conducting this interview as part of research informing the development of a digital resources library to support remote learning.

With this interview we hope to come to a better understanding of the tools used and challenges that educators have while going through the process of finding authentic resources to aid them in their teaching. Your input will help us to improve our process.

We are testing our design and not you. You can do nothing wrong. We are very curious for all your experiences, both positive and negative.

I will make notes during the interview that will be included in a research report. Everything you say will be anonymized before it is included in the research report. Do you have any questions before we start the interview?

General- Introductory questions (5 minutes)

- Can you tell a bit more about yourself and your work? What school are you currently working at? Which country?
- What does an average day look like for you?
- Do you use the internet a lot? On mobile, tablet, desktop or laptop?
- How many years are you working as an international educator?
- What kind of tools and platforms do you currently browse to find resources to aid in your remote/online learning classes? Why do you use those and what is most helpful about them?

Impression of the current prototype (5 minutes)

Please talk aloud as you browse through this website.

These designs and the process is not finished, some things may not work. We test the new design to see if we made the right choices.

- What is your first impression?

- What do you think this site intended for?
- What features in here do you find appealing/useful?
- What do you find missing?

Task for the user (10 minutes)

We test our design, not you!

This website is a work in progress. Try to think out loud with everything you do. For example, things like: “hey, what is this”, “I don’t understand this” or “I expected something else”. Nothing you say is wrong.

Scenario 1

- If you were looking to find a resource/link to aid you in Cell Biology how would you go about finding it on this website?
- Is this a realistic scenario? Do you do this in your practice?
- What kind of resources do you go looking for?

Scenario 2

- If you had to submit a resource for this website what would be the minimum number of fields that you would be comfortable filling out?
- What do you think about this form? What are the unnecessary fields?

End of the interview

We are now at the end of the interview. Is there anything important that we haven’t covered from your perspective?

Thank you very much for your time and valuable input!