

Jacob Bolin

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Objective

I am a recent college graduate with a degree in Health Sciences and a motivated team player with a passion for helping others achieve their goals, offering clear and informed guidance on products and services in a collaborative, customer-focused environment.

Skills & Abilities

- Customer Service Excellence
- Effective Written and Verbal Communication & Team Collaboration
- Time Management
- Problem-Solving Skills
- Attention to Detail
- Proficient in Microsoft Office tools

Education

University of Cincinnati, Bachelor of Science, Cincinnati, OH 2020-2024

Major: Health Science Pre-Medical

Extracurricular Activities: Varsity Club Lacrosse

Educational Experience:

- ___ Worked on a team to research correlations in force disparities between jumping and landing forces in the lower limbs
- ___ Used Microsoft Excel to plot data and run tests to determine significance in experimental values
- ___ Participated in cadaver labs to research and learn about the human body in a detailed manner

Turpin High School, Cincinnati, OH 2016-2020

Extracurricular Activities: National Honor Society, Varsity Lacrosse Team Captain, Varsity Football

Experience

Western & Southern – Gerber Life Team | Sales and Service Associate 2025 - Present

- Facilitated client inquiries and concerns while detailing products that positively impact their lives
- Passed Health and Life Insurance Licensing exams, being licensed in 49 states to sell insurance products
- Work as a part of a high-functioning team that leads in sales and customer service for the company

Dive Bar Cincinnati | Lead Bartender 2022 - 2025

- Supervise and lead a team of bar staff, as well as provide training and mentorship to new staff
- Solicit customer feedback and suggest and/or implement changes as appropriate
 - Collaborate with management to plan events, specials, and promotions
 - Create and maintain a welcoming and positive atmosphere for patrons and staff

Cincinnati Sports League | Event Staff 2024 - 2024

- Managed event logistics, set up equipment, scorekeeping, and ensured smooth game transitions
- Monitored game flow and resolved any issues to maintain a positive and competitive atmosphere

Mulchachos Multi-Service Contracting | Co-Owner and Operator 2019 – 2021

- Performed landscaping, construction, maintenance, and moving services for clients
- Manage operations including new business, quotes, inquiries, finances, and scheduling of projects
- Provided excellent service, resulting in strong business relationships and repeat customers

