

New Report Exposes Gap in Platform Worker Voices, published in advance of upcoming International Labor Conference: [A new shadow report](#) from [The International Alliance of App-Based Transport Workers](#) calls out the [International Labour Organization](#) for failing to protect platform workers in the Global South. It was published in the weeks leading up to the International Labor Conference meetings in Geneva in June. Drawing on over 150 driver testimonies from India, Nepal, Bangladesh, and Sri Lanka, the report exposes how companies like Uber, Ola, and PickMe exploit algorithmic management, skirt labor laws, and systematically deny workers basic rights.

One quote about algorithmic control stood out:

Lalit, Pathao driver, Kathmandu, Nepal: *"When we cancel a ride for household/personal reasons or because of a vehicle breakdown or due to sickness, the company deactivates our IDs in such emergencies as well. When I once contacted the company to complain about such an issue, I experienced that their phone remained busy for 19 minutes. The consequence even after reactivation is that we get fewer work/rides/requests. This is nothing but the company controlling us through algorithms".*

And another about workers getting killed on the job:

Sonu, Ola Driver, Delhi, India *A driver friend of mine met with an accident and lost his life, another fellow driver was looted and murdered in daylight. In both these cases, the companies deleted the entire data of these drivers trying to establish that they had nothing to do with them and to evade the need to provide any compensation. Why is this happening? If I could save my own data every week, then they could not do this. It is supposed to be all my data but I don't have any control over it, why?*

The report comes directly from workers and concludes with some specific demands they'd like ILO member states to adhere to such as obeying the law, clear and efficient dispute resolution procedures, social security protections, and the right to organize.