

Purchase Tickets [HERE](#)

We hope that the following information answers your questions regarding ticket sales both online and at the box office.

- **Online Ticket Sales vs Box Office**

Ticket sales for each performance will be available for purchase online and/or at the box office. Online sales will begin approximately two weeks prior to a performance, and will close down the day of each performance. The box office will be open forty five minutes prior to each show. All ticket purchases are non-refundable. We accept cash or checks only at the box office. Please make checks out to FCO. Online orders may be paid for by credit card.

- **Student Presale Ticket Sales**

For some of our productions participating students will have the opportunity to purchase tickets prior to the public sales. Presale tickets will be available for purchase online only. A link to the presale password will be sent, by email, to the appropriate participants.

- **Online Public Ticket Sales**

Online Public sales will begin approximately two weeks before the box office opens. The link to the Online Ticket sales is **fhschoirtickets.ludus.com**

- **Will Call**

The majority of ticket sales occur online and patrons can elect to either print at home, or have sent to a mobile device. However, certain (usually ADA) tickets may be picked up at the Box Office forty-five minutes prior to each show. The box office is located at the top of the school next to the concession stand, to the east of the auditorium. The box office will close 5 minutes before each show to allow our volunteers to attend the show. Please arrive early and plan extra time for parking. Tickets not claimed at least 10 minutes prior to the start of the performance may be resold.

- **FAQ's**

1. **Why is there a ticket limit for some concerts?**

The number of students in the performances determines the ticket limits, if any, as the number of students and their families alone could fill the auditorium. By limiting the number of tickets during the presale, we assure that every family is able to buy tickets to the concerts, before the public purchases tickets.

2. **How can I get the best seats?**

The best seats are available online as soon as the online process opens.

3. **Why do some get a better seat by waiting until the last minute?**

Many times tickets that cannot be used are returned to the box office shortly before a performance. Those tickets are available for resale. There is no way to automatically *upgrade* ticket holders who have already purchased their tickets. It may seem unfair but it is a risk to wait and hope for a better ticket to be returned.

4. **What if I have specific seating requirements?**

Please email Kelly at Fairviewchoir.kelly@gmail.com to request ADA seating.

5. **What should I do if I can't use the tickets I have purchased?**

Please notify Kelly Fano as soon as possible, or return tickets that won't be used to the box office as soon as you can. Although we cannot offer refunds, we may be able to resell them.

6. **Are there additional fees for purchasing tickets online?**

There are ticketing fees, but they are built into the ticket price. All tickets, whether purchased online, or at the box office, will be the same price.

7. **Who can I contact if I have more questions?**

Kelly Fano at fairviewchoir.kelly@gmail.com