

Peaks Con Ed Cancellation and Refund Policy

General Policies

Onsite/Streaming Events

Refund policy if a participant cancels

- Cancellation 14 days before the event:
 - 90% refund
- Cancellation five (5) to 13 days before the event:
 - 70% refund
- Less than five (5) days before the event:
 - no refund

Online On-Demand Courses

An online, on-demand course is considered to have begun upon registration – when the participant has access to the entire course - and not when the student first logs into the course. RMUoHP routinely allows one (1) year to complete online, on-demand courses. Due to this allowance, no refund will be given once a participant (student, attendee) begins an online, on-demand course.

Extenuating Circumstances

The Con Ed Department is willing to consider special situations outside a participant's control, e.g., death, prolonged illness, etc. In cases such as these, please contact Con.Ed@rm.edu.

RMU Cancellation

In the event that RMU cancels a program/offering, all speaker contracts will become null and void. Registrants will be refunded the full amount paid.