

Fort Bragg Headlands Mapping Project

Technical Support Q and A

If you have a question please see if it is answered below. Otherwise, e-mail john.gallo@consbio.org

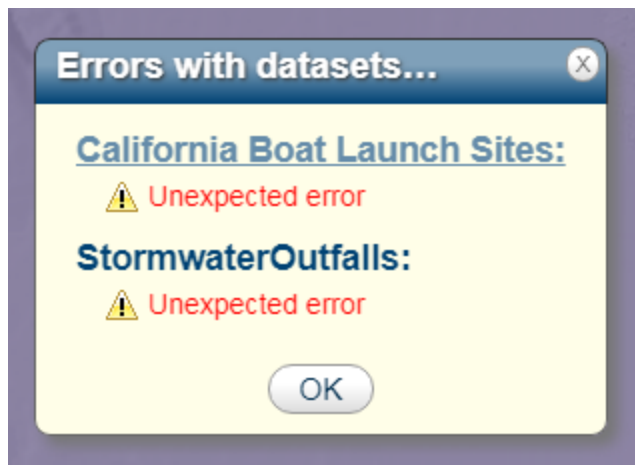
Hotlinked List of Questions and Answers:

[What do I do when I get the “Errors with datasets...Unexpected error” message?](#)

[When I click on a Map, nothing happens that I notice?](#)

Questions and Answers:

[What do I do when I get the “Errors with datasets...Unexpected error” message?](#)



Press OK. All other layers should have loaded OK.

Refresh your browser.

If the error persists, e-mail support at databasin@consbio.org and cc: john.gallo@consbio.org

[When I click on a Map, nothing happens that I notice?](#)

This could be for one of several reasons. It may be that a new tab in your browser opened with the map. Or, it opened with the map page, that is a static map and a description about that

map. Press the “Open Map” button. Or, maybe you clicked on the icon of the map in the gallery, and an orange bar opened at the top of the screen to help you manage the map, like add it to your workspace.