

Virginia Substance Use Disorder Warm Lines

Updated May 2020

Organization	Location	Telephone	Notes
Alive RVA Warm Line	Richmond	833-4-PEERVA (833-473-3782)	Open 7 days a week, 8 AM to Midnight
New River Valley Community Services	Southwest VA (Radford, Blacksburg, and surrounding)	540-443-2663	Sent to VM to leave message
Blue Ridge Behavioral Health	Roanoke Valley and surrounding	540-655-3213	VM for Peer, hours are Mon-Fri, 9 AM to 5 PM
Piedmont CSB	Martinsville, Franklin Co, Patrick Co and surrounding	276-340-9074	Automated VM system
Danville-Pittsylvania CSB	Danville and surrounding	434-793-4922	Emergency Services 24/7
Northwestern CSB	Northwestern VA/Shenandoah Valley (incl Winchester, Warren Co, Woodstock, and surrounding)	833-626-1490	Answering Service, 24/7
Norfolk CSB	Norfolk/Hampton Roads	757-664-6683	Voicemail. Previously was 24/7
Portsmouth Behavioral Health	Portsmouth/Hampton Roads	757-381-5263 757-381-5289	Central line for BH, warm line staffed by 4 peers. Previously 24/7, now 8-8 Mon-Fri and 8-5 Sat/Sun due to COVID-19
Virginia Beach Human Services	Virginia Beach/Tidewater area	757-402-6190 757-402-2984	VM, called back by Peer, Staffed 24/7
Recovery Program Solutions of Virginia	Northern Virginia https://rpsva.org/services/	703-817-6124	Mon-Thurs, 4 PM to 11 PM, many other services available
Hope for Emergency Responders Organization-HERO	Statewide recovery support for First Responders www.herofirst.org	844-833-HERO (4376)	Staffed 24/7 by First Responder Peer Recovery Specialists