

Frost Creek Caddie Program - FAQ's

This page will be updated as we receive more questions from our members and as the Club and Caddie program grows. It is our goal to keep our members excited about caddies, informed about our process and ready to tee it up!

Q: How do I book a caddie?

A: Caddies can be requested in 3 ways:

- 1. When booking online, check the Caddie request box and our staff will follow up
- 2. Call the golf shop prior to your tee time
- 3. Ask upon arrival. Caddie Manager will assign caddies as available for day of requests. Advanced notice is preferred

Q: Are people really going to walk at Frost Creek?

A: We anticipate that most people will still ride in carts at Frost Creek. That said, the truest golf experience is to walk up to your ball while surveying your next shot envisioning success and weighing your options! Members will have the option for a "Cart-caddie" who will drive the cart for you when you want to walk but then defer to the golfer when you'd like to ride. Walking caddies will also be an option but may be limited at times that the course is full (due to slower pace of play for walking).

Q: Do I need to have cash?

A: No, caddie base fee will be paid through the club and billed to Member's charge account.

Gratuity may be paid with cash but can also be added to charge account.

Q: Can I request a specific caddie by name?

A: Yes, so long as they are available, the Caddie Services Manager will fulfill requests as possible.

Q: How much does it cost to take a caddie?

A: Please <u>CLICK HERE</u> for Caddie Reservation Policies and caddie rates.

Q: Do I have to take a caddy at certain times?

A: Members will be required to take a caddie when playing with 3 guests. All unaccompanied guest play will be required to have a forecaddie also. Any approved 5-somes will also require caddie.

Q: Why are caddies required when bringing 3 guests?

A: Frost Creek believes that the added service and experience of caddies allow our Members and Guests to enjoy the full experience that the Club has to offer. Caddies will aid with pace of play ensuring that all golfers in and around those groups are happy.

Q: Why should I take a caddy? It's more expensive...

A: Caddies offer a service to help you with your game and improve the overall experience of the round. Whether it be finding wayward shots, filling your divots, raking bunkers, calling in some beverages, giving yardage and strategy advice or just telling some stories to keep you entertained... a round with a caddie is always more memorable.

Q: Will a caddy make our round take longer than riding a cart?

A: No. Caddies generally have a positive impact on pace of play as they not only help find golf balls, but give decision making advice throughout the round, help find yardages and other time savers. They also are helping monitor the groups around you and making sure that everyone has a great round, on time.

Q: I'm worried that a caddie will make me nervous. I don't like people watching me.

A: Caddies are there to provide a service, not to critique and will stand wherever makes you most comfortable. They are trained to be out ahead spotting when needed and there for advice when you want it.

Have a Question? Submit here by emailing Ben Welsh at bwelsh@frostcreek.com.