

Chapter Programming Officers

Welcome to the start of the FY 2026-27 year! As the new AMA chapter year begins, I want to share with you the following information. Please make sure to read this important document in its entirety and save it for future reference.

**Note that most of the links are to the gated Chapter Resources site, so you must be logged into AMA.org as a member to access these pages.*

Support and Guidance

At the AMA Support Center, we encourage all chapter leaders to contact membersupport@ama.org for any chapter operations, including membership-related questions. In addition, the past presidents serving on the [Professional Chapters Council](#) (PCC) are dedicated to advising and supporting you throughout the year.

Chapter Resource Site – Programming Officers

A wide range of information and tools awaits you on the Chapter Resources site ([AMA.org/CR](https://ama.org/CR)), including [Board in a Box](#), recently updated to reflect the importance of Diversity, Equity, and Inclusion (DEI) in the day-to-day operations of chapters. In addition, there are board leadership resources that will support you throughout the board year, such as [AMA Daily - And your local chapter events](#) and [Programming Samples](#).

Check out the site now and plan to return often throughout the year.

Chapter Leader Dashboard

Community admins for AMA professional chapters have special administrative access to AMA.org related to membership data for your chapter. This login will be distributed to your chapter's President, President-Elect, Secretary, Treasurer, Membership Chairs, and Staff (if existing). It is up to each chapter if another member on your board needs to view this information. The AMA Support Center will not distribute the login information to anyone other than those stated above and will leave it up to those who have access to distribute the login. We strongly advise all members with access to the Community Admin Portal to read through the [Community Admin Login Instructions and Rules](#).

The password will be distributed to those listed above, but if you would like to request a new password, please contact membersupport@ama.org.

Chapter Membership Rosters

Chapter membership reports are available on-demand via the [Chapter Dashboard](#). Be sure to use the [resource article](#) guidance for tutorials on access and use of the reports. The reports included are:

- **Summary**– lists all member trends year over year, current total active members, membership breakdowns, monthly chapter dues, membership type, and monthly retention rate
- **Member List** – allows you to look at member data by membership type and group configurations.
- **Groups**: memberships that are grouped by organizational name or other collective grouping
- **Member History**: active member trending by month for three fiscal years.
- **Member Orders**: tracking of new members by month/week/day + dues generated from those additions
- **Benchmarks**: average monthly active member count in that fiscal year. Also compares against chapters of similar size plus all chapters in professional community

Chapter Leader Slack Channel

We highly recommend all chapter leaders join the [Slack Channels](#) to help connect Chapter Leaders by facilitating idea sharing, peer networking, and collaboration across chapters throughout North America. We put them all in one Slack Workspace, and now all we need is YOU to join and participate!

Channels to join: [#programming](#) [#awards](#) [#programming](#)

Chapter Leaders Newsletter

All chapter leaders will receive a newsletter detailing updates and available resources that benefit the operations of our Professional Chapters. The subject line of the bi-weekly emails is “Professional Chapter Leader Resources - Date.”

Chats with the Professional Chapters Council (PCC)

Each chapter will participate in quarterly check-ins with its dedicated PCC representative. These sessions are designed to:

- Share updates on chapter activities

- Foster connections with peer chapters
- Discuss timely topics and address any priorities or challenges chapter leadership may be facing

These regular touchpoints aim to strengthen collaboration and support across the AMA chapter network.

Follow Us

[Facebook](#)

[Twitter](#)

Additional Resources

- [Codes of Conduct](#)
- [Professional Chapter Compliance](#)
- [Brand Guidelines and Resources](#)
- [AMA Chapter Experience Guide and Resources](#)
- [Member Support is Here for You!](#)