

PRIVACY POLICY

Last updated: July 2025

This Privacy Policy explains how Syntetika (“we”, “us”, “our”) collects, uses, and shares data about users of our App and Services. This Policy applies only to data collected via the App, and does not apply to blockchain interactions outside our control.

By using the Services, you agree to this Privacy Policy.

1. What We Collect

We do not require registration. However, we may collect:

- * Wallet addresses you connect
- * Usage data, e.g., page views, error logs
- * KYC information (only when required by individual Issuers or their agents)
- * Cookies & analytics (e.g., via Google Analytics, with IP anonymization)

We may also interact with blockchain analytics tools (e.g., TRM Labs) to detect illicit activity or comply with regulatory requirements.

2. Use of Data

We use your data to:

- * Provide and improve the App
- * Enforce compliance and prevent abuse
- * Fulfill legal obligations
- * Support Issuers in their own compliance if required

We do not sell your personal data.

3. Blockchain Data

All interactions with the Protocol are recorded on public blockchains. This data is immutable and beyond our ability to delete. Be mindful of what you do on-chain.

4. Sharing with Third Parties

We may share data with:

- * KYC/AML service providers (if required)
- * Law enforcement or regulators (if required)
- * Cloud or analytics providers

- * Issuers using the Protocol (if applicable)
- * In case of business reorganization

We ensure any such third party is subject to appropriate data protection obligations.

5. Cookies

We may use essential and analytics cookies. You can opt out via your browser settings.

6. Legal Basis (GDPR)

For EU/EEA users:

- * Contract: If you are interacting with regulated products
- * Legal obligation: Compliance with AML laws
- * Legitimate interest: Security, analytics
- * Consent: Where applicable

7. Your Rights

Depending on your jurisdiction, you may have rights to:

- * Access, update, or delete your data
- * Object to processing or withdraw consent
- * Lodge a complaint with a supervisory authority

Please note: we cannot delete data stored on a public blockchain.

8. Data Retention

We retain data only as long as needed to fulfill the purposes outlined above or comply with legal obligations.

9. Contact

To exercise your rights or ask questions: legal@syntetika.io