

# Anthony S. Chow, Ph.D.

Professor & Director | San José State University School of Information

## Education

2008 **Ph.D. Instructional Systems**, Florida State University, Tallahassee, FL  
1998 **M.S. Educational Psychology**, Florida State University, Tallahassee, FL  
1992 **B.A. Developmental Psychology**, San Francisco State University, San Francisco, CA.

## Academic Experience

2021- **Professor & Director**, San José State University School of Information, San José, CA.  
2014 **Associate Professor**, The University of North Carolina at Greensboro, Department of Library and Information Science, Greensboro, NC.  
2008 **Assistant Professor**, The University of North Carolina at Greensboro, Department of Library and Information Science, Greensboro, NC.

## Research & Scholarly Activity

### Select Peer-Reviewed Publications

Chow, A. & Conte, A. (2021). A 360 Degree View: What Library Leaders and Employees Expect from Each Other. *Library Leadership & Management*, Vol 35, No 2 (2021)  
Velez, L., Lyons, P., & Chow, A. (2020). It starts by asking the right questions - meeting the needs of the Hispanic community in public libraries. *Public Library Quarterly*, (20201130): 1-21.  
Chow, A., Robinson, J., Paulus, L., Griffin, B., Smith, N., & Watterman, A. (2019). From Me to We: Seeing is Believing. *Knowledge Quest*, Vol. 48 (2), E2-E7.  
Chow, A. & Tien, Q. (2019). Public Libraries Positively Impact Quality of Life: A Big Data Study, *Public Library Quarterly*, DOI: 10.1080/01616846.2019.1632105  
Chow, A. (2017). Getting to Where You Want to Go: Designing Information Systems and Using Your Data Through the Application of Analytics and Informatics. *Serials Review*, Volume 43, 2017 - Issue 3-4.

### Select Conference Presentations

Chow, A., Chow, C., Stewart, A., & Crow, J. (2024). *Reading Nation Waterfall: Expanding Literacy Access with Little Free Libraries*. Association of Tribal Archives, Libraries, and Museums (ATALM). November 14, 2024.  
Chow, A., Hofman, D., Alcantar, A., Raush, K., MacLeod, J., Atwater, A., & Lyons, A. (2024). *Seeking Immortality: Digitally Preserving the Northern Cheyenne in Virtual Reality*. Association of Tribal Archives, Libraries, and Museums (ATALM). November 14, 2024.  
Dumas, C., Williams, R., Chow, A., Zhang, J., & MacLeod, J. (2024). *Why VR? Exploring the Intersection of Virtual Reality and Information Science*. Association for Information Science and Technology (ASIS&T). October 28, 2024.  
Chow, A. & Wellborn, J. (2022). *GIS Mapping and User-Centered Design: Two Library Case Studies*. iConference, Virtual, March 3, 2022.  
Chow, A., Winslow, B., Rodriguez, R., Gifford, K., & Nash, S. (2022). *Augmented Reality: Immersive Learning and Virtual Community Building*. A presentation at ALA's LibLearnX Conference, Virtual, January 23, 2022.  
Chow, A., & Vargo, C. (2019). *Digital Inclusion and User Experience (UX): Meeting the Web Information Needs of Academic and Public Library Patrons*. A presentation at the North Carolina Library Association (NCLA) Bi-Annual Conference, Winston-Salem, NC, October 17, 2019.  
LaFromboise, A., Chow, A., & Roy, L. (2019). *Reading Nation: How to Conduct a Meaningful*

*Community Needs Survey.* Association of Tribal Archives, Libraries, and Museums, October 10, 2019 (presented virtually), Temecula, CA.

Chow, A., Roy, L., & LaFromboise, A. (2019). *Reading Nation: Understanding Attitudes on Libraries and Literacy on Blackfeet Reservation.* A presentation at the ALA's Committee on Rural, Native, and Tribal Libraries of All Kinds (RNTLOAK), June 24, 2019 in Washington, DC.

## Books

Chow, A. & Bucknall, T. (2011). *Library Technology and User Services: Planning, Integration, and Usability Engineering.* Cambridge, UK: Chandos.

## Select Contracts & Grants

\$150,000.00. Chow, A., Violett, A., Hoffman, D., & Oakes, J. (2022-2024). *Seeking Immortality: The Northern Cheyenne Tribe of Montana Digital Preservation Project.* Funded by the Institute of Museum and Library Services (IMLS) Native American Enhancement Grant.

\$707,537.00. Chow, A. (2022-2025). *Reading Nation Waterfall: Increasing Access to Literacy and Libraries for Native American Children and Families.* Funded by the Institute of Museum and Library Services (IMLS) Leadership Grant.

\$49,000.00. Chow, A., LaFromboise, & Roy, L. (2018). *Reading Nation - Libraries Serving Native American Children, Youth, and Families.* Funded by the Institute of Museum and Library Services (IMLS). ]

\$208,844.00 (2020-2021). Murray, C., Scott-Little, C., & Chow, A. *Facilitation of the Design Process for Ages Three to Five Strategy Development.* Funded by the Duke Endowment.

\$730,000.00. Murray, C., Mobley, K., Bunch, R., Chow, C., Mendez, J., Nemati, H., & Soler, J. (2016 – 2019) *Guilford County Healthy Relationships Initiative.* Funded by the Phillips Foundation.

## Service Experience

### National

2022- Board of Director, Little Free Library

2022- Board of Director, Chinese American Library Association

2021-ALA Policy Advisory Corps

2019-2021 ALA, Committee on Library Advocacy (COLA)

### State

2022- President-Elect and Board of Director, California Library Association

2019-2020 UNC System Faculty Assembly Secretary and Executive Board **University**

2019-2021 Chair, UNCG Senate and General Faculty

2019-2021 Chair, UNCG P&T Committee

### Consulting

2022-2024 Evaluator, Indigenous Perspectives of School Librarianship (IPSL) IMLS project

2020-2020 Consultant, Library Strategic Planning - Robeson County Public Library

2016- 2017 Consultant, LSTA Five-Year Evaluation – Montana State Library

2016-2017 Consultant, LSTA Five-Year Evaluation – Arizona State Library

2016-2017 Consultant, LSTA Five-Year Evaluation – Alaska State Library

## Notable Awards and Distinctions

2019 - REMCo's Diversity in Library Education Roadbuilder's Award

2017 - [ALA Best Journal Article Writing Award](#), Young Adult Library Services Association