

Policies related to conformance

WCAG 2.1 Partial Conformance

[WCAG 2.1 Partial Conformance - Third Party](#)

[WCAG 2.1 Partial Conformance - Language](#)

European Union

[DIRECTIVE \(EU\) 2016/2102 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL](#) on the accessibility of the websites and mobile applications of public sector bodies. See the [Disproportionate Burden section](#) which says:

1. Member States shall ensure that public sector bodies apply the accessibility requirements set out in Article 4 to the extent that those requirements do not impose a disproportionate burden on the public sector bodies for the purposes of that Article.
2. In order to assess the extent to which compliance with the accessibility requirements set out in Article 4 imposes a disproportionate burden, Member States shall ensure that the public sector body concerned takes account of relevant circumstances, including the following:
 - a. the size, resources and nature of the public sector body concerned; and
 - b. the estimated costs and benefits for the public sector body concerned in relation to the estimated benefits for persons with disabilities, taking into account the frequency and duration of use of the specific website or mobile application³. Without prejudice to paragraph 1 of this Article, the public sector body concerned shall perform the initial assessment of the extent to which compliance with the accessibility requirements set out in Article 4 imposes a disproportionate burden.
3. Without prejudice to paragraph 1 of this Article, the public sector body concerned shall perform the initial assessment of the extent to which compliance with the accessibility requirements set out in Article 4 imposes a disproportionate burden
4. Where a public sector body avails itself of the derogation provided for in paragraph 1 of this Article for a specific website or mobile application after conducting an assessment as referred to in paragraph 2 of this Article, it shall explain, in the accessibility statement referred to in Article 7, the parts of the accessibility requirements that could not be complied with and shall, where appropriate, provide accessible alternatives.

Canada

[Government of Canada standard on web accessibility](#) has a [list of exclusions](#):

The following exclusions from specific requirements have been put in place for a period of time and will be updated annually as technology advances. Exclusions include:

Web content	Requirements
Complex maps (text alternatives)	WCAG 2.0 Success Criterion 1.1.1 Non-text content
Live Video Captions (closed captions)	WCAG 2.0 Success Criterion 1.2.4 Captions (Live)
Audio Description (prerecorded video) except where the video provides information related to health and safety of Canadians	WCAG 2.0 Success Criterion 1.2.5 Audio Description

Exclusions for a 10 business day grace period:

- Pre-recorded videos have a 10 business day grace period from time of publication to when closed captions and transcription of videos must be provided.

Live Video Captions exclusions refer to closed captioning and transcription of live video

Audio Description (prerecorded Videos) are only required for videos that relate to health and safety of Canadians; for remaining prerecorded videos, audio description is not required.

Complex maps: A map that associates information with one or more locations that cannot be represented by postal addresses or proper names such as intersections, landmarks, cities, or regions. An example of a complex map is one that shows the location and intensity of precipitation detected by a RADAR network.

Two clarifications

- "Essential" images of text are defined as logos, brand names and advertisements for government initiatives and marketing campaigns. As per WCAG 2.0, these "essential" images of text are not required to meet WCAG 2.0 Success Criterion 1.4.5 Images of Text.
- WCAG 2.0 allows multiple versions of content (including videos) to be made available on websites and Web applications; however there must be at least one version (conforming alternate version) that complies with WCAG 2.0.

Ontario

[Ontario exempts](#) two of the WCAG 2 media requirements altogether:

By January 1, 2021, all internet websites and web content must conform with WCAG 2.0 Level AA, other than,

- i. success criteria 1.2.4 Captions (Live), and
- ii. success criteria 1.2.5 Audio Descriptions (Pre-recorded). O. Reg. 191/11, s. 14 (4).

Plus a blanket exception: (5) Except where meeting the requirement is not practicable

United States

US Revised 508 Standards allows some exceptions in [Undue Burden](#) which states:

Where an agency determines in accordance with E202.6 that conformance to requirements in the Revised 508 Standards would impose an undue burden or would result in a fundamental alteration in the nature of the ICT, conformance shall be required only to the extent that it does not impose an undue burden, or result in a fundamental alteration in the nature of the ICT.

Japan

Ask Makoto.