



## CHROMEBOOK SUPPORT FOR AT HOME USE

### How does my child log on to a Chromebook?

In the white login box, students enter their email address that begins with a student number found in Parent Connect or by reaching out to the classroom teacher.

Example: [200-----@students.southredford.net](mailto:200-----@students.southredford.net)

Password format for PreK-5 is a child's birthdate:

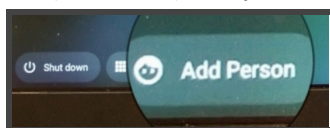
Preschool-2nd: *mmdd*

3rd-5th: *mmddyyyy*

6th-12th: *Mistar Student Connect Password*

Once a student has logged in, the profile is saved. The student can click on his/her profile from then on and will only need to enter the password.

If a name doesn't preload, students will click "Add Person" which appears in the lower-left corner of the screen, and then type in their email (username) and password.



### How do I get to Canvas?

A browser tab called "Clever Log in" will automatically load Canvas. If it does not, type the address: <https://southredford.instructure.com>

If the tab gets closed, reopen it by:

- Clicking the gray shortcut icon for Canvas on the bottom toolbar.
- or
- Click "SRSD Bookmarks" in the top left corner of the browser and select Canvas

### Who can log in on the South Redford Chromebook?

Devices are managed and filtered by the South Redford School District. Only district email accounts can be used with these devices.

### How do we connect to wifi?

Click on the settings dashboard located in the bottom right corner of the screen. Click on the network symbol to search local wifi you can connect to. Select your wifi name and enter the password of your network.

### Who do I contact for tech support?

Please reach out to your child's classroom teacher or submit a [Technology Assistance Request Form](http://bit.ly/familytechsupportform) at <http://bit.ly/familytechsupportform>



## **Technology Department**

### **Chromebook Fees**

You or your child have been issued a South Redford Owned Chromebook and charger. Please keep in mind you are responsible for the care and condition of this device. Once the district requests the device returned, the district will assess each Chromebook for damage and if applicable, issue fees based on the schedule below. If your Chromebook isn't returned, we will use the "Chromebook Replacement" line to assess the fee.

#### **Fee Schedule:**

- A. Broken / Damaged Screen = \$50
- B. Lost / Damaged Charger = \$20
- C. Defaced / Marked / Damaged Chromebooks = \$75
- D. Chromebook Replacement = \$200
- E. Missing Asset Tags / Labels / Keys = \$5