

This is a PCORI Eugene Washington Awarded project to: **Accelerate the Adoption of Engagement Tools and Resources**. This is NOT a research study, but a project to *support PCOR/CER : patient centered outcomes research and comparative effectiveness research*

Over the next year, will be adapting the IBH-PC Patient Partner Guide designed for the IBH-PC intervention to become a generalizable guide for future PCOR/CER researchers and stakeholders who wish to build successful diverse multi-stakeholder teams, improve engagement of stakeholders and conduct effective PCOR/CER studies.

Glossary:

MESG: Multiple Chronic Conditions Community Engagement Specialist Group

CIRCLE: Cooperatively Inspired Research Community for Learning and Engagement

ADE: Affinity Diagram Exercise

CPP: Callout Production Process

ARP: Appreciative Response Process

4 Aims:

1. Build Reciprocal Relationships between stakeholders
2. Share Lived Experience Stories about What Matters Most
3. Learn from each other about PCOR/CER
4. Co-Produce a roadmap and guide for future PCOR/CER teams

Population:

1. MESSG: 10 Multiple Chronic Condition Community Engagement Specialists
 - a. Patients living with MCCs
 - b. PhD students working in integrated BH, public health and/or MCC support services
2. CIRCLE: a Cooperatively Inspired Research Community for Learning and Engagement made up of 55 Multiple Chronic Condition Community Stakeholders from members of the IBH-PC research study participants who agree to join us.
 - a. Patients living with MCCs
 - b. Caregivers of patients living with MCCs
 - c. IBH-PC clinical care team members supporting patients with MCCs

Methods: Working on VIRTUAL PLATFORMS: We will practice and revise the following **3 Facilitation tools** with our MESSG members to build their capacity to facilitate/revise them with our CIRCLE participants.

1. **Affinity Diagram Exercises (ADE)** about What Matters Most :[Affinity Diagram Exercise](#)
 - a. Our focus Questions: What Matters Most:
 - i. When Working on a Team
 - ii. When Sharing a lived Experience
 - iii. When Learning New Things
 - iv. When Managing MCCs

2. **Callout Production Process (CPP)** for identifying lessons, QI and Research agenda opportunities: [Callout production process](#)
3. **Appreciative Response Process (ARP)** for shared decision making and a positive approach to collaboration and co-production: [Appreciative Response Process](#)

Safety Protocols:

1. PCORI principles of Engagement
2. ADA compliant processes; e.g., Closed Captioner in attendance
3. Confidentiality and Privacy measures
4. Frequent responsive Needs Assessments
 - a. Participating on Virtual Platforms
 - b. Facilitating each of the tools/methods (ADE, CPP, ARP)
5. Experts in Behavioral Health Interventions on the project

2 Desired Outcomes:

1. Roadmap and PCOR/CER Partnering Guide
2. MCC Research Agenda

1 Expected Result:

1. **Evaluation of Building Capacity for Successful Partnering for PCOR/CER**