

Position Announcement: The Department of New Mountaineer and Family Engagement (NMFE) is seeking applications for Student Orientation Undergraduate Leaders (SOUL) for the 2025 - 2026 academic year. The NMFE Team aids in transitioning all new students and family members into the Mountaineer Community by fostering a sense of belonging and purpose through intentional, dynamic, student and family-centered experiences.

Position Title: Student Orientation Undergraduate Leader (SOUL) within the Department of New Mountaineer & Family Engagement at Appalachian State University.

Duties and Responsibilities

Student Orientation Undergraduate Leaders will:

- Facilitate engaging and well-organized small group meetings and activities for New Mountaineers to build community and foster a sense of belonging.
- Share knowledge about App State's traditions, campus resources, and expectations. When appropriate, refer students or families to additional resources and campus departments.
- Provide exceptional customer service to all students and families.
- Help students and families acclimate to the physical campus by leading campus tours, providing directions, and accompanying them to activities throughout the Orientation experience with a positive attitude.
- Serve as a role model and resource to students while representing App State.
- Provide assistance to faculty and staff who present or advise during the Orientation Experience.
- Other duties as assigned by the New Mountaineer and Family Engagement team relating to New Mountaineer & Family Orientation.

Position Requirements

- Be enrolled as a full-time undergraduate student in Spring.
- Have a cumulative GPA of 2.80 or higher from the current semester.
- Be in good academic and judicial standing with the university.
- Active engagement in all spring training, retreats, and team-building activities. Or proper notification and approval from the NMFE Team.
- Show the potential for development in the following skill sets and qualities: excitement to learn and grow as a student leader, ability to serve as a positive role model for incoming Mountaineers and families, flexibility, problem-solving skills, commitment to identity development and appreciation of diverse perspectives, effective communication, and ability to work effectively and positively on a team.

Desired Learning Outcomes

The preferred learning objectives and experiential outcomes below will outline anticipated growth and development throughout your SOUL experience. Students interested in being a

SOUL should actively engage in training, workshops, team-building activities, and more to achieve these desired learning objectives:

- Apply knowledge of campus resources to support New Mountaineers and families during their transition to Appalachian State University.
- Communicate to a broad range of constituencies using a variety of delivery techniques and mediums.
- Utilize personal leadership strengths and facilitation tools to promote and encourage active engagement during Orientation sessions.
- Management of multiple tasks and duties throughout Orientation sessions.

Compensation

Tangible benefits or compensation for this position include:

- Competitive compensation with a starting hourly rate of \$12.00/per hour. With anticipated 30-40 hour weeks during Orientation sessions (mid-May through Mid-July, additional August & January Orientation paid hours vary based on availability).
- Summer membership to University Recreation facilities.
- On-Campus housing accommodation provided during summer employment (mid-May through mid-July).
- On-Campus parking pass provided during summer employment (mid-May through mid-July).
- Lunch and Snacks provided during Orientation sessions. Additional meals will likely be provided throughout summer employment.
- Exclusive SOUL Uniform will be provided.

Intangible benefits or perks of this position include:

- Gain both leadership and professional development experience in public speaking, group facilitation, time management, and cultural competency.
- Increase familiarity and knowledge of App State's traditions, history, and resources. Share wisdom, knowledge, and valuable first-hand perspective with incoming Mountaineers and their families.
- Meet and work alongside App State administrators, faculty, and staff.
- Be an available member of a supportive team while having an unforgettable summer experience in the High Country.

For Additional Information, Please Contact

Department of New Mountaineer & Family Engagement

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[Application Link](#) Due September 30th, 2025