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Terms of Service

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1. Artist rights & obligations

- 1.1 I keep all rights to my artwork;
- 1.2 All commissions will be posted, none will be kept private (however, exclusions are possible under the right circumstances);
- 1.3 Artwork will be completed within four weeks unless stated otherwise. **If the commission requires communicating and the client is unresponsive, the time waiting for their response adds to the total turnaround time.**
- 1.4 I will work with a clear description of the character, or if given a reference sheet. **If the client doesn't have a reference sheet and the description will be unclear, and will not tell me to fix certain things in the WIPs I share, mistakes will not be fixed on the final product.**
- 1.5 I can provide WIP pictures if the client wishes to see them, however I most likely will not provide any streams;
- 1.6 I have the right to refuse working on a commission or cancel service at any time within my own discretion. Money will be returned based on how much work I have done so far.
- 1.7 I will not be editing or changing the lines after doing lineart or cleaning up the sketch. You are welcome to ask for changes during my sketch phase, however.

2. Client rights & obligations

- 2.1 Client gets rights only for personal use of the commissioned artwork (like posting it to their own online galleries with credit);
- 2.2 Payment must be made using your account, that has your full legal name on that card or account you're using;
- 2.3 Feel free to let me know of any requests you have about the commissioned piece.

3. Payment

- 3.1 Payment is done via Paypal invoices;
- 3.2 **I start working on a commission only after receiving full payment;**
- 3.3 Refunds are available if I haven't completed the piece after 6 weeks (starting from the date i get both the necessary information for the commission & payment). After 6 weeks have passed, if the client will not contact me for a refund when I haven't completed the commission, they agree that they are fine with me prolonging the time of completion. The time may also be prolonged if the client agrees to it. If the client prefers a refund, the refund will be done based on how much work I've completed so far.

4. Notes

4.1 I draw humans and anthropomorphic animal characters. I do not draw detailed backgrounds.

I don't draw porn, but if you're interested in a more NSFW-ish commission, feel free to ask.

4.2 Please use my Discord (preferably), or my Gmail for contacting me.

4.3 If you have any questions about this ToS or commissions, don't hesitate to ask!

-Candlene