



★ Terms of Agreement ★

1. Customer service

- ★ The commissions given on this table are exclusively for personal use.
- ★ Contact the email andr3arc3@gmail.com for work with commercial purposes.
- ★ Please make sure you have entered all the details of your order before submitting the form.
- ★ Only 2 adjustments per request will be accepted during the sketch process. After the lineart process, corrections will no longer be accepted.
- ★ The final file will be sent via Google Drive and it will be available up to 2 months after its upload.
- ★ Specify in the order's description if you would like the artist to publish your commission.
- ★ For reuploads, you must first grant permission to the artist and give credits to the artist at the moment of the reupload.
- ★ The artist has the right to reject your request for any external reason or for the impossibility of making the request.

2. About orders and deadlines

- ★ Orders are accepted in order of arrival.
- ★ The artist won't start with your order until she has received the *50% of the related payment*.
- ★ The artist can work *up to 3 orders maximum*.
- ★ If you are the 4th in line, your order will remain on standby and I will not be able to start at that moment until the slot is released. In those cases, there is the possibility of canceling the order or waiting until the stocks are released.
- ★ In the case you give a specific date, priority will be given to the one who has the nearest deadline.
- ★ The artist could finish the order between 2 days up to 2 weeks.





3. Payments and returns

- ★ The currency which the international payments are handled is in US dollars (USD) through *Paypal Invoices*.
- ★ No exchanges or returns are accepted once the order is in *the Lineart phase*.
- ★ For any questions, write to the email minispectralstar100@gmail.com.
Please do not attempt to solve the case through *PayPal ChargeBack* or you will not be considered for future orders.

4. Other considerations

- ★ The artist has the right to modify the *Terms of Agreement* at any time.
- ★ Any infringement of the *Terms of Agreement* mentioned here, you will not be taken into account for future orders.

