



Academic Success Coaching Expectations

Academic Success Coaching is a vital component of the Academic Resilience program. Coaches support students in one-on-one appointments by providing ongoing and holistic support to create a success plan for the semester and to build the soft skills it takes to be successful in college, such as time management, organization, study skills, and more.

Students a part of the Academic Resilience program will be assigned an academic success coach at the beginning of the semester. Your coach will send you an initial email to schedule an appointment through TracCloud, and a confirmation email will be sent after successfully booking.

The Student Learning Center greatly values your time and effort with completing the Academic Resilience program. To ensure that personal accountability plays a mutual, active role from both students and coaches, the following expectations are in place:

- Students will schedule with their **assigned** coach for all of their coaching appointments.
- Students will arrive on time to appointments.
 - After 10 minutes with no notice, coaches will cancel the appointment. This will count as a no-show for the student.
 - In the event of unforeseen circumstances, if student proactively communicates to coaches about tardiness, coaches will hold the appointment spot for 15 minutes after the scheduled appointment time for student to arrive.
- After three no-shows, student will be unable to reschedule with their coach, unless they attend an Academic Resilience Consultation with a professional staff member of the Student Learning Center.
- Students are expected to stay for the full length of the appointment and meet with their coach for no less than 45 minutes
- Students and coaches will communicate a need to cancel appointments 24 hours prior to the appointment
 - In case of an emergency, student and coach will contact immediately to reschedule
- Students and coaches are expected to be actively engaged in the appointment process. If lack of engagement is clear and apparent, the session may be ended and student will be asked to reschedule at a future date.
- Students will complete coaching appointments in accordance with the set dates outlined:

[Academic Resilience I Requirements](#)