

PRIVACY POLICY

The State of the Arts' (SOTA) State of Solidarity Relief (SOS RELIEF) tool privacy policy sets out your rights and the measures SOS RELIEF tool administrators take to protect your personal data.

This policy includes how tool administrators use your information, what rights you have to your data, and how the law protects you as an individual.

SOS RELIEF tool administrators will review and amend this privacy policy from time to time, and you can always find the most up-to-date version on its web site.

SOTA attaches great importance to protecting your privacy. We use the personal data we collect in accordance with the provisions of the European General Data Protection Regulation (GDPR) of 27 April 2016 (also known as GDPR - General Data Protection Regulation). This privacy statement was drawn up on April 28, 2020. We will publish any updates to this policy on <http://state-of-the-arts.net/sosrelief/>

Scope of this Privacy Policy

This privacy policy applies to the collection and processing of personal data by SOTA via the SOS RELIEF tool, a Belgian organization with registered offices at Schootstraat 1 Rue de Pene, 1000, Brussels.

The Data We Collect and Process

SOTA's SOS RELIEF tool collects and processes different types of personal data.

These are limited to personal data of your first name, your last name, your e-mail address, your motivation and consent to participate in a financial exchange introduced by way of matching you with another user of the online tool, and your personal IBAN number.

SOTA's online platforms (e.g. web site, online discussion forum) do not use cookies, and they do not collect any of your personal information as a result of you using them. Also, SOTA's SOS RELIEF tool does not collect or process any information about you that is already publicly available. This privacy policy and your interaction with the SOS RELIEF tool itself exclusively concerns the personal data that you provide via our online forms.

Using this Web Site

On the SOS RELIEF tool, when you submit your personal data, we ask your explicit consent to allow processing of data for the purpose of keeping you informed about your financial exchange. Also, administrators for the SOS RELIEF tool will always be in touch with you about the use of your personal data by e-mail.

The SOS RELIEF tool will not store personal data indefinitely. When certain personal data are no longer necessary for the purpose for which they were collected, and the SOS RELIEF tool administrators no longer need them in order to fulfill certain obligations or respond to certain inquiries or claims, SOS RELIEF tool administrators will remove these personal data.

The web site for the SOS RELIEF tool does not collect personal data via cookies or other software. The web site can, however, contain hyperlinks to other websites. SOTA is not responsible for the privacy policy of these other web sites and third parties.

The Use of Your Data by the SOS RELIEF Tool

SOTA's SOS RELIEF tool collects and processes personal data in the context of the regular activities it performs as an online financial tool facilitating one-time, emergency peer-to-peer exchanges.

More specifically, SOTA's SOS RELIEF tool processes personal data for the following purposes:

- To keep you updated on your participation;
- To answer your questions or address your concerns via e-mail only;
- To communicate with you by means of sending press releases and/or e-mails;
- To enable the establishment of consensual relationships between those engaged in financial exchange(s);
- To improve our web site.

In the case that we would want to use your personal data for additional purposes, we will ask your explicit consent.

How We Keep Your Data Secure

Your personal data is stored and processed on systems of SOTA or systems managed by financial institutions on behalf of the exchanges that SOTA's SOS RELIEF tool authorizes. **

Your data is always kept safe. Access to users' information is strictly controlled. The system is only accessible to people who need it to do their work. Certain data, for example, sensitive

information, is only made visible to SOS RELIEF tool administrators who have a reason to work with it.

The data is kept for up to two years before it is reviewed and considered for removal from the system.**

SOTA's SOS RELIEF tool only processes personal data outside of the aforementioned conditions and circumstances if appropriate legal grounds apply. That is, if requested to do so by the police, regulatory authorities, or legal advisors, we may need to provide data to them.

What We Use Your Personal Information For

When collecting your data, we put transparency and reasonableness first. Based on the legitimate interest, we use the information you provide to communicate with you about the financial exchanges to which you choose to agree.

When you make or receive a donation, we collect your first name, your last name, your e-mail address, your statement of motivation and consent, and your personal IBAN number.

We may also collect information in the form of testimonies to analyze our customer base and improve our processes in the future.

You have Control

With your permission, we will keep you informed of our services.

You can indicate how you want to be kept informed by us, but our communication is limited to e-mail at this time. So, when you make or receive a donation, please communicate with us about it by e-mail to sosrelief@state-of-the-arts.net. You can unsubscribe from our e-mails at any time: You will find the option to do so at the bottom of every e-mail you receive from us.

We do not sell your personal information to third parties for any purpose.

Third Parties

Personal data are managed by SOTA SOS RELIEF tool administrators and are treated as strictly confidential. Your data will only be used for the specific purposes for which SOTA SOS RELIEF tool administrators possess these data. Your personal data will not be provided to third parties unless there is an appropriate legal ground for it or you have given your explicit consent.**

SOTA does not provide your personal data to parties established outside of the European Union.

Your Rights

You have the following rights with regard to your personal data:

- the right to consult your personal information;
- the right to request a copy of your personal information;
- the right to have inaccuracies corrected;
- the right to request us to stop processing your personal data;
- the right to withdraw your consent;
- the right to have your personal data erased;
- the right to file a complaint with the Privacy Commission (www.privacycommission.be).

Contact Us

If you have any questions about our privacy policy or the information we have about you, please contact us:

- by post: Schootstraat 1 Rue du Pene, 1000, Brussels, BE
- e-mail: sosrelief@state-of-the-arts.net
- telephone: +32471570276

Changes to this Privacy Policy

The SOS RELIEF tool administrators have the right to change this privacy policy. The most recent version of this policy will always be placed on this web site. It is therefore recommended to check the privacy policy on this web site on a regular basis.