

MVP Soft Launch : Logistics

1. Product Catalogue

- i. Logistics Provider: Logistics Provider will be required to catalogue their services to indicate
 - a. Area / PIN Code of Pick Up & Delivery Serviceability (for Hub based fulfillment)
 - b. Lat / Long based Pick Up & Delivery Serviceability (for Point to Point based fulfillment)
 - c. Area / PIN code of CoD Delivery Serviceability
 - d. Maximum Weight and Package Dimensions Serviceable
 - e. Estimated Time to Deliver
 - f. Product Categories Serviceable
 - g. Dynamic Registry of Logistics Buyer to be enabled by the logistics provider.
- ii. Logistics Buyer App:
 - a. Search initiated by Logistics Buyer APP to include information as per 1.i (a to d) above
 - b. Estimated time to deliver to be used to update time to delivery to the Retail Buyer
 - c. For Areas where COD Product Orders are not deliverable (and Prepaid are) then same to be displayed to Retail Buyer so that order may be placed Prepaid.

2. Order

- Logistics buyers (whether Marketplace Seller APP or Inventory Seller APP) are mandatorily required to have a Nodal (like) Bank account. NPs who don't have a Nodal (like) Bank account shall not be allowed to search or place orders for on network logistics.
- Logistics Provider shall accept orders from logistics buyers based on availability of service sought by the logistics buyer.
- Logistics Providers are expected to accept orders from all logistics buyers through implementation of dynamic onboarding.

3. Price

- Logistics Seller to quote price per 1 above
- Logistics Buyers are expected to build a separate algorithm / functionality to decide on the charges to be recovered from the Product Buyer. The shipping charges recovered may be independent of the amount charged by the logistics seller.
- Logistics Buyer may choose whether or not to recover shipping charges from the Product buyer or to recover an amount higher or lower than the charge from the Logistics Provider.

4. Payment Collection

- Where COD orders are fulfilled by Logistics then Payment Collected shall be remitted to the Logistics Buyer on Gross Basis (no netting off with logistics charges).The remittance shall be made in the Nodal (Like) Bank Account of the Logistics Buyer.
- In the event of prepaid product order by the Retail Buyer App, Logistics Buyer to include communication to the Logistics Seller of the logistics request being for a prepaid order - no COD collection required.

5. Invoicing / Settlement for Logistics Charges:

- i. Logistics Service Provider to invoice logistics buyer for services rendered
- ii. Logistics providers are expected to be paid / settled for their service post execution of service based on invoicing periodically and payment terms in the logistics order's transaction level contract.
- iii. Logistics Providers will be paid for their services through the Nodal Like Account where the Logistics Buyer would have received the payment from the Retail Buyer APP or of COD collected in the Nodal Like Account.

6. Cancellation (Including Return to Origin)

- i. Pre-dispatch Cancellation: Logistics Buyer or Logistics Seller may cancel the order before dispatch of the product.
- ii. Post-dispatch Cancellation: Buyer may cancel the order / refuse to accept delivery of the order after dispatch of the product as well. This will require the Logistics Provider to Return(the undelivered product) to Origin.
 - a. Logistics Provider may like to charge additionally for the RTO - this may be build subsequent to the MVP
 - b. Flow of information from the logistics provider to the logistics buyer and updates to retail buyer relating to the Return to Origin initiation and completion -