

Cadi Ayyad University
High School of Technology Essaouira
Pr. EL FILALI

Business Intelligence & Data Science
Professional Communication

1. What is the conversation about?
2. What kind of businesses is the accounting software designed for?
3. Why is the technical support team contacted?
4. What is Mr. Lewis's business proposal for Mrs. Jone's company? Explain with argument from the conversation.
5. When does the recurring commission become lucrative?