## **Caldwell County Helene Recovery Options**

(Contact <a href="mailto:sbolick@caldwellschools.com">sbolick@caldwellschools.com</a> to have information added or add to the Facebook social media post)

THANK YOU TO EVERYONE HELPING WITH ASSISTANCE IN CALDWELL COUNTY AND THE SURROUNDING AREAS! Non-emergency Sheriff's Dept. # - (828) 758-2324 Call 211 - to locate family members Call 988 - mental health assistance GUARD YOURSELF AND OTHERS WITH SCAMS. Make sure services are legit.

### School Closing Info-Monday and Tuesday Oct. 14-15 - students originally were out of school. Now we will be in session.

### **VOLUNTEER OPPORTUNITIES**

CLICK HERE!!!!! <u>HEATHER RICHARD'S Live document of volunteer spots and needs updated regularly!</u> Questions about donations, ways to assist and more - contact Abby Rich (828) 838 - 8196 or email <u>donations@caldwellcountync.org</u>

### FREE FOOD AND SUPPLIES

- YOKEFELLOW- will provide a drive-thru truckload food distribution this Saturday October 12th Beginning at 1pm \*bring Caldwell county ID
- Caldwell Co residents who need to replace clothing lost in the recent storm may visit St. James Episcopal Church located at 806 College Ave Lenoir during the hours listed below. Every day but Sundays from 9-12 and 1-4 pm
- Livingston Memorial Baptist Ch. 5-7:30 in Kings Creek (Non-perishable items) and deliveries if needed
- If you have been affected by the storm and need some necessities, Gerber Collision Morganton has a ton of stuff dropped off from teammates on the East side of the state! Do not call the location please as phones and internet are still down, but stop in, water, soap, socks, diapers, and more!! 212 Old Salem Rd, Morganton, NC 28655

The North Carolina Department of Health and Human Services has received approval to implement the first phase of the Disaster Supplemental Nutrition Assistance Program (D-SNAP) in 25 western NC counties and for members of the Eastern Band of Cherokee Indians who live in zip code 28719. They estimate more than 150,000 people in Western NC will apply for up to a combined \$120 million in benefits, but the window to apply is short, and they need your help making sure people who may be eligible know about D-SNAP and apply.

# Phase one of D-SNAP begins on Friday, October 18, and the application period closes on Thursday, October 24.

Eligible households will receive a one-time benefit on a debit-like card (called an Electronic Benefits Transfer, or EBT card) to help buy food. The exact amount will depend on household size, income and estimated losses. The benefits are good for up to nine months. The impacted counties are: Alexander, Alleghany, Ashe, Avery, Buncombe, Burke, Caldwell, Catawba, Clay, Cleveland, Gaston, Haywood, Henderson, Jackson, Lincoln, Macon, Madison, McDowell, Mitchell, Polk, Rutherford, Transylvania, Watauga, Wilkes, and Yancey Counties. People are encouraged to apply by phone at the D-SNAP Virtual Call Center at 1-844-453-1117 or complete a pre-registration online using the <u>ePASS Pre-Registration Tool.</u> which will open on Oct. 15 for pre-registration and close on Oct. 22. Applicants will then receive a call to complete the registration with an interview over the phone. People can also apply at a <u>D-SNAP location</u> in their county. For a full list of places

to apply and for more details, visit <u>ncdhhs.gov/dsnap</u>. Residents will be notified if they have been approved within three days of their application and will be able to pick up their EBT card in person at their county's D-SNAP site or have their card mailed to them overnight at the address they list in the application. Residents are encouraged to apply for D-SNAP by phone on their assigned day by last name.

10/18 – A-G 10/19 – H-M 10/20 – N-S 10/21 – T-Z 10/22 – Open to all

10/23 - Open to all

10/24 - Open to all

### **Fundraiser events**

- The Downtown Lenoir Development Alliance is restructuring the Wood, Fire, Smoke festival on Oct 19th to a Helene relief effort! Planning is underway and more info will come out as our vision comes together. What we do know is that we need volunteers! Follow the Wood, Fire, Smoke FestivalWood, Fire, Smoke Festival page and keep a look out for the sign up links!
- The Pigeon River Messengers have deep roots in Caldwell County as well up the mountain in Yancey County. They have been making trips to take supplies there and you can find out more on Lori Allison Dyke's Facebook page. They will be playing music on the dark side and spooky tales and ballads for the Halloween season at the Happy Valley Filling Station on Friday, October 18 from 5-9pm, and they are using the event to collect coats, gloves, and scarves for those in need (thrift and retail) to support people who have lost homes and jobs, locally owned businesses, and local musicians.

### Crisis Cleanup Hotline for need and to sign up to help clean & repair

- (844) 965-1386 (crisiscleanup.org) If you need help with cleaning up damage from the hurricane call this number for assistance. You will be connected to volunteers for local relief efforts, organizations, community groups and faith communities who can assist you. All services are free, but not guaranteed.
- Those impacted by Hurricane Helene and need help may be eligible for FEMA assistance. How do I apply for FEMA disaster assistance?\* Apply Online at <u>https://www.disasterassistance.gov</u> \* Call FEMA toll-free at 1-800-621-3362

### Shelter (Refugio)

- First Baptist Church Hildebran- 8831 Old NC Hwy 10 Hildebran
- As a result of the American Red Cross consolidating shelters to conserve resources, the West Caldwell High School Shelter will be closing. Caldwell County NC residents can seek shelter at Oak Hill Methodist Church at 2239 NC HWY 181 Morganton, NC 28655.
- <u>https://www.readync.gov/stay-informed/open-shelters</u> open shelter link

### Free Services (Servicios Gratis)

- Free clean up Hudson First Baptist, Lenoir First Baptist
- Jacob Moretz- generator hookups or if anyone needs the customer side of their electrical service repaired if the power company will reconnect their part....or evaluated or their breaker box or anything else electrical repaired or evaluated I'm doing what I can to help people take care of these things until my money runs out...I've gotten a few donations toward materials so there's enough to keep going for a few more houses. contact at 828 502 0231

### Water for Animals and Temporary Horse Stables

- Heather Richard (bring containers for water) and 1 -2 horse stables available for emergencies
- Lisa Hawkins Greene on Facebook- temporary pasture

### **FINANCIAL DONATIONS**

- World Central Kitchen
- Operation Airdrop- <u>www.operation-airdrop.com</u> (helicopters out of Charlotte and Concord Regional with food/supply donations sites at BassPro and Walmart in Concord (Hickory Airport drop offs as well)
- <u>Helicopter Recovery</u> Donate to volunteers for fuel for flying their helicopters in with supplies and rescue efforts
- Lower Creek airport fuel donations- We FINALLY have a monetary donation link for you! Many have asked and wanted to contribute through monetary donations for aviation fuel etc.
   Important: A few instructions, so you aren't caught paying fees.
   Once you choose a donation amount there is also an option to contribute to the donation we are using called Zeffy (but not required). If you don't want to pay a contribution fee to Zeffy, please scroll down where you see "Summary" and click the drop-down, click other and then type in "0" under contribution. These funds will be stewarded properly towards the cause of aviation fuel, and high priority supplies- <a href="https://www.zeffy.com/donation-form/9e371c83-a134-4212-8cda-3d5f947d1163">https://www.zeffy.com/donation-form/9e371c83-a134-4212-8cda-3d5f947d1163</a>
- High Country Boone Relief-<u>https://www.boonechamber.com/news/community-led-resource-deployment</u>
- If you are feeling led to donate physical or monetary items, Feeding Avery Families is a great place to do so. The focus of this non-profit is to combat food insecurity in Avery County. They primarily buy goods from MANNA foodbank in Asheville. However, due to Hurricane Helene, MANNA has lost all goods. FAF needs donations to help continue feeding Avery County during this crucial time.

Durham Rescue Mission collecting supplies at 1201 E. Main Street. Need First Aid Supplies, Non-Perishable Foods, and Personal Hygiene Supplies.

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Triangle YP - Civitan Club is collecting donations at these drop-off sites through Friday 10/4. See their list of what they can accept.

- Durham Glass Jug (Downtown, RTP), Boxyard/Fullsteam (RTP), Beer Tooth Taproom
- Raleigh Burial Beer Downtown Raleigh
- Cary Bond Brothers Beer

# State of North Carolina

• North Carolina Disaster Relief Fund at https://nc.gov/donate

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Buncombe County (Asheville region)

• To donate: helenedonations@buncombecounty.org

To volunteer: helenevolunteers@buncombecounty.org

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American Red Cross North Carolina

• Call 1-800-RED CROSS (800-733-2767), text HELENE to 90999, or visit

https://www.redcross.org/donate/dr/hurricane-helene.html

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The Salvation Army of the Carolinas

Salvation Army Hurricane Helene Relief at

https://give.helpsalvationarmy.org/give/166081/#!/donation/checkout

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United Way of North Carolina

UW Helps NC Helene Recovery Fund at https://fundraise.givesmart.com/form/1nSUgw

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Samaritan's Purse (Boone, NC)

Hurricane Helene Relief Efforts at

https://www.samaritanspurse.org/article/pray-for-those-in-helenes-path

-----Operation Airdrop (Concord, NC)

• Hurricane Helene Relief Efforts at https://www.operation-airdrop.com/hurricane-helene

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Asheville reputable organizations

- https://belovedasheville.com/get-involved
- https://donate.mannafoodbank.org
- https://www.foothillsfoodhub.org/donate
- http://abccm.org/donations/ministry-fund
- https://homewardboundwnc.org
- https://baptistsonmission.org/Mission-Projects/By-Mission-Type/Disaster-Relief/Hurricane-Helene
- https://www.nccommunityfoundation.org/news/hurricane-helene
- https://www.ffa-nc.org
- https://facebook.com/democracygreen

### **DONATION ITEM NEEDS and DROP LOCATIONS**

### CLICK HERE!!!!!

HEATHER RICHARD'S Live document of volunteer spots and needs updated regularly! CLOTHING DROP OFF AREAS-

ASU hickory, Granite Falls First United Methodist Ch., Tri-City, Collettsville Fire Dept (coats), Abundant Life Ch., Yokefellow, Lenoir Community Church, Abigail's Gifts and Florists in Lenoir, Melanie's Hometown Pharmacy, Misty Caskey Clay on Facebook

- Iglesia Cristo Vive 126 Ideal Dr. SE Lenoir Hispanic Community Hurricane relief mission
- Antique Corner Mall 4535 Lower Cedar Valley Rd Hudson right off highway 321(pull to the back at loading dock)
- Yokefellow in Lenoir
- Soul Good Ministries Granite Falls in Green Bin (9 Lakeside Ave)

- Lower Creek Airport- Medical supplies!! We can use it. Bandaids, Tylenol, Motrin, bandage, polydent, epi pens, medical equipment, hand sanitizer, toothpaste, tooth brushes, floss, bar soap, Clorox wipes, tarps, I'll add as I think. Bring it to 229 wildwood road, Lenoir, nC. You. Can text me at (828) 291-1694 and I can tell you where to go with it when you get here
- Lower Creek Baptist Church 9-4
- United Way
- Appstate campus in Hickory
- Carolina Car Company in Hudson trailer for items until Friday for Old Fort
- Melanie's Hometown Pharmacy Main St Hudson
- North Catawba Fire Dpt off Connelly Springs Rd. (292-1846)
- Winkler's Grove- Hearts with Hands
- Little River Fire Dept. Oak Hill School Rd
- 3428 Hickory Blvd Hudson NC Harrisons Foothills NC is working directly with the departments in the mountains to get supplies directly into the people's hands donations can be dropped off Monday-Friday 9am-7pm and Saturday 9am-6pm.
- McMillon Electric, Shed Haven, and Statefarm Lenoir(3130 Hickory Blvd Hudson and 524 Fairview Dr. SW Lenoir),
- United Way 1248 hickory Blvd, lenoir- 9-5:30
- There is a trailer at the shed haven beside legit fitness on 321 taking supplies up to Boone area or you can drop them at Legit .
- A-1 Pest Control has official Drop-Off Locations:Blowing Rock, Lenoir, Hickory(behind the Paramount Kia through an unlock gate), West Jefferson
- Gathering supplies to deliver to Edgemont, Mortimer, and Cary's flat communities. Please drop off at the Collettsville Fire Department. Most will be delivered by the fire department or ATVs.
- Boone drop off info- We understand there are more onlookers and sightseers in the High Country today. This is creating issues for not only our transportation of supplies across the county and emergency services but impacting our already limited resources, including cellular service. If you are dropping off relief supplies, thank you for your assistance! Please use The Summit Pickleball for that dropoff at 278 Industrial Park Dr.
- If you are interested in hauling hay, deploy horses, etc for these counties that are needing help, please contact by phone 828-292-6154.

### DONATION LIST OF REQUESTED ITEMS

Sleeper Sofa - contact Shea Bolick - <a href="mailto:sbolick@caldwellschools.com">sbolick@caldwellschools.com</a> 828-312-1639PLASTIC TOTES/ TUBSsnack stuffmotrin for adults and kidsnon perishable foods - pophot handsbenadryltops are best or get a canthermal blanketsfixodentopenertylenol for adults and kidscold medicine

propane matches lighters toilet paper paper towels paper plates tin pans to use on the grill charcoal flavor packets for water flashlights batteris - all sizes soap body wash toothpaste tooth brushes deodorant razors shampoo conditioner pads tampons laundry detergent bleach cleaning supplies gas cans buckets chicken feed horse feed dog food cat food

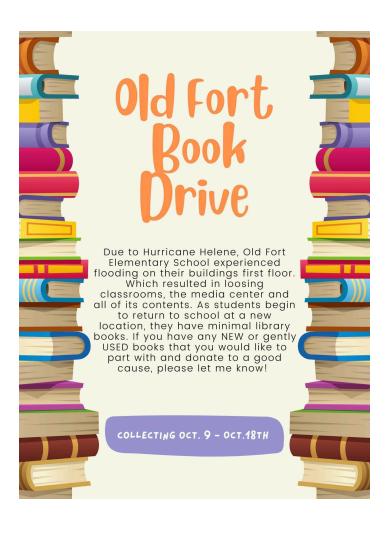
cat litter (this can be used to soak up water too!!!) old towels color books for kids diapers all sizes wipes formula bottles / nipples sippy cups sleep bags hand sanitizer - small pump size are the best tarps storage containers - the plastic kind to protect things Water (please do not send to airports due to weight) Baby Formula/bottles Non-perishable foods **Emergency supplies** Sanitizer Paper goods Peanut Butter Pet Supplies Diapers (children and adults) Hydration packs Baby wipes Bug spray Plastic utensils Manual can openers

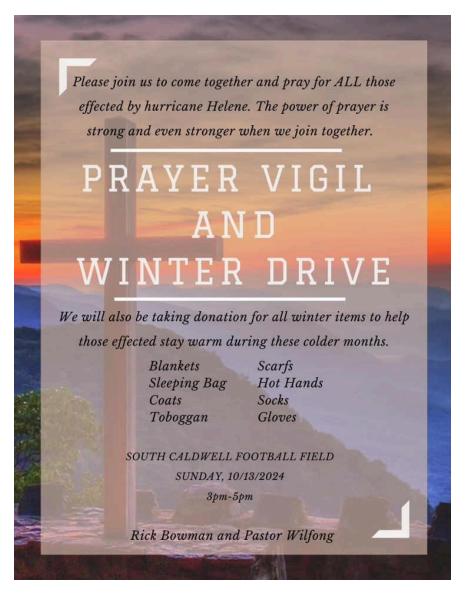
Trashbags Cleaning supplies Flood buckets Plastic sheeting and tarps Toothbrushes Toothpaste **Toiletries and Sanitation** supplies Feminine hygiene products Heavy duty work gloves Socks of all sizes Flashlight Batteries Candles Sleeping bags/blankets Paper products Box fans Chewable meds/benadryl Laundry detergent Sleeping bags Tents Shovels Rakes Towels All warm clothing, coats, gloves, hand warmers, toboggans, scarves PPE Equipment

Soul Good (door to door) Food Ministry in Granite Falls at Granite Falls First United Methodist Church was completely wiped out giving out bags of food last week. To replenish- these are the following items needed: 2in1 shampoo/conditioner, toothpaste, ramen, peanut butter, jelly, breakfast bars. Small cans only of corn, black beans, pinto beans, diced tomatoes, chicken, chicken broth. Drop donations in green bin beside church or church office

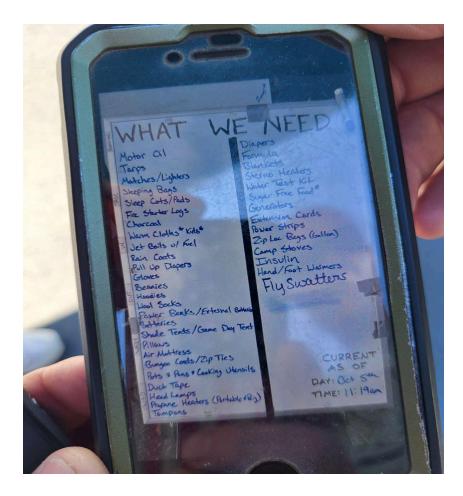
**!!URGENT! !!**Direct list from a church in Newland that we have been delivering things to. They are requesting these things as they are feeding the community and providing shelter for them there! You can drop off at Ale Yeah Fyreside Tavern in Granite, Liquid Roots Brewing Project in Lenoir, or my Venmo below, or the Amazon list below! Venmo: @Kaeli-Resendiz Amazon List: https://www.amazon.com/registries/gl/guest-view/3HOJQE01WH11K

Bring to South Caldwell High School - McKinley Johnson





Banner Elk needs - take to lower creek airport



### Boone drop point request board

Rodads (Marine Construction) (B) Construction (Print of Construction)	- Caper rash antment 3: Boths Saray Lins - Pain Sanas & Threes - Pain Spans - Pain Spans - Can Gauss -	· Tarps · Towels · Hand Sanitizer	· Deodorant · Depends XL * Faminine Hygiene Products · Chewable / Liquid * Benaary! · Band aids · Firs! · The-Made Sanitary · Chailwaw Files

Need supplies and water if you can get there -

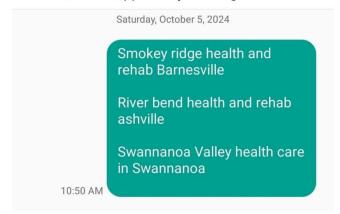


Scott Newton

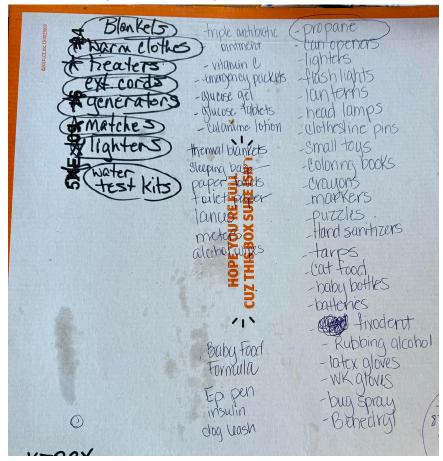
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Urgent needs at these facilities. No water. No supplies if yall can get here



Lower creek Airport in Lenoir requests



### FLOOD BUCKET DONATIONS: BUCKETS ALREADY PROVIDED- they just need items

St Luke's of Hickory and Granite Falls First United Methodist Church



### SPECIFIC VOLUNTEER OPPORTUNITIES

- Please call the (temporary) hickory airport call center at 828-323-7777 from 9am-6pm, we can assist with finding volunteer resources for you, or visit the volunteer sign up desk at the airport entrance! Other locations that feed donations to the Hickory airport and need assistance -United Way drop off locations at App State Hickory campus or the one on Tate Boulevard. Those locations are unloading drop offs and shuttling it to the airport. Hickory Regional Airport is at max capacity with volunteers! How amazing! They are in urgent need of fuel to continue flying to WNC to drop donations. Donations to Carolina Emergency Response Team https://www.facebook.com/carolinacert?mibextid=LQQJ4d
- James Smith- on Facebook- currently on the ground in Asheville everyday working with a group
  of volunteers directly focusing on low income housing for disabled elderly folks who are stuck
  without power and water and have no medical care or management team in place. They flushed
  toilets and filled bathtubs for 150+ residents and created a greywater refill station on site so there
  is a system in place. Also a 5 story apartment complex retirement home that is in desperate need
  of care. If you want to donate medical supplies, clean sheets, water buckets, rain barrels or your
  time please message me directly for where we will be to meet up.
- Angel Starnes (ATS) Accounting in Granite Falls update- Update from the crew at Hickory Airport. Below are specific items requested by civilians and volunteers on the ground via Starlink. They will deliver twice a day to the airport for anyone willing to to drop at her office: 27 Falls Avenue, Granite Falls (beside Huffy's and Granite Drug)Benadryl, Calamine lotion, Baby Tylenol, Baby Advil, Bandages (large), Antiseptic ointment, Bandaids, Eyedrops, Alcohol, Vaseline, Nebulizer treatment for children, 2 stroke fuel premixed in gas can

- Blue Ridge Energy is looking for people who can serve meals to lineman and employees. This would be at the district office in Lenoir. No need to bring anything, just a willingness to serve and clean up after.Please email Elyse Reese at meaddington@gmail.com if you are willing to help.
- Medically Credentialed Volunteers Needed! McDowell County is seeking volunteers with medical credentials to assist in ongoing efforts. We are looking for individuals with the following certifications: RN, LPN, CNA, and MA.If you see this message before 10:00 AM on 10/2/24, you are asked to report to East Marion Community Church, located at 660 Baldwin Ave, Marion, NC 28752, at 10:00 AM in the sanctuary for a meeting to begin assignments. If you are unable to attend the meeting but are still able to help, please contact the McDowell County Volunteer Coordination Hotline at 828-559-9731. Your skills and time could make a big difference in our community's response. Thank you for your willingness to serve!
- Cannon Memorial (an Appalachian Regional affiliate hospital) in Avery County is in dire need of support staff. You can continue to call (828) 386-2000 to get your foot in the door with volunteering! Watauga Medical Center can provide you with information if you're interested in helping at Cannon Memorial.
- We need volunteers who are bilingual to help make calls to Spanish speaking families from the Watauga School System. Please call Watauga High for more info on how to help (828) 264-2407)

If your donations of any kind are turned away....Please send to Hot Springs, Avery, Newland, Ashe, Barnardsville/Big Ivy, Burnsville, Micaville, Bakersville, Spruce Pine, and many others in N.C. These places are not getting needed attention !!!!

# Small WNC communities and counties.



I've seen a lot of folks that aren't from NC asking about how they can help, here is a map of some the smaller communities and counties that aren't FEMA Small business and home info



# Small Business Disaster Recovery Steps in North Carolina

- 1. **Assess and Document Damage**: After a disaster, the first step is to assess the extent of the damage to your property, equipment, inventory, and other business assets. Document everything thoroughly with photos, videos, and detailed notes to have a clear record. This is crucial for reporting the incident to insurance providers and other agencies, ensuring you capture the full scope of the loss.
- 2. **Contact Insurance Carrier:** Once the damage is documented, notify your insurance provider immediately to begin the claims process. Provide them with the documentation of the damage and work closely to understand the timeline and requirements for receiving compensation. Be proactive in following up and ensuring all paperwork is correctly filed to expedite the claim.
- 3. **Contact FEMA:** If the disaster qualifies for federal assistance, contact the Federal Emergency Management Agency (FEMA). FEMA offers resources, grants, and low-interest loans to help businesses recover from federally declared disasters. Register as soon as possible to receive assistance and stay informed about any additional support FEMA may offer during recovery. **1-800-621-FEMA** <u>https://www.disasterassistance.gov/</u>
- 4. Contact SBA: The U.S. Small Business Administration (SBA) provides disaster recovery loans to businesses affected by disasters. These loans can help cover the costs of repairs, rebuilding, and operational recovery. Reach out to the SBA for guidance on the loan application process and gather the necessary documentation to apply for financial assistance. Often, FEMA and SBA will work with local agencies to provide support the Disaster Recovery Centers (DRCs) and Business Recovery Centers(BRCs). 1-800-659-2956 <a href="https://www.sba.gov/funding-programs/disaster-assistance/hurricane-helene">https://www.sba.gov/funding-programs/disaster-assistance/hurricane-helene</a>
- Contact Lending Organizations for Bridge Loans or Rapid Recovery Loans: You may be able to apply for bridge loans to provide for cash needs in the short term. When those funders are identified, information will be provided here.
- 6. **Contact Suppliers**: Notify your suppliers about the disaster and discuss how it might affect your orders, deliveries, and supply chain. Collaborating with suppliers early helps minimize disruptions and may offer temporary adjustments to payment terms or delivery schedules, allowing your business to get back on track faster.
- 7. **Contact Creditors**: If your business has existing loans or financial obligations, inform your lenders about the disaster. Many financial institutions offer disaster relief options, such as loan deferments, payment restructuring, or temporary interest rate reductions, to help ease financial strain during recovery.
- 8. Get Help from the SBCN (Small Business Center Network): The Small Business Center Network (SBCN) in North Carolina provides free counseling, resources, and support to small businesses recovering from disasters. Reach out for guidance on navigating recovery, accessing grants or loans and assistance with applications, and obtaining referrals to other necessary resources. The SBCN can also offer specialized seminars or consultations to help you rebuild your business effectively. To schedule an appointment, go to www.ncsbc.net