

MINTT – TERMS & CONDITIONS OF SERVICE

These Terms & Conditions govern all services provided by **Mintt**. By engaging with our services, the client agrees to the following:

1. Scope of Services

Mintt will provide services including but not limited to branding, logo design, website development, social media setup, marketing creatives, and digital advertising as per the agreed proposal.

Any additional work beyond the agreed scope will be treated as a separate service and charged accordingly.

2. Project Initiation & Advance Payment

A non-refundable advance payment is mandatory to initiate any project. Work will only commence after the advance has been received and confirmed.

3. Payment Terms

All payments must be made as per the agreed milestones or timelines.

Delay in payment may result in project hold, delayed delivery, or suspension of services.

Final deliverables will only be shared after full and final payment is completed.

4. Timelines & Delivery

Estimated timelines will be shared at the start of the project.

Any delays caused due to the client (late approvals, delayed content, or feedback) will automatically extend the project timeline.

Mintt will not be responsible for such delays.

5. Client Responsibilities

The client agrees to provide all required content, materials, access, and approvals in a timely manner.

Mintt shall not be held responsible for delays or quality issues arising from incomplete or incorrect inputs provided by the client.

6. Revisions Policy

A limited number of revisions will be included as per the selected package or agreement.

Any revisions beyond the agreed limit, or major changes after approval, will be chargeable.

7. Approval & Finalization

Once the client approves any design, content, or development stage, it will be considered final.

Any further changes requested after approval will be treated as a new requirement and billed separately.

8. Ownership & Intellectual Property

All deliverables remain the property of Mintt until full payment is received.

Upon full payment, usage rights are transferred to the client.

Mintt reserves the right to showcase the work in its portfolio and marketing materials.

9. Refund & Usage Policy

Once any service or deliverable (including but not limited to logo design, website, visiting cards, letterheads, social media accounts, or advertisements) has been completed and shared, it will be considered as delivered.

If the client uses any of the delivered assets in any form (including publishing, printing, uploading, running ads, or promoting), it will be treated as full acceptance of the work.

Under such circumstances, **no refund will be applicable.**

All payments made towards completed and delivered services are **strictly non-refundable.**

10. Website Development – No Refund Clause

For website development projects:

- If the project has progressed beyond **50% completion**, no refund shall be applicable under any circumstances.
 - Project completion percentage will be determined by Mintt based on design approvals, number of pages completed, backend development, integrations, and overall progress.
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11. Cancellation Policy

If the client chooses to cancel the project:

- The advance payment will not be refunded.
 - The client will be liable to pay for all work completed up to the cancellation date.
 - Any completed work may be withheld until pending dues are cleared.
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12. Third-Party Services

Costs related to third-party services such as domain registration, hosting, plugins, software, or advertising budgets (Meta Ads, Google Ads, etc.) are not included unless explicitly mentioned and must be borne by the client.

Mintt is not responsible for issues arising from third-party platforms.

13. Advertising & Marketing Results

Mintt does not guarantee specific results (such as leads, sales, or reach) from digital marketing or advertising campaigns, as these depend on multiple external factors including market conditions, competition, and platform algorithms.

14. Support & Maintenance

Post-delivery support or maintenance is not included unless explicitly mentioned in the agreement.

Any additional support requests will be chargeable.

15. Confidentiality

Both Mintt and the client agree to maintain confidentiality of all project-related information and not disclose it to any third party without prior consent.

16. Limitation of Liability

Mintt shall not be held liable for any direct, indirect, incidental, or consequential losses arising from the use of delivered services.

17. Rights to Suspend Services

Mintt reserves the right to suspend or terminate services in case of non-payment, misuse, or breach of these terms.

18. Acceptance of Terms

By proceeding with payment or project initiation, the client acknowledges that they have read, understood, and agreed to all the above Terms & Conditions.