

Jervis Public Library's Five-Year Plan 2022-2026

To support Jervis Public Library's Mission: As a diverse community resource, the library provides information, materials, and library services to enhance the lives of all people in the surrounding community without discrimination, often anticipating needs before they arise. As such, the library makes positive contributions toward the development of individual citizens and the overall community by exceeding customer expectations and re-defining public library service.

And Vision: To be a trusted physical and virtual partner for all members of the service area; to provide something for everyone; to be omnipresent in the community.

Jervis Public Library's Board of Trustees sets forth the following guiding principles in its five-year plan to support its mission and vision:

Principle 1

Evaluate space for public use:

- a. Providing space available to all stakeholders
- b. Increasing ease of use

Plan sustainably; maximize use of the building and grounds, mitigate the need for costly expansion, maintain minimal operating costs of the physical plant.

Principle 2

Maximize digital offerings and digital literacy programs to increase access to and use of the library's digital branch.

Principle 3

Implement processes that decrease patron wait time, decrease errors, increase convenience for patrons, and increase staff efficiency.

Principle 4

Seek to serve community needs that are and are not traditionally filled by a public library.

Principle 5

Administer a vibrant volunteer program to extend the reach of the library and its staff.

Principle 6

Implement or participate in programs and other opportunities to promote staff and library recognition to all stakeholders within the library and the community.

Principle 7

Administer an HR, training, and development program that fosters employee success from hire to separation and complies with applicable laws and regulations.

Principle 8

Administer the library in a way that is fiscally conservative, sustainable, responsive to the public, and meets the needs of compliance and oversight.

Adopted 9/15/2022