

RUCHI KHANDELWAL

SUMMARY

- Partnering with multiple roles across the organization, offering a customer-focused mindset and proven ability to translate business goals into a feature-driven Product Roadmap
- Inspiring the “art of the possible”, driving innovation and continuous improvement
- Collaborating with the development teams to translate roadmap Initiatives into actionable Epics and Stories, advocating for scalable and realistic delivery timelines
- Problem-solving skills to find solutions effectively and creatively for hard problems while maintaining a high level of professionalism and integrity

CERTIFICATIONS

- Certified Scrum Master (CSM by Scrum Alliance)
- SAP Certified Application Associate - Business Process Integration with SAP S/4HANA 1709

SKILLS

- JIRA, Confluence, Rally
- Salesforce, DOMO, SQL, MS Office
- Product Management, Project Planning
- Project Management
- Documentation and Reporting
- Data Analysis

EXPERIENCE

PROJECT MANAGER/AGILE PRODUCT OWNER | 01/2020 to Current **Procure Analytics - Atlanta, US**

- Work with Product Managers, Technical teams, and stakeholders to understand business problem statements and convert them into user stories
- Articulate product vision and user stories in a manner understandable to development teams
- Establish user story acceptance criteria, accept user stories and refine user stories with Scrum teams
- Review and provide feedback on test plans to ensure application changes meet acceptance criteria
- Create Sprint release plans with input from development teams
- Monitor the development progress and provide updates to stakeholders as requested
- Apply Agile methods and processes that encourage frequent inspection and adaption
- Continuously review the business needs, refine priorities, outline milestones and deliverables, and identify opportunities and risks.
- Updating all progress and timeline to my reporting manager and discussing team strategy to meet the deadline
- Manage pre-production and production product deployments
- Identified, addressed, and either resolved or escalated project issues

BUSINESS SYSTEM ANALYST/SCRUM MASTER | 08/2019 to 12/2019 **Mercedes-Benz USA - Atlanta, US**

- Led end-to-end IT Scrum team for Member Domain in Automotive Industry

- Created Project Management Plan and other relevant plans to track the project's Cost, Schedule, and Budget
- Mentored the developers and BAs of the team by providing training, information, and any kind of guidance and assistance they need so that we could excel team and increase our productivity
- Worked independently to manage the team assigned to me and was responsible for assigning work items to both on-shore and off-shore team members, tracking their status, and solving any problems they may face to complete the assignments
- Crafted diagrams and flowcharts outlining logical operational steps.
- Organized and enhanced business rules governing enhancements to existing systems
- Making sure all changes are incorporated and don't affect production post-Go-Live date

ENTERPRISE ARCHITECTURE INTERN | 05/2019 to 08/2019

Novelis - Atlanta, US

- Gained knowledge on existing architecture environment and gathered information on how it is being designed and accordingly design a roadmap for accomplishing rationalization
- Developed the process flow diagram for Software, Application and Support rationalization process
- Master data generation reflecting the cost associated with Licensing, Software, Support and Maintenance for all the applications across all regions of the company
- Gained knowledge on EDI (Electronic Data interchange) by analyzing the current EDI technology implemented by the company
- Gained Knowledge on TOGAF framework from workshops on in-depth- Enterprise Architecture
- Analyzed business proposals and plans and identified the applicable architectural solution to address business problems at hand, bearing in mind the aspects of cost management and risk management
- Identify and suggest areas for improvement in internal processes and applications technology along with possible solutions

BUSINESS ANALYST/ASSISTANT MANAGER | 05/2014 to 06/2018

Zee Entertainment Enterprises LTD - Mumbai, India

- Involved with business strategy teams and worked closely with the individual media channels research teams
- Data provisioning for historic and the current trends of viewership data of ZEEL compared to competition across regions, genres and demographics, which helps in developing the strategy for the channel
- Involved in forecasting the opening rating for the new channel and was part of the post analysis performance too
- Analyzed the AS-IS system and understood data integrity issues
- Studied and analyzed the distribution reports to identify the key and the problem markets for the channel
- Prepare reports that contain the key highlights of the different channels, which includes the top-lines of the various genres in terms of its contribution to help the organization to take the strategic decisions using BRAC & TAM software
- Macros coding for weekly reports, which effectively saved my productive hours

EDUCATION

Georgia State University, J. Mack Robinson College of Business - Atlanta, GA

Master of Science

Information Systems, Enterprise Systems & Digital Innovation, **12/2019**

Chetana's R. K. Institute of Management & Research - Mumbai, India

Master of Management Studies

Marketing, **05/2014**

