



| Title           | Retail Return & Refund Policy |                |               |        |                   |
|-----------------|-------------------------------|----------------|---------------|--------|-------------------|
| Document Number | Version Number                | Document Owner | Revision Date | Status | Document Location |
| PRO_1.0         | 1                             | C. Sloan       | 01.01.2024    | Active | Dropbox           |

At Clark's of Colorado, we take pride in providing pure, high-quality products. Due to the nature of our products and for food safety reasons, all sales are final.

### 1. All Sales Final

We do not accept returns or exchanges on honey or food products. This policy ensures the integrity, safety, and freshness of our products for all customers.

### 2. Damaged or Incorrect Shipments

If your order arrives damaged or incorrect, please contact us within 48 hours of delivery at email: [clarksofcolorado@gmail.com](mailto:clarksofcolorado@gmail.com) or phone: 303-536-9581. Include your order number and clear photos of the product and packaging. We'll gladly resolve the issue with a replacement or store credit, at our discretion.

### 3. Quality Assurance

All of our products are handled with care and packaged to preserve freshness. If you have any concerns about your order, we're here to help.

#### Document Revision Log

| Version # | Changes | Supersedes Version # |
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