

NCSIS Phase 1 Participant Q&A

Collaborative NCSIS Phase 1 Q&A notes for the PSUs by the PSUs

Please select Topic type

Topic	Question/Statement	Answer/Notes	Action?	Contact (opt)
General ▾	Will standards-based grading sync from Canvas to IC?	Yes	N/A ▾	patricialindsey@cs.k12.nc.us
Training ▾	At one of our regional meetings the Infinite Campus CEO said that we'd have access to the learning site (Campus Community PD content) while using Infinite Campus. Our Implementation team said it's only available to us for the first year then it's an additional fee for the PSUs. Is that correct? But we will still have it after our first year of implementation at no additional cost to use for the rest of the state contract. Correct? THANK YOU	FREE! Coming after Mastering Campus. Campus Passport is included in the contract until July 2026. The NCSIS PL Team will be creating training materials and videos for PSUs to have access to for training purposes. Our team will also be providing face-to-face training opportunities through conferences & regional meetings.	N/A ▾	
General ▾	Lodging for Master Campus Training : When will informed about lodging?	This information will be coming soon. We are still finalizing details.	N/A ▾	
General ▾	Will samples of new documents (report cards,	Yes	N/A ▾	

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	attendance, etc) be provided before the trial sites are created?			
Conversion ▾	We have access to the final discipline reports provided, are there options for import of this information if we pull it for the most recent year?	Please check back- we are working on getting this answer for you.	N/A ▾	
General ▾	How are parent accounts created for existing students? Do the schools do this and send login credentials?	Campus Community: https://kb.infinitecampus.com/help/portal-setup-admin	N/A ▾	
General ▾	How will testing data be delivered to parents now? Recently we were using the Parent Portal dashboard for the ISR's... Is this the same for the FERPA acknowledgements?	Please check back- we are working on getting this answer for you.	N/A ▾	
Conversion ▾	Could we have IC share with us what the address conventions (st vs street) will need to look like?	You can ask them for best practices, but take into consideration any systems that you currently feed with data and their requirements (TIMS, for example). IC will accept any convention.	N/A ▾	
General ▾	Is weall the trainings on Kate's example led by IC or is that local training? Feeling like we are way behind!	Don't be! Kate is just ahead:) We will help you	N/A ▾	
General ▾	Who can we contact for getting access into PowerSource to use the plugin?	Please contact your SIS Coordinator or PSU technical contact for assistance with gaining PowerSource access.	N/A ▾	

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General ▾	Are there any requirements for section numbers in IC?	Please refer this question to your Infinite Campus Implementation team.	N/A ▾	
General ▾	When will we receive specific dates and locations for NCBold so that we can share with our teams?	April 1st week. Solidifying locations. We will include this information in the weekly NCSIS Phase I bulletin as well as communicate it out through other channels.	N/A ▾	
General ▾	How do we get access campus community and passport to others in the district	Your Infinite Campus Training Specialist will share a training plan for PSU staff and will advise you on how to assign video courses to staff groups. You will also be able to view who has watched the assigned videos.	N/A ▾	
General ▾	Can you clarify EOY? What day are we pushing the button? The 28th? 29th?	Push button on Monday, July 1st.	N/A ▾	
General ▾	How many Data Managers can register for the NC Bold from each District?	Please check back- we are working on getting this answer for you.	N/A ▾	
General ▾	Our ES would like to know if they will be able to pre-register Kindergarten students?	Please follow your normal process and make your Infinite Campus Implementation Team aware of any online registration system you may be using.	N/A ▾	

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Resources ▾	I have access to my Conversion Dashboard but it is currently locked by IC. Will DPI provide me directions for pulling the appropriate data?	Please reach out to your Infinite Campus project manager for assistance.	N/A ▾	
Conversion ▾	So if we commit beginning of June we can get the production site and then we will upload final grades, etc in IC?	Speak to your Implementation Team about the date you will receive your production site. If you receive your production site prior to July, there will be an additional data upload after EOY to update data elements that were not finalized when you received your production site.	N/A ▾	
General ▾	Is it true that the enrollment aspects of IC are available to be given to districts now or when we are ready for it?	If you are referring to the Online Registration System- please contact your Infinite Campus Implementation Team for guidance.	N/A ▾	
General ▾	Will flags like guardian alerts, medical alerts pull over and would they look like if they do	Yes, flags will convert. They will show as <u>Flags</u> in Infinite Campus.	N/A ▾	
Resources ▾	During the webinar this morning with the Online Payment portal – they said it would require an additional fee. Is this true, and what is the fee?	Campus Community: https://kb.infinitecampus.com/help/payments-setup https://kb.infinitecampus.com/help/online-payments-setup-study-guide	N/A ▾	

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General ▾	Will we have the ability to upload summer school final grades to IC?	Please check back- we are working on getting this answer for you.	N/A ▾	patricialindsey@cs.k12.nc.us
General ▾	Back to NCBOLD. Two days of training 15th - 16th Will different training happen on each day or will day two be a repeat of day 1.	Both days will have the same sessions offered.	N/A ▾	
General ▾	I was under the impression that when the production site was made available to districts we could start working on "stuff".. Our 6-12 students will go through scheduler but K-5 will only copy over their master schedule and do a "live-side" scheduling concept if they are fine with what that looks like in IC is there a need to upload again from PS (K-5 will not have committed schedules)?	Please refer this question to your Infinite Campus Implementation Team for guidance on how to handle this.	N/A ▾	brianajones@johnston.k12.nc.us
General ▾	The course section attributes are not copied to the PowerScheduler. When schools commit their schedules to the live side before EOY, they lose the section attributes. Is there a way to prevent this?	Unfortunately, this is not an option in PowerSchool.	N/A ▾	Brenda Askew
General ▾	We can schedule K-5 into classes in PS on the 24-25 year and it will convert to IC?	Yes, it will convert to Infinite Campus.	N/A ▾	
General ▾	When you say "Will have to reload Enrollments, Rosters, Transcripts" after EOY, that be an export/import from what we committed and stored for grades?	You will be able to use the same data extracts that DPI will provide to you to make the additional upload after EOY.	N/A ▾	
Conversion ▾	We will need some scheduling training for rostering elementary in to classes after	Your Infinite Campus Implementation Team and	N/A ▾	

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	conversion	Training Specialist will assist you with this.		
General ▾	What information will be prescribed by NCDPI for IC, such as security groups? Is there a list of what will be prescribed from NCDPI vs what individual school systems can devise/choose/create?	Check out the April DLE Mastering the Finish presentation for information on examples of tool rights. Your implementation team will also provide guidance on how to setup group and tool rights.	N/A ▾	Erin Bradley
Conversion ▾	Passwords and NCEdCloud sync - should we have password reset on or off? Is IC going to integrate with NCEdCloud?	IC will come with NCEdCloud configured as an available SSO provider. When user accounts are created, an "Authentication Type" must be selected. If the type is set to NCEdCloud, the password field will not exist on the record + the user cannot reset their password with IC.	N/A ▾	Erin Bradley
General ▾	Will students, teachers, staff be able to use both direct login and NCEdCloud?	Students and staff will continue to use NCEdCloud to access IC.	N/A ▾	Erin Bradley
General ▾	How will student ID numbers be handled when enrolling new students?	Continue to verify students in NCDPI Student UID system prior to enrolling	N/A ▾	
Conversion ▾	Could we possibly add enroll status to the Students file? I'd like to put the students and contacts together and work on the active students first!	The student file will not have the enrollment status included, however active students can be determined by the enrollment file.	N/A ▾	

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General ▾	How customizable is the behavior module of IC?		N/A ▾	
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