

RI Open House #1 : Brainstorming

Community Moderation ?

Some pointers:

Is Moderation Necessary ? How much moderation is good?? How do we moderate?? Should we have pseudonymous accounts??

Spam

- Banning posters of and deleting Spam content from the channels directly
- Banning DM spammers
- Removing NSFW material from non NSFW room

Tejas

- Add some basic automation to filter out signups using email forwarding services and temporary email services like mailinator.
- Consider a one-time small joining fee for new members? Trolls would be less likely to pay to join the community (We can have a small FAQ on signup page to clarify these details. One time joining fee to discourage trolls and also helps support the community)
- Channel specific mod roles - We can have additional mods each focusing on their own channel

Aditya

- Troll/Spam messages can be deleted, we can have an emoji (reaction) to flag such messages, then if there's an automation to delete that would be great, if not then manually those messages can be deleted. Such accounts can be banned after 1 warning (or directly depending on the content)
- If we have a way to stop others from creating groups or "group" DMs then that would be great, I am unaware of slack policies.
- Some bot to detect NSFW messages and directly delete them (Like in telegram?)
- **Regarding pseudonyms: I think it shouldn't be a problem (some people like their privacy right?)**

Kushal

- If we have existing members interested in being volunteers who would send out invites for existing join requests, would it help speed up the invite process? Like trying to keep 24h time (SLA?) to respond.
- Ensure new joinee of the community is presented with our CoC (via Slackbot)
 - Insist on having a full name, profile picture and maybe the name of the company in the profile?
 - I haven't seen company details of most community members on RI, not sure if that's on purpose to have some form of anonymity.
 - Insist on having them introduce themselves first by giving them single channel access and once introduction is done, open up access to other channels (we may automate it via a form on joining page?).
- Have a zero-tolerance policy towards any abuse, leading to removal of the account.

Sarthak

- Have people join with their actual names. Having people use pseudonyms encourages trolling and discourages transparency, I feel. Lot of communities do that in the name of "digital democracy". I feel we have the right balance.
- For banning, let's have a system similar to YT - 1 warning and 3 strikes, and you're out.
- Definitely remove NSFW work from non NSFW rooms. NSFW has its place, sure, but let's keep it in a dedicated room, if everyone is on board.

Abhi

- Having a serious but practical code of conduct will be good. One that especially lists out what the don'ts are.
- Some kind of flagging / reporting mechanism will also be good
- Moderation effort might need to go up a little.

Zeeshan

- Like Kushal said "Ensure new joinee of the community are presented with our CoC (via Slackbot)" is a good idea. Not sure if something like exists in Slack but discord (via Discord bot) has a set of rules asking the new joinee to accept them, else the community is just read only for that joinee.

Physical Meetup ?

Tejas

- Interesting but can pose more challenges to the overall community. We cannot moderate behaviour and interactions outside the slack community. Have heard of some cases in other communities where members started harassing each other after meetups.
- Experienced community members can lead the physical meetups and help focus the discussions on certain pre-decided topics.

Aditya

- Physical Meetups sounds good
- There are a few challenges I see (apart from COVID guidelines & location):
 - Volunteers / Representatives in different cities
 - Someone to moderate whether things are going right
 - Sponsorship (at least for food/rent)
- As of now, I am unable to see "Why physical" apart from the networking opportunity & the fact that we get to meet people. But other than that, what other "value addition" do we get?

Vinod

- Physical meetups with an agenda probably likelier to succeed
Eg. A session around personal finance or quantum physics
- Downside is that the "remote" part of remote Indian will be left out!
- In general +100 for meeting people and getting to know them, there is never enough cool people to meet

Abhi

- I think we should wait and watch for some more time, see how the Corona situation emerges.
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- Here in Chennai, it's okay, but we're still cautious. I can imagine going to open space meetups perhaps a few months from now

Phani Mahesh

- Let's float the proposals, and gauge the interest. I'm not sure if folks would be

willing to join right away, given apprehension around public spaces.

Zeeshan

Sarthak