

Stakeholders

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Resumen

A stakeholder is someone who is materially impacted by the outcome of the solution (DAD, p.137). Four categories:

- **End users:** People who will use your system.
- **Principals:** Decision makers who ultimately pay for and then put your system to use.
- **Partners:** Make the system work in production. Support staff, trainers, installers, application hosting companies and application developers on external systems that integrate with yours.
- **Insiders:** Members of the development team and people who provide technical and business services to your team. Enterprise architects, database administrators, security experts, network experts, marketing experts and sales staff.

Zeitgeist Consulting Group

The stakeholders in the project:

- **End users:** Pendiente. Departamento de Recursos humanos y finanzas. Colaboradores que registran viajes.
- **Principals:** Alma Silva y Mariana Rios (contacto directo). Jazmin Molina, Maya Roselius y Maximilian Gouland (CEO, Partner, CEO)
- **Partners:** Profesores de la unidad de información y la comunidad de práctica
- **Insiders:** BlackDot

MAPA DE ACTORES ZEITGEIST

