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# Nurses' Health Study Log-in

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### Why am I having issues logging into the questionnaire?

Please use **Google Chrome** or **Mozilla Firefox** or Safari (for MAC users) to access the questionnaire.

Internet Explorer is generally not compatible with the login page or our questionnaires.

To download **Google Chrome** please click [here](#).

To download **Mozilla Firefox** please click [here](#).

## Why is my participant ID number not listed?

Please open the questionnaire in **Google Chrome** or **Mozilla Firefox** so that your ID number is automatically loaded into the questionnaire when you clicked the link in the email. When you open the questionnaire in an internet browser that is not compatible with our questionnaire (e.g., Internet Explorer), your ID number will not be listed; however, once you get your ID number by contacting us (see below), you can manually type it in to log in.

## How do I get my participant ID?

If you used **Google Chrome** or **Mozilla Firefox**, then the ID number is automatically loaded into the questionnaire, so you can try using these browsers. If you still can't find your Participant ID, please send an email to us directly at [nhs2@channing.harvard.edu](mailto:nhs2@channing.harvard.edu) with your name and date of birth. We will reply with your ID as soon as possible.

## On the date field of the login page, do you want me to list my date of birth or today's date?

Please enter your **date of birth** into the area under your participant identification number.

## On the third login page that asks me to update my information, I want to remove the existing information for a specific field and just leave it blank (e.g., no longer have "Secondary email" or "Other phone" due to job change/retirement). How can I do this?

For this type of updating, please leave the information as is on the third login page and then send an email to us directly at [nhs2@channing.harvard.edu](mailto:nhs2@channing.harvard.edu) with your name and date of birth and which field(s) you'd like us to make blank; we will update for you.

## Can I use my smartphone (iPhones & Android) or tablet to complete the questionnaire?

Yes, this questionnaire is compatible with all smartphones, tablets, laptops, and desktop computers.

## Can you send me a paper questionnaire?

**Due to budget cuts, paper questionnaires are not available, and we ask that you complete the questionnaire online.** If you are not comfortable completing the questionnaire online, please email us at [nhs2@channing.harvard.edu](mailto:nhs2@channing.harvard.edu) or call us at (617) 525-2279.

## When I was taking the questionnaire I got interrupted or could not finish. Can I log in again to finish the questionnaire?

Yes, you will be able to log in to the questionnaire as many times as needed. After you log in, you will be able to pick up from where you left off; you **will not** need to start over from the beginning.

## **I live in the European Union (EU). Can I complete this questionnaire?**

Yes, but participants must first review our website privacy policy (particularly Section 8), which outlines how data will be processed by going to [this link](#).

## **How will you use my data?**

Questionnaire responses will remain strictly confidential and will only be used for medical statistical purposes. For further information on confidentiality and privacy, please [click here](#).

## **What if I have additional questions?**

If you have any additional questions, issues, or concerns, please email us at [nhs2@channing.harvard.edu](mailto:nhs2@channing.harvard.edu) or call us at (617) 525-2279.