



Equatio for Google Chrome - Single License

Installation Guide

Introduction

We've produced this guide to help you install Equatio for Google Chrome that's been purchased with (or upgraded to) a Single License.

You'll find out how to install, sign in and activate Equatio for Google Chrome. We've also provided answers to some Frequently Asked Questions, plus contact details if you need to get in touch for extra help.

Let's get started. Click on one of the links below to go straight to that section of the guide.

[First Things First: installing Equatio for Google Chrome and finding your Product Code](#)

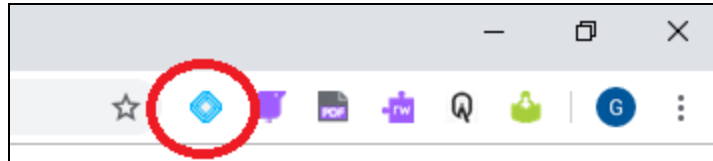
[Activating Equatio With Your Product Code](#)

[Frequently Asked Questions](#)

First Things First: installing Equatio for Google Chrome and finding your Product Code

To install Equatio for Google Chrome, you need to add it from the [Chrome Web Store](#).

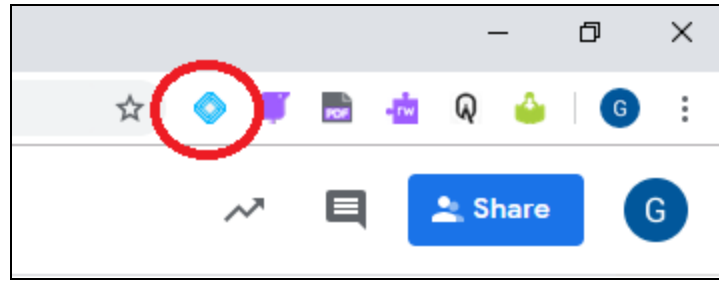
Once Equatio for Google Chrome has been added, you'll see a blue diamond icon with your Chrome extensions:



Activating Equatio With Your Product Code

When you purchase Equatio, we will email you your Equatio Product Code. Once you've received your Product Code you can activate your license.

1. When activating your license, you must be signed into Chrome with the account you intend to use for the subscription. To check to make sure you're signed in with the correct account, type `chrome://settings` in the address bar and that will show how you're signed into Chrome.
2. Once you've verified you're signed in with the account to be used with Equatio, open up a Google Doc and click on the blue diamond Equatio logo within your extensions list



3. This will then open the toolbar with limited features (freemium version) and you'll see the blue Equatio icon on the left end of the toolbar glow yellow alerting you to the freemium version:



4. You should be prompted to choose an account and confirm permissions here. Click **Allow** when prompted.
5. Once permissions have been allowed, click the Equatio button on the left end of the toolbar:



6. Select **Options**:

Options

Equatio Academy

Help & Support

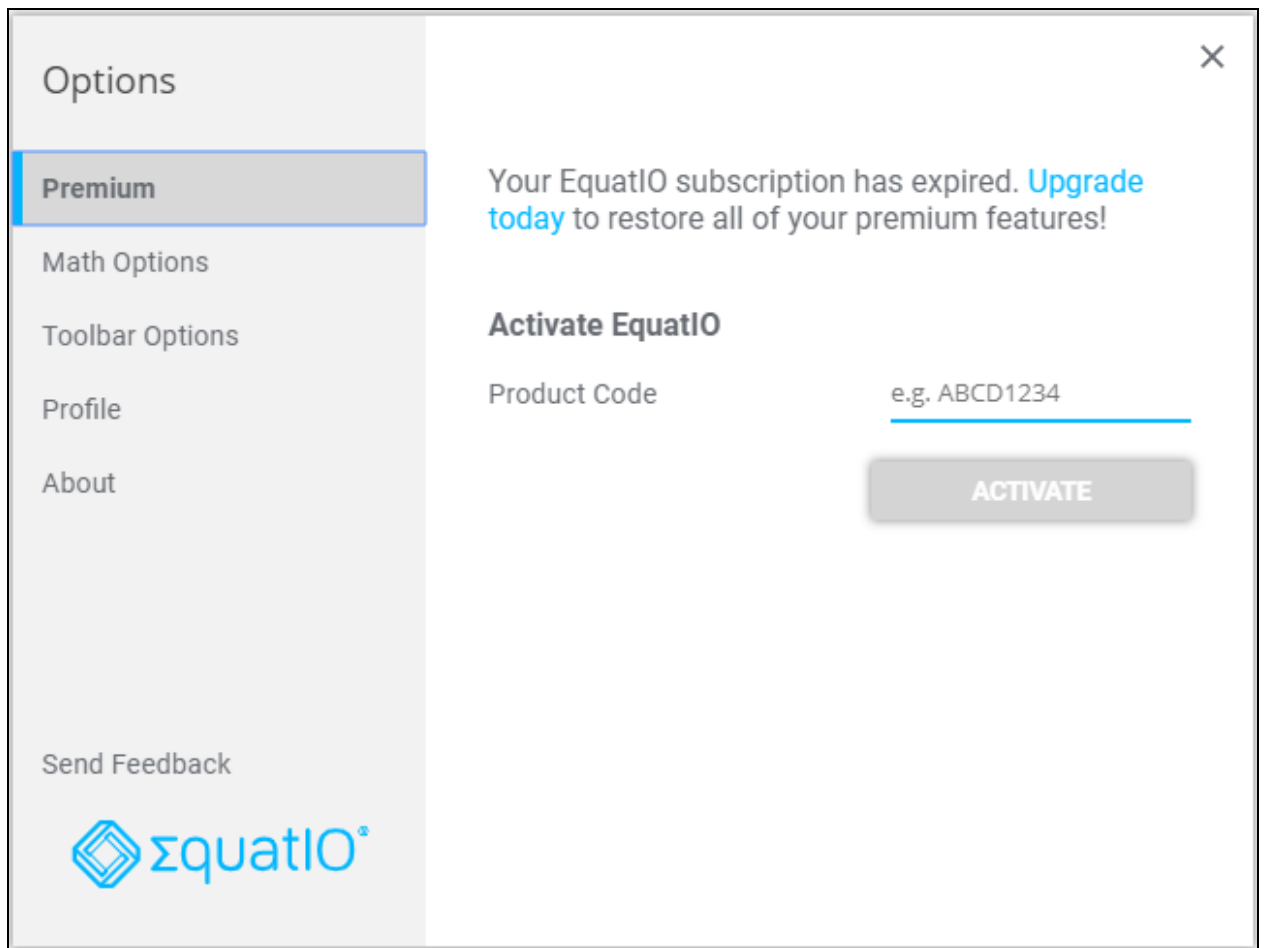
Send Feedback

Try Equatio Mathspace

Switch User

Close Equatio

7. Then go to **Premium**:



8. Enter your Product Code in the box.
9. Click the **Activate** button.
10. Then click **OK** to close the Options window. You should then no longer see the blinking yellow alert on the toolbar.

Frequently Asked Questions

What's included with my Equatio subscription?

Your subscription includes Equatio for Google Chrome, Equatio for Windows, Equatio for Mac, access to Equatio mathspace, and Equatio mobile.

Can I customize the toolbar?

You can easily hide and move buttons on the Equatio for Google Chrome toolbar by clicking on the Equatio button at the left end of the toolbar, then go to Options > Toolbar Options. You can turn off the features you want to hide by sliding the button for each feature to the left. Slide the button to the right to restore a feature to the toolbar. After any change, please click the Save button.

Do you have any user guides or videos?

We've produced several videos and guides to help you with installing and using Equatio. You'll find them, along with a link to our Training Portal in the [Training & Resources section of our website](#)

What can I do if I didn't find an answer to my question?

If we haven't answered your question, you can also have a look at our [support site](#) or get in touch with our Support Team. You can email us anytime on support@texthelp.com, or call us during our Office hours:

UK Office: 9am - 5pm GMT Monday - Friday
Phone: +44 (0)28 9442 8105

US Office: 9am - 5pm Eastern Monday - Friday
Phone: 888-248-2479

Australian Office: 8:30am - 4:30pm Monday - Friday
Phone: (07) 3394 8468