Enabling JavaScript

CAN uses a platform called FormAssembly for all of the online forms that look similar to this:



FormAssembly uses a programming language called JavaScript for backend functions to help the forms do the awesome things we need them to do (like calculations, conditional formatting, e-signatures, etc.)!

Most Internet Browsers (such as Safari, Chrome, Firefox, etc.) will have JavaScript enabled and FormAssembly users will have no problems with their forms related to JavaScript functioning. However, if a user has JavaScript disabled, they may receive an error like this when attempting to submit one of CAN's forms (in this example, the e-signature function was not working for this user):

Please review the error(s) below.

· Invalid Signature. Please ensure Javascript is enabled and try again.

If a user happens to receive an error message that says something like: "Please ensure Javascript is enabled and try again" this is the user's cue to check the following and make sure Javascript is *enabled*:

Chrome Browser - Android - Turn JavaScript On / Off

- 1. Apps icon. (Google) Chrome. If unavailable, swipe up from the center of the display then tap. Chrome. .
- 2. Tap the. Menu icon. (upper-right).
- 3. Tap. Settings.
- 4. From the Advanced section, tap. Site settings.
- 5. Tap. JavaScript.
- 6. Tap the JavaScript switch to turn on or off .

Safari Browser - MAC - Turn JavaScript On / Off

- 1. Launch Safari from your desktop or Dock.
- 2. From the main menu at the top of your screen, click Safari and then Preferences...
- 3. Click the Security icon.
- 4. In the Web content section, ensure that the Enable JavaScript check box has been checked.
- Close this window.

Firefox Browser - MAC/Android - Turn JavaScript On / Off

- 1. On the web browser, click the Firefox menu and select Options.
- 2. In Options window, select the Content tab.
- 3. Mark the Enable JavaScript checkbox.
- 4. In Options window, click on the OK button to close it.
- 5. Click on the Reload current page button on the web browser to refresh the page.

If you are using a different browser than the three listed, please search online (Google, Bing, etc.) for how you can enable the Javascript setting on your specific browser.

Please send any additional questions to CAN's <u>database consultant</u>.