

# Power Platform Product Documentation Template

## App Overview

*App name*

*Link to application*

*Business owner(s)*

*ICT owner(s)*

*Business stakeholders*

*Purpose of the application*

(Brief description of the app's function and why it was created.)

## Technical Details

*Power Platform Environments*

(Specify the environments: Development, Test, Production, etc.)

Environment Purpose	Environment Name	Link to Environment
Development, Test, Development		

*Power Platform solutions*

(Specify the solution names and a brief description of each solution)

Solution Purpose	Solution Name	Link to solution	Solution type
Development, Test, Development			Unmanaged/Managed

*Data Sources*

(List and describe data sources used: Dataverse, SharePoint, SQL, etc.)

*Data source name*

Brief description of data source

Field/Column name	Data type	Comments (optional)

*Connectors Used*

(E.g., Office 365, OneDrive, SharePoint etc.)

*Flows/Automation*

(List associated Power Automate flows, triggers, and actions.)

Flow name	Trigger	Comments	Link
	Explain the action that triggers the flow		If you have different solutions for the different stages, use the link to the production flow

### *Customisations*

Custom connectors: Yes/No

Custom code (e.g., JavaScript, PCF components): Yes/No)

### *Third-Party Integrations*

(Describe any integrations, if applicable.)

## Application Design

### *System Architecture*

(Diagram showing the system architecture of the products)

### *Target Audience*

(Briefly explain who the end users are)

### *Screens and Navigation*

(Describe the main screens and their purpose. Include navigation paths.)

### *Key Features*

(Highlight important features and their business value.)

### *Security, Access and Permissions*

(Describe roles and permissions. Also include permission matrix diagram)

## Application Maintenance

### *Known Issues*

(List current issues impacting functionality and their workarounds.)

### *Planned Updates or Enhancements*

(Outline upcoming features or improvements.)

### *Backup and Recovery Plan*

(Detail strategies for app data backup and restoration.)

### *Monitoring and Alerts*

(Describe tools and processes for tracking app performance and incidents.)

## Deployment Details

### *Deployment methodology*

(Briefly explain what mode of deployment is used e.g., Azure DevOps pipelines, Import and export of solutions)

## User Support and Testing

### *Support Contacts*

(Who should end users reach out to for support or feedback)

### *Training Materials*

(Links to guides, videos, etc.)

### *FAQ*

(Common user queries and answers.)