

Agenda: Itana Business Architecture Working Group (IBAWG)

09/25/2020

Agenda & Notes (will be put in the chat)

1. Introduction and Announcements

- a. Attendee roll call ---If possible, update your name and the institution you are from in the Zoom Participants window and I'll do a screen capture and put it in the agenda notes:

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2. General Discussion items

- a. Dana's 2020
 - Good times
- b. Reach out to participants for upcoming sessions
 - <https://spaces.at.internet2.edu/pages/viewpage.action?pageId=119931519>
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- c. Itana Wiki Refresh
 - https://drive.google.com/drive/folders/19SJqMrMqBB1VOIXggmKxUPFAnbA_zunbL?usp=sharing
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- d. Dana's Progress
 - Progress at Miami University-Ohio using the HEBRM for Team and Asset Alignment
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- e. CAUDIT Models 2.50
 - May 2019 Version 2.0
 - The primary focus has been on the data model
 - Some viewed it as totally broken and others were using the data model
 - Reverse engineering the DM from the BRM
 - Use of LucidChart to build the models.

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- f. ITSM Open House Idea (Monthly)
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- g. Other Updates?
 - CAUDIT Model requests
 - [ea2020](#)

3. Upcoming sessions and future session ideas?

4. Notes:

- a. Raoul: What will the future of the change result in it?
- b. J.J.: Facilities and property management. For example, reserving rooms and checking out equipment. Where does equipment rental fall within the model?
 - Moving into talking about processes
 - Norman Nelson Group: Service Blueprint
- c. Tad uses Change Point EA at NW
- d.

Chat:

From Betsy Draper to Everyone: (3:21 PM)

We are using ServiceNow for our current state, using the ECAR model as well. Just getting started.

From J.J. Du Chateau to Everyone: (3:21 PM)

Have v2 of the ECAR model been released?

From jeff kennedy to Everyone: (3:22 PM)

@JJ =

<https://library.educause.edu/resources/2019/11/higher-education-it-service-catalog-second-edition>

From J.J. Du Chateau to Everyone: (3:23 PM)

Thanks Jeff.

From jeff kennedy to Everyone: (3:26 PM)

Here, at the University of Auckland, i think our IT Service Performance people are over-complicating things by trying also to fold in the TBM Taxonomy =

<https://www.tbmcouncil.org/>

(and, incidentally, because this is new to me and looks interesting, Business Technology Management has some nice concepts:

<https://www.managebt.org/>

).

From Tad Kolke to Everyone: (3:28 PM)

<https://www.it.northwestern.edu/about/departments/as/capabilities.html>

From jeff kennedy to Everyone: (3:29 PM)

^thanks Tad, that is interesting and good (and a future BAWG discussion topic?)

From Tad Kolke to Everyone: (3:29 PM)

Happy to discuss this effort. Can review tool/alignment in a few months as well

From jeff kennedy to Everyone: (3:38 PM)

[Facilities & Estate Management].[Space Utilisation Management] + [Curriculum Delivery].[Learning & Teaching Resource Management] + [Financial Management].[Asset Management] --- and getting into the process layer?

<https://www.nngroup.com/articles/service-blueprints-definition/>

From Tad Kolke to Everyone: (4:00 PM)

Need to drop for 3:00 CT Call

From Christopher Stanley to Everyone: (4:04 PM)

Great work on the model. Thanks all!

Screenshot of attendees:



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