# Sales and refund policies

### Ticket sales

Sign up for A Meeting of Monarchs will be done through filling out a Google form.

After the sign-up form closes, players will receive an email from Charmed Plume Productions stating that either they have gotten a ticket or they have been added to the waiting list.

Players will have until a given deadline to pay the first 50€ installment for their ticket. This is a non-refundable deposit.

Players will then have until a later given date to pay the rest of their ticket.

A Meeting of Monarchs reserves the right to refuse attendance to participants for any reason, including violation of our code of conduct and policies, without specifying a reason. No discussion will be entered into on such matters.

# Ticket types

A Meeting of Monarchs offers 3 different ticket categories:

- 350€ Sponsor ticket (10 available)
- 300€ Standard ticket (27 available)
- 250€ Solidarity ticket (10 available)

You can choose to help out a player with a lower income by picking a Sponsor ticket. Every Sponsor ticket finances a Solidarity one.

Securing a ticket will require payment of the first €50 installment (non-refundable deposit).

After sign-ups have closed, we will assign tickets through a random lottery. If there are more sign-ups than tickets, there will be a waiting list.

#### Insurance

Players are required to have their own travel insurance to cover expenses incurred in travel to the event in case of cancellation.

Charmed Plume Productions has public liability insurance.

## Refunds

Were the event to be canceled because of events beyond our control, we shall endeavor to reimburse the tickets sold to the best of our ability. This may result in partial reimbursements.

Securing a ticket will require payment of the first €50 installment which is a non-refundable deposit.

If you wish to cancel your ticket 3 months or earlier before the event, you'll receive the value of your ticket as your refund, minus the 50€ non-refundable deposit, when we've found a replacement player.

If you cancel your ticket between 3 months and 31 days before the event, we'll reimburse 50% of your ticket minus the 50€ first installment which is a non-refundable deposit. This means that if you had a Standard ticket at 250€, we'll reimburse 100€. The reason for this is that we've incurred most of the production costs and we may not be able to re-sell the ticket so close to the game.

If you cancel your ticket less than 30 days before the event there will be no refund. The reason for this is that we've incurred all of the production costs and we may not be able to re-sell the ticket so close to the game.

Bookings are made in the understanding of this.

## Reselling tickets

Tickets can only be re-sold to a player on the waiting list by Charmed Plume Productions. If there is no waiting list it can only be re-sold to a different player by Charmed Plume Productions.