

STUDENT OMBUDS SERVICES

COME WITH A PROBLEM,
LEAVE WITH A PLAN

Referring a Student to SOS

Student Ombuds Services provides impartial, informal, confidential, and independent conflict resolution services to Twin Cities students who are experiencing University-based problems and concerns.

Referral Options

- Send the student an email with information about our office and allow them to contact us directly. Here is a template for you to copy and paste:

[Student Ombuds Services](#) (SOS) is a resource that might be helpful based on the information you shared with me today. SOS offers impartial, informal, and confidential assistance to students who are navigating University-based problems or concerns.

To request an appointment with SOS, you can complete this [online form](#), email sos@umn.edu, or call 612-624-7272. Once they hear from you, they will reach out to schedule a confidential conversation.

- Though we prefer that a student connects with us directly, you may introduce them to us via email as long as you have received permission from the student to do so.

If you are currently with a student...

- Visit our website at sos.umn.edu/contactus and share our drop-in hours with the student. We offer both in-person and virtual drop-in hours.
- Have the student scan the QR code below to get in contact with us. This code leads to our [online intake form](#), which asks short and simple questions. Let the student know that once we hear from them, we will reach out to schedule a confidential conversation.

