

Rakesh Narsaiya Dharmaji
Vile Parle (West)
Mumbai – 400 056
Mobile- +91-9867254569
[**rakesh.dharmaji@gmail.com**](mailto:rakesh.dharmaji@gmail.com)

☐ **Highlights**

- 6+ Years of Information Technology experience.
 - 5+ Years of work experience as ORACLE DBA.
 - Track record for diagnosing problems and consistently delivering effective solutions.
 - Proven track record of meeting service industry standards and operational policies, planning & implementing effective control measures to meet client metrics.
 - Excellent written, communication, interpersonal, problem solving skills with the ability to work in multi-cultural environment.
 - Seeking a position in the field of Oracle Technologies as Oracle DBA and Application including design, maintenance and performance Optimization of Databases.
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☐ **Academic Education**

- B.Com from Mumbai University with Pass Class (year – 2013)
- Passed H.S.C from Mumbai Board with Pass Class (year – 2008)
- Passed S.S.C from Mumbai Board with Pass Class (year – 2006)

☐ **Professional Education**

- Oracle Database Administration I 2019 Certified Professional (OCA) (year – 2021)
- Completed Oracle SQL Certification Course on 04/25/2020 (Udemy)

☐ **Professional Experience**

Datavail InfoTech Pvt. Ltd. - Mumbai

(Mar 2016 – Till date)

Designation - Oracle Database Administrator - Tier 2 DBA

- Raising SR with ORACLE to find root cause for issue and providing suggestion to client to avoid in future.
- Upgradation of database from 11g to 12c version.
- Upgradation of database from 12c to 18c/19c version.
- RAC Installation and Configuration.
- Implemented two nodes 11g/12c /18c/19c RAC on Oracle enterprise Linux with VMware on Windows and Oracle 11g Single instance Installation on Oracle Solaris with Oracle Virtual Box on Windows.
- Converting single Instance database to RAC database Instances.
- Configured RAC in oracle 12c
- Adding and deleting nodes from RAC environment.
- Installing agent software.

- Patching databases using OPatch utility.
- Setting up DR Physical standby database and managing the same.
- Performing de-fragmentation and purging activity.
- Performed switchover and switchback in manual and managed recovery mode.
- Installing Oracle software on Linux, Solaris, HP-Unix, VMware/Oracle Virtual Box & Windows platform.
- Creating of Oracle Database on Linux, Solaris and Windows platform.
- Bouncing database and listener.
- Setting Up and Testing the RMAN Backups.
- Scheduling backups in crontab (Linux) and scheduled task(windows)
- Verifying scheduled user managed & RMAN backups.
- Creating Schema's and Working with Privileges, Profiles and Roles.
- Proactively monitoring and managing logical and physical structures i.e. Tablespaces and datafiles growth.(dbchk)
- Proper investigation regarding ORA-07445 and ORA-600 with the help of metalink.
- Proactively Monitoring file system growth, Alert Log and Archive Destination.
- Performing full database, schema and table level export and import and datapump (Expdp and Impdp).
- Execution of Scripts on UAT, QA, PreProd and Production databases.
- Creating DB Links in oracle database 11g and configuring them with SQL and MySQL databases.
- Create and manage tablespaces, indexes, and physical storage structures like data files, redo logs, archive logs. Allocate and manage logical storage structures like tablespaces, schemas and extents.
- Creating KB for the repetitive tasks.
- Troubleshooting and maintaining Database issues of users.
- Loading Data Using Oracle utility SQL-Loader.
- Explain Plan for SQL tuning, AWR.
- Strong analytical and problem-solving skills with ability to work within team environment and independently when needed.
- Deep dive to resolve complex prod issues and perform the root cause analysis.
- Working with Oracle support for Critical Production issues and creating and following up the SR's.
- Monitoring and coordinating Database/Application Outages.
- Monitoring the activities as per the client's agreed SLA's.
- Mentoring other team members.
- Implementing CHG and following the ITIL cycle.

Designation - Jr Oracle Database Administrator Tier 1

- Monitoring Incident, Service Requests, Email Requests.
- Performing Health check on Databases.
- Attending Calls, understand nature of issues and transferring it to respective Teams.
- Training colleagues.
- Creating Service Now Tickets and Reminders and alerting Shift leads.
- Monitored different types of Database Environments tickets.

I2C World Inc. - Mumbai

(Mar 2010 – Feb 2016)

Designation - Quality Leader (QL)

Quality Executive & Quality Coach

- Validating and monitoring call as per Client requirements
- Following the Client's Manual and accordingly analyzing the sales.
- Providing Feedbacks and mentoring the CRE's

Quality Lead

- Escalations and Mail Management
- Monitoring Calls and Providing Feedbacks
- Calibration session (Internal and Clients)
- Quality Induction.
- Master File Maintenance.

Operating Systems:

Sun Solaris, Linux, HP-UX, AIX, Windows

Database Management Systems:

Oracle 9i, Oracle 10g, Oracle 11g, Oracle 12c , Oracle 18c and Oracle 19c.

Programming Languages:

SQL/Python

Virtualization software:

VMware, Oracle Virtual Box

Ticketing System:

JIRA, Service Now

Personal Details

Date of Birth:	22-09-1989
Marital Status:	Single
Sex:	Male

*References available on request

Dated

Rakesh N Dharmaji