Between Grooming Sessions Design Document

Purpose	Clients of Pro Home Pet Care are coming to their appointments with questions about how to care for their pets physical needs between appointments to ensure the best grooming experience possible. This training will go over pet care for dogs and cats.
Target Audience	The target audience is clients of Pro Home Pet Care.
Training Time	Each section can be viewed independently based on what the client needs help with. If the client views both the cat and dog sections, the presentation may take between 10-15 minutes.
Training Recommendations	A Rise 360 course makes the most sense for this situation, as it provides simple, easy to navigate information in a format similar to a website, which most learners are familiar with.
Deliverables	Rise 360 Course
Learning Objectives	Explain the process and supplies needed to care for a pet's (fur/nails/teeth)

Training Outline

- Intro
  - Goal
- Cats
  - Fur
  - Nails
  - Teeth
- Dogs

    - Fur
    - Nails
    - Teeth
- When to be concerned
    - Fur
    - Nails
    - Teeth
    - Other
- Knowledge Check
- Summary

Assessment Plan

At the end of each section there will be a short knowledge check. These trainings are designed to be able to be viewed independently and not require viewing the entire presentation.