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Updated：2026.7.23

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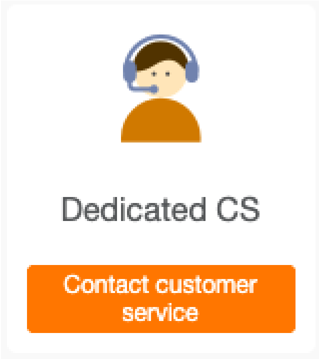
1. Player Dashboard

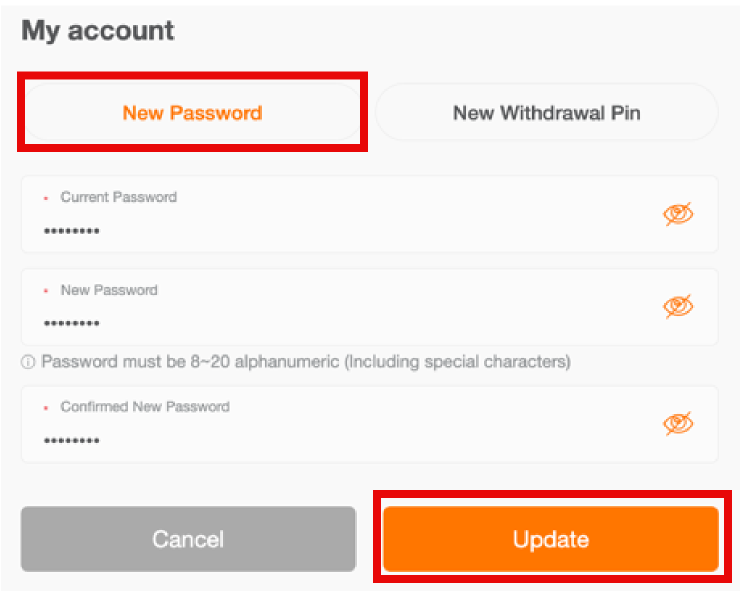
1-1 VIP Customer Service Link Enhancement

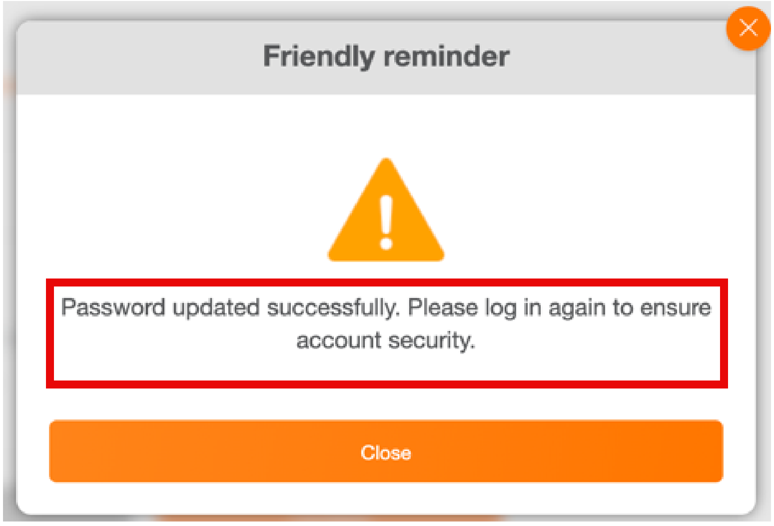


- If a non-current VIP level is selected, the "Contact Customer Service" button will be hidden.
- If no customer service link is configured for the current VIP level, clicking the "Contact Customer Service" button will redirect to the general customer service link (Shortcut Control > Customer Service Settings > H5onlinecs/PConlinecs)

1-2 Optimized the password change prompt message for players

- Brief Description：Updated the password change prompt message to better match the actual user flow.
- Location: Homepage > My Account > New Password
- The updated message guides players to log in again and explains why.

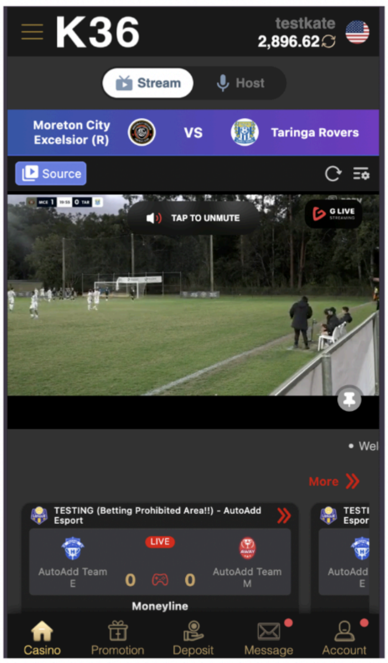




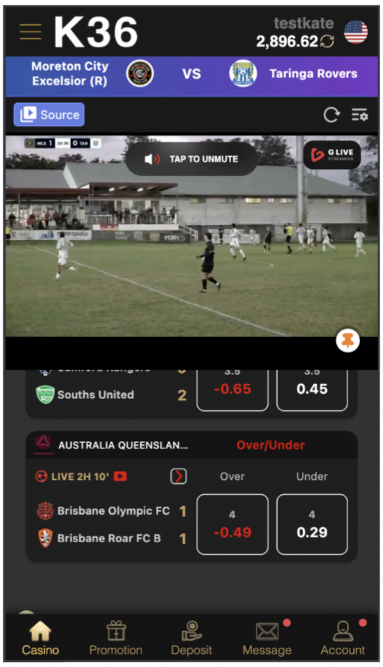
1-3 SABA Quick Betting / Live Page: The newly added live betting area can be moved down or pinned

1. A new pin style has been added to the bottom right corner of the video page.
2. This option is set to not be pinned by default, and members can change it at any time.
3. Unpin: The video is displayed at the top of the screen; swiping down will push the screen upwards.
   Pinned: The video is pinned to the top of the page and can still be viewed while scrolling.

Unpin



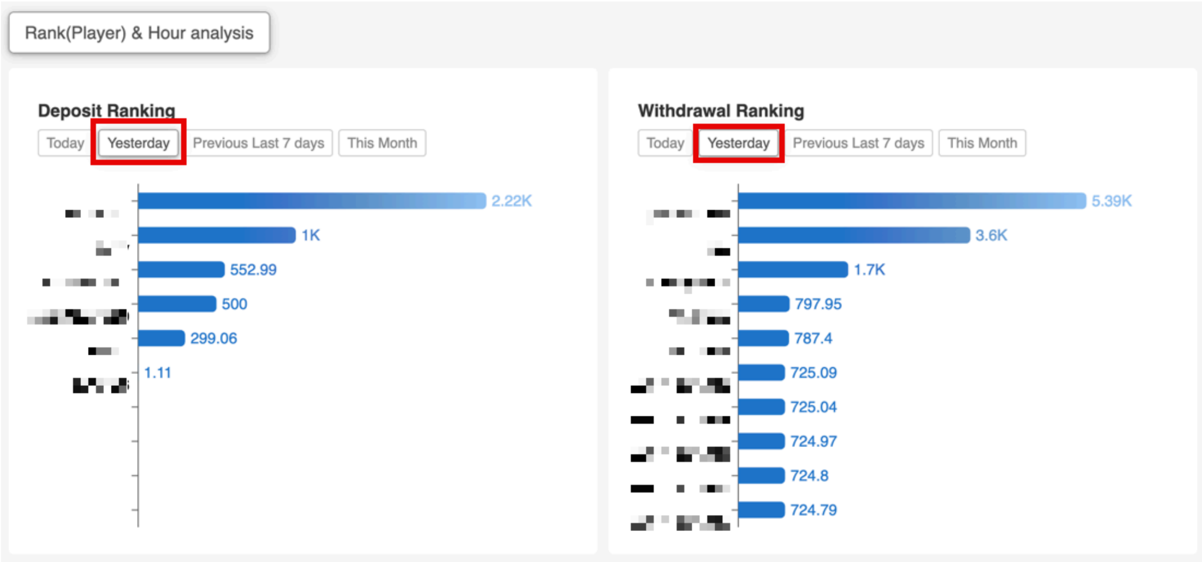
Pinned



2.Backoffice Dashboard

2-1 Added the "Yesterday" button to Deposit & Withdrawal Ranking

- Brief Description：Added a "Yesterday" button to the Player Deposit & Withdrawal Ranking on the dashboard, allowing you to view yesterday's data.
- Location：Backoffice > Dashboard



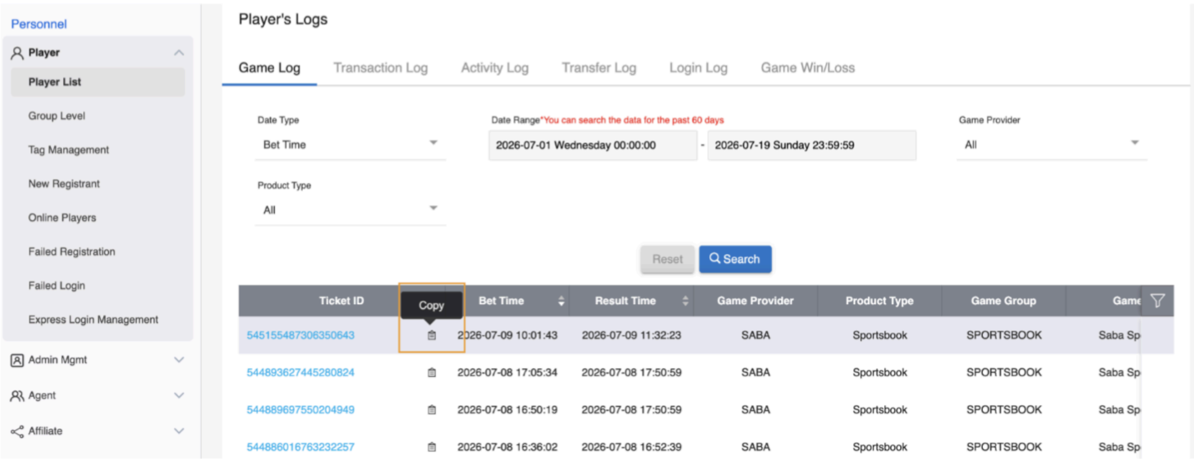
- Click the "Yesterday" button to display the top 10 players by deposits and withdrawals from yesterday.

3. Player

3-1 A copy button has been added to the game record's transaction ID

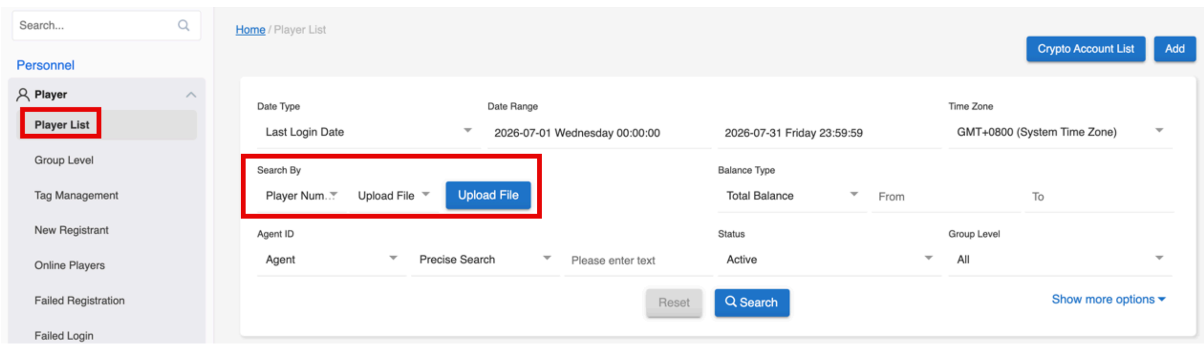
In the IMS backend→ Player List → Player's Logs → Game Log → Ticket ID / AG: All Players → Game Log → Ticket ID

A copy button has been added to improve the ease of operation for website administrators.

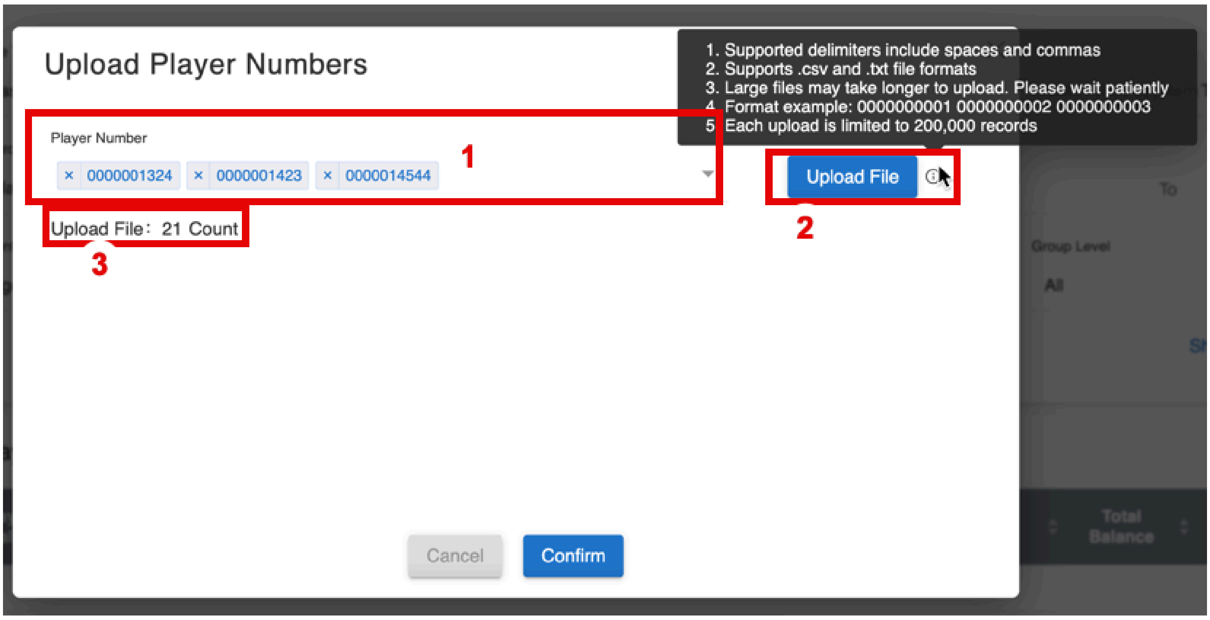


3-2 Added an Upload File feature to the Player Number filter

- Brief Description: An Upload File feature has been added to the Player Number search option on the Player List page. You can now search for players in bulk using Player Numbers to improve search efficiency.
- Location: Backoffice > Player List



- Select Player Number as the search type, then switch to the File Upload option. The Upload File button will appear. Click it to open the upload dialog.



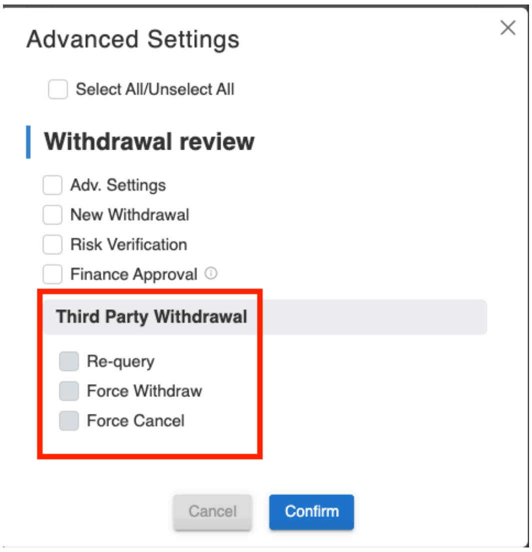
- The dialog contains two sections:
    - Manual Entry: As shown in area 1, enter a 3–10 digit Player Number and click Add to include it in the batch search criteria. You can add up to 2,000 Player Numbers.
    - Upload File: As shown in area 2, click Upload File to upload a File. File requirements are described in the tooltip beside the button. Up to 200,000 Player Numbers are supported. After the upload is complete, the number of uploaded records will be displayed, as shown in area 3.

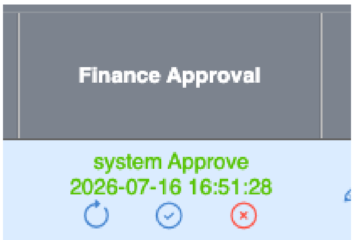
- After completing the manual entries and/or File upload, click Confirm. The search field will display the number of Player Numbers added. You can then apply additional search filters if needed and click Search to find the matching player records

4.Admin

4-1 Third-party Payout Financial Operation by Different Roles

Enhancement: Force Withdraw & Force Cancel — Any user with the corresponding operation permission can perform these actions, regardless of whether they are the original approver of the order.

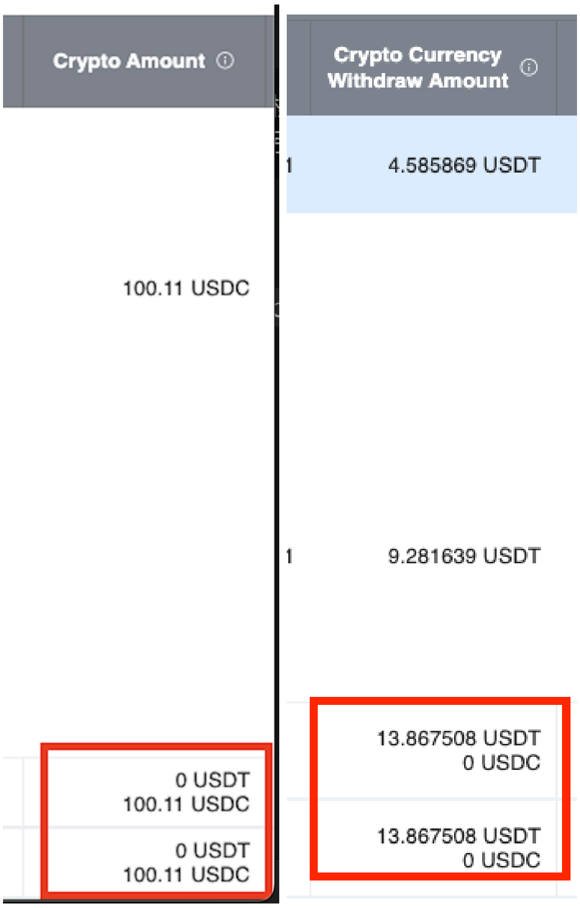




5. Finance

5-1 Deposit & Withdrawal Review and List Added Cryptocurrency Total

- Withdrawal Review & List: Added column total for "Cryptocurrency Withdrawal Amount"; export includes this column total.
- Deposit Review & List: Added column total for "Cryptocurrency Amount"; export includes this column total.

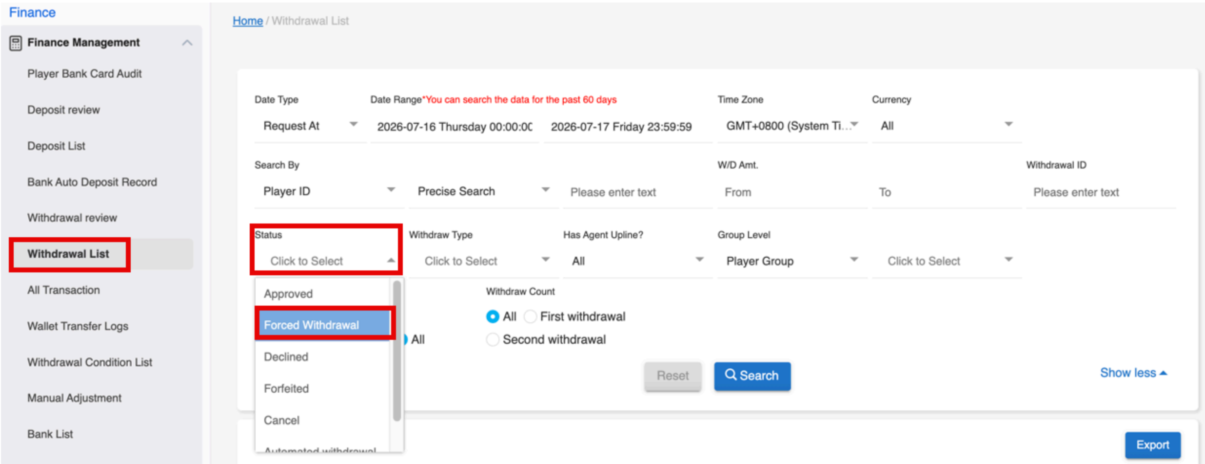


5-2 Withdrawal List-Withdrawal operation record

Operation record Enhancement: Added display of problematic third-party information (payment code, order number) along with API error messages to facilitate troubleshooting with third-party providers.

5-3 Added a "Forced Withdrawal" option to the Status filter on the Withdrawal List.

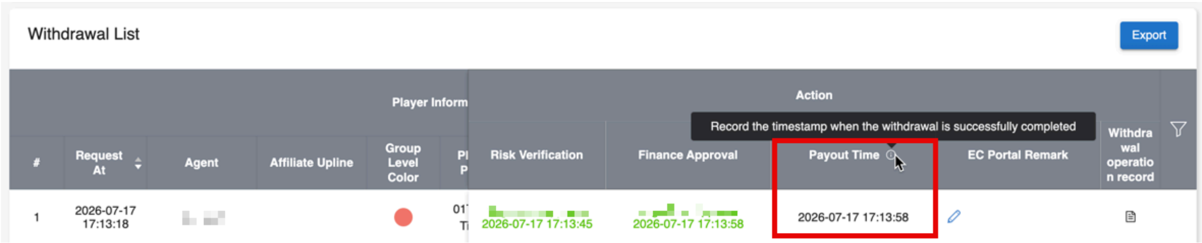
- Brief Description：A new "Forced Withdrawal" option has been added to the Status filter on the Withdrawal List page, allowing you to filter all forced withdrawal. Forced Withdrawals are no longer included in the Approved status.
- Location：Backoffice > Withdrawal List



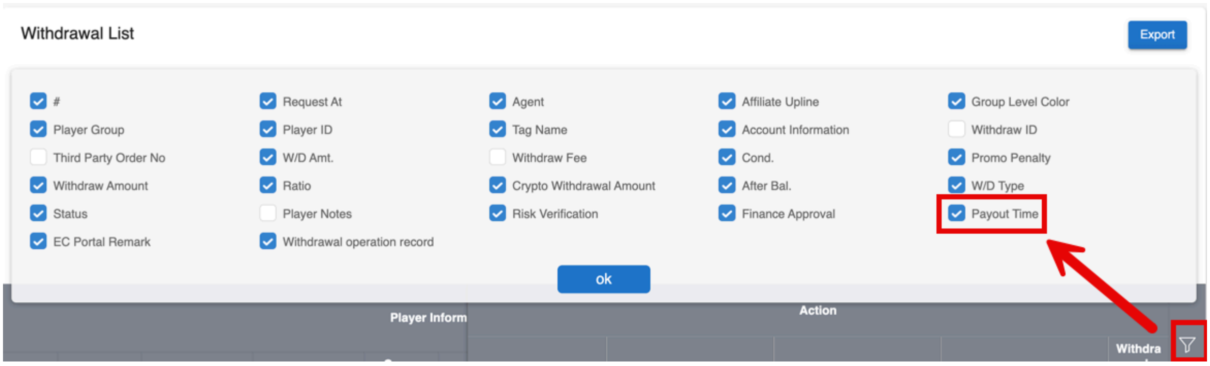
- Click Expand in the lower-right corner of the search panel to display the Status filter. Select "Forced Withdrawal" to view all withdrawals with the Forced Withdrawal status.

5-4 Added the Payout Time column to Withdrawal List

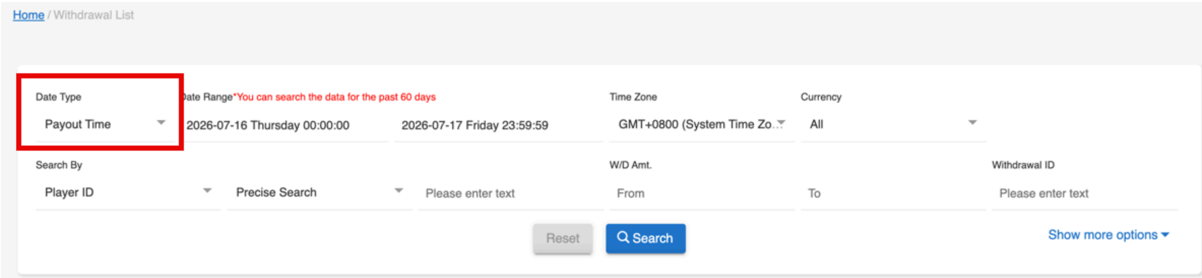
- Brief Description：A new Payout Time column has been added to the Withdrawal List to record the actual payout timestamp of each withdrawal.
- Location：Backoffice > Withdrawal List



- The Payout Time column records the timestamp when a withdrawal is successfully paid out. The recorded time varies depending on the payout method:
  - Bank Transfer and Cryptocurrency: The timestamp when the withdrawal is approved by Finance.
  - Third-Party Payout (Fiat and Cryptocurrency):
    - The timestamp when the third-party callback is successfully received.
    - If Recheck is used, the timestamp when the third-party callback is successfully received after the recheck.
    - If Forced Withdrawal is performed, the timestamp when Forced Withdrawal is executed.
- Format: yyyy-MM-dd HH:mm:ss
- This column is included in exported reports.



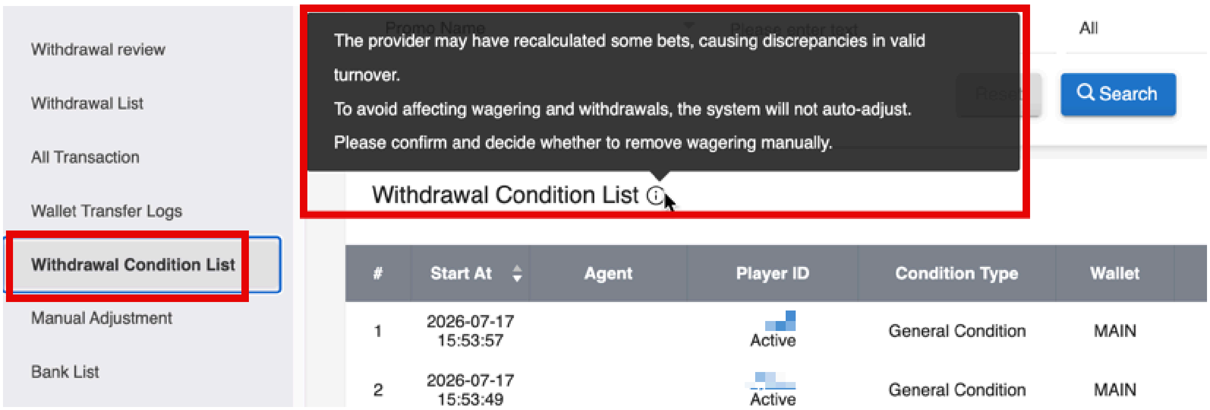
- To show or hide the Payout Time column, click the filter icon on the far right of the table to open the column selector, then select or clear the Payout Time checkbox.



- Select Payout Time from the Date Type drop-down list to filter the results.

5-5 Added a tooltip to the Withdrawal Condition List

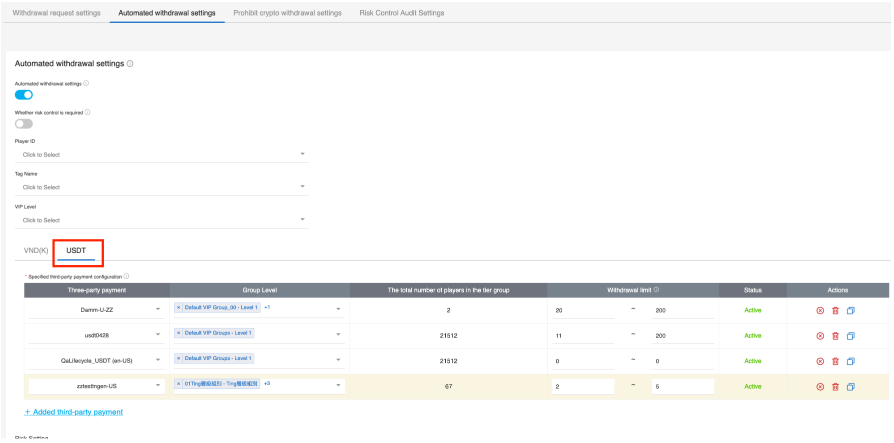
- Brief Description：If a game provider recalculated betting records after the system has already completed settlement, the Withdrawal Condition List will not be recalculated to avoid payout disputes.
- Location：Backoffice > Withdrawal Condition List



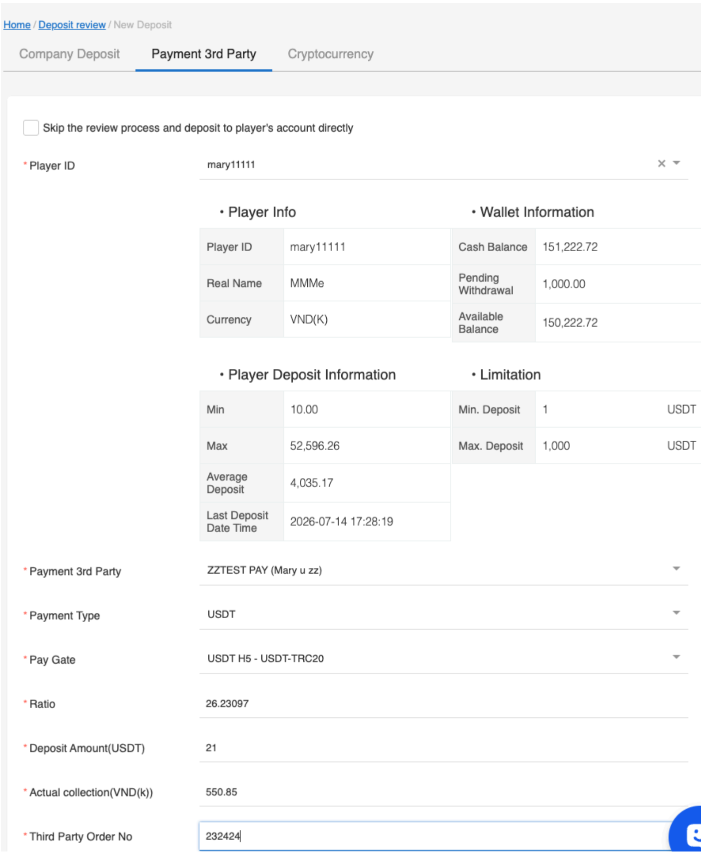
- If the Valid Turnover displayed on this page differs from the player's actual turnover, it is because the game provider has recalculated one or more bets. To avoid affecting audit conditions and withdrawal calculations, the system will not adjust the turnover automatically. Please verify the discrepancy before deciding whether to remove the wagering requirements manually.

5-6 Third-party USDT Payout — Phase 2

- Added USDT Auto Payout setting.
    - USDT Auto Payout and the existing Auto Payout can operate simultaneously.
    - Upon submission, the system will still verify both the upper and lower conditions along with risk settings; only orders that meet all criteria will be queued for auto payout.



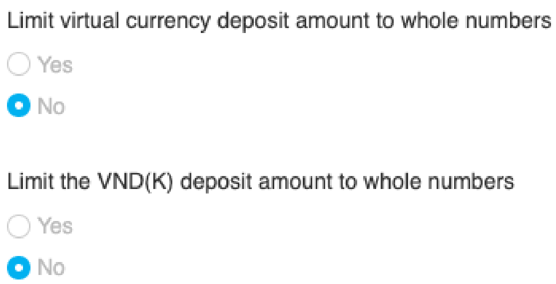
- Added Deposit Page — Support for third-party USDT
    - If selected third-party "USDT currency" collection and the payment type is set to USDT, the "Deposit Amount" field below will switch to USDT as the unit.
    - The exchange rate field defaults to the player's current rate and can be manually adjusted.



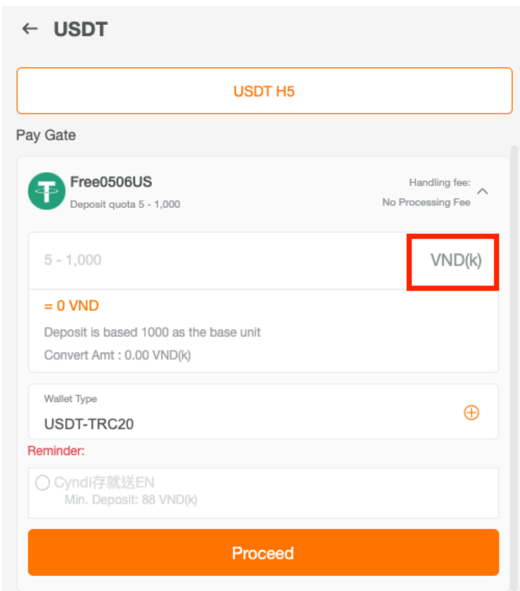
5-7 Deposit Amount Whole Number Setting

Removed the existing "Restrict third-party payment deposit amount to whole numbers" setting from Risk Control.

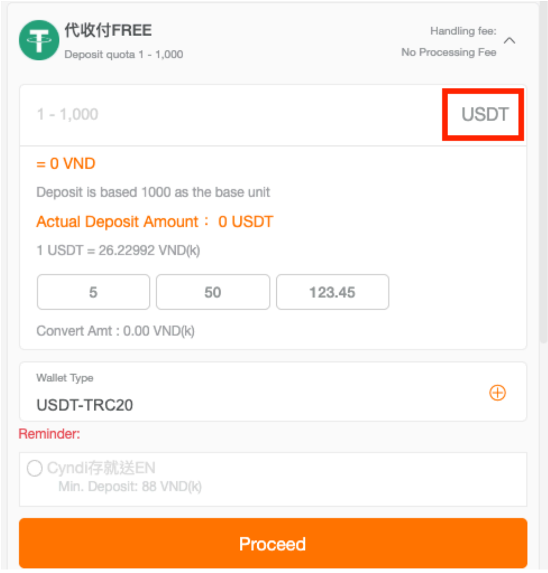
- Replaced with two new settings: "Limit the VND(K) deposit amount to whole numbers" and "Limit virtual currency deposit amount to whole numbers".



- When "Limit the VND(K) deposit amount to whole numbers" is set to "Yes", any payment type that deposits in fiat currency unit will only accept whole number inputs.



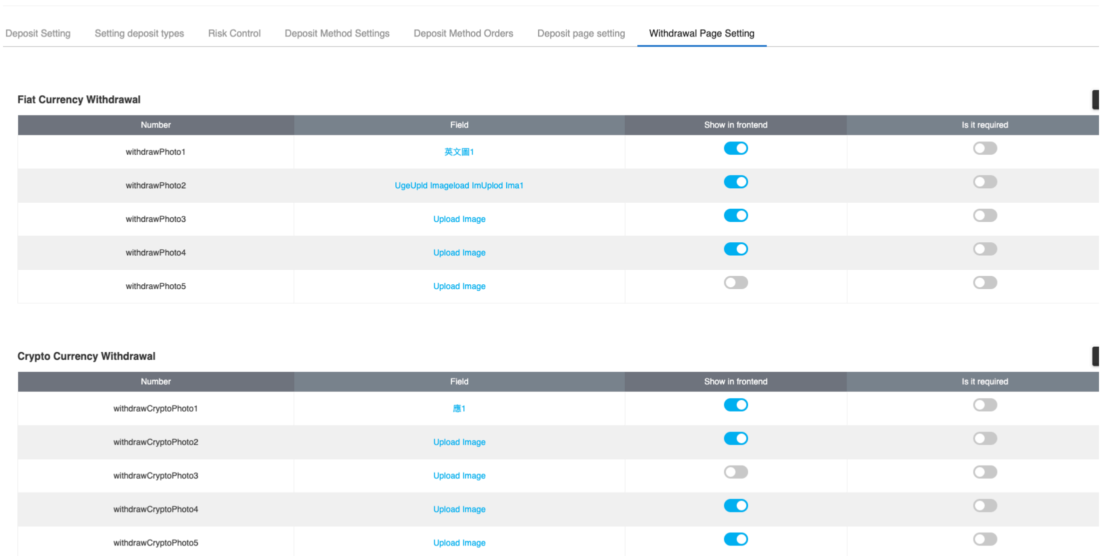
- When "Limit virtual currency deposit amount to whole numbers" is set to "Yes", any payment type that deposits in cryptocurrency unit will follow this setting and only accept whole number inputs.



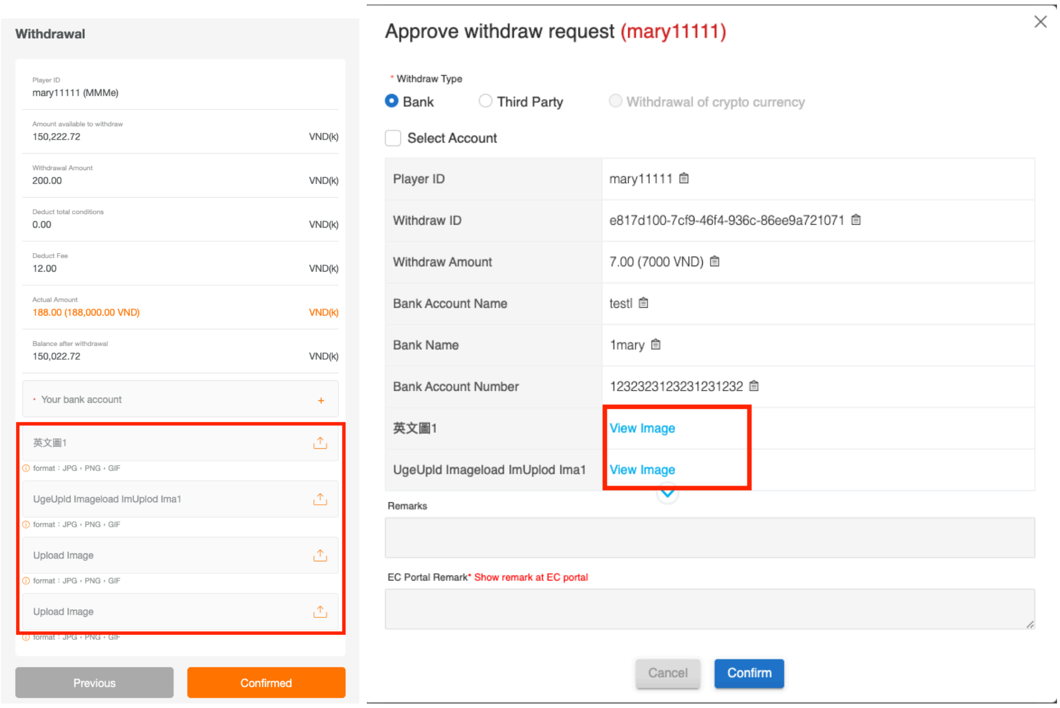
USDT site exception: Any deposit amount denominated in USDT is classified under the "Limit the VND(K) deposit amount to whole numbers" setting. If a USDT site also supports USDC cryptocurrency deposits, those will be classified under the "Limit virtual currency deposit amount to whole numbers" setting.

5-8 Added Image Upload for Withdrawals

Finance Settings > Added "Withdrawal Page Settings" to configure whether image upload is required on the withdrawal page.



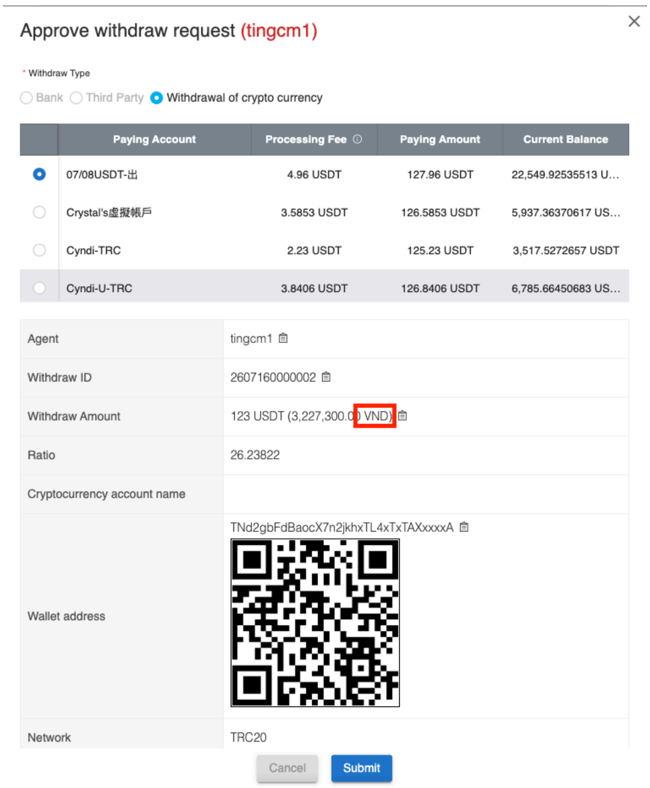
- After the player submits, the uploaded image can be viewed in the approval popup.



6. Agent

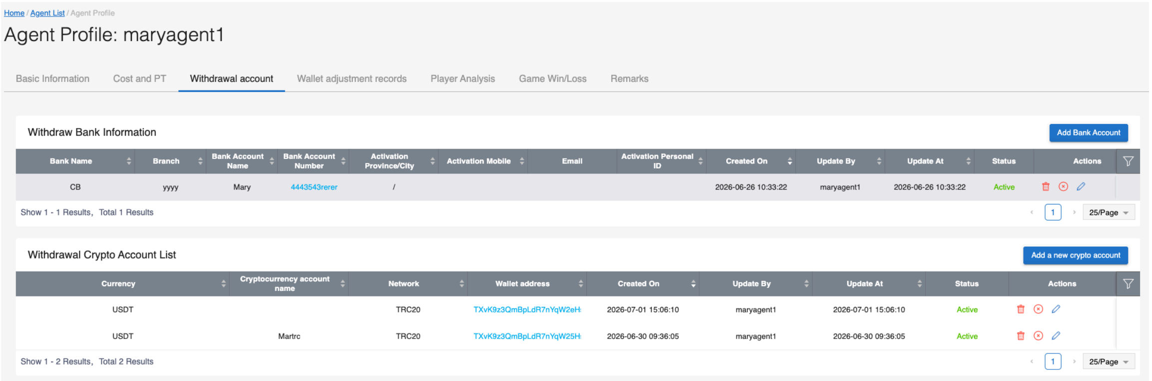
6-1 Agent Withdrawal Review — Added Currency Unit Display

Added currency unit label to withdrawal amounts for easier conversion between VND(K) and VND.

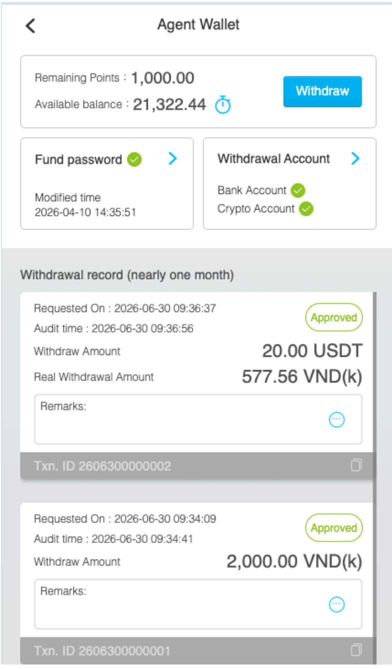


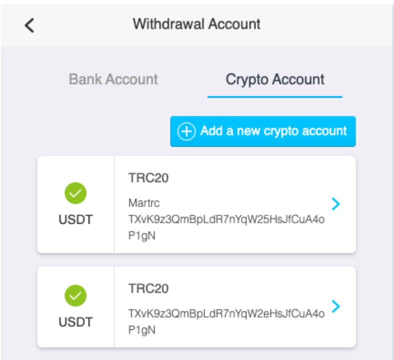
6-2 Added USDT Withdrawal Method for Agents

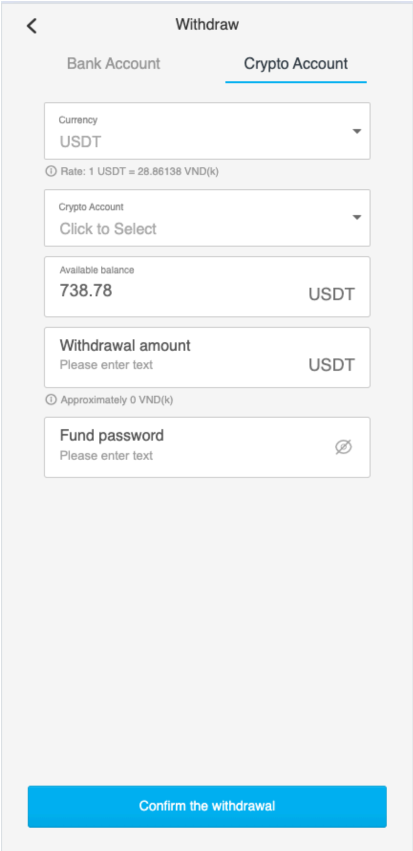
- Agents can add and manage cryptocurrency withdrawal accounts for the agent in the Agent Information page.



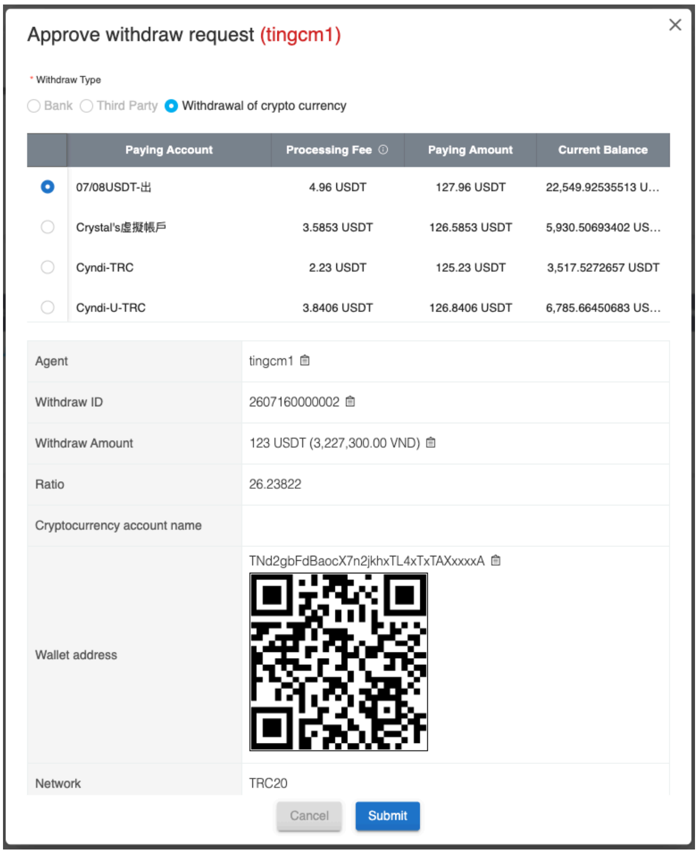
- When cryptocurrency withdrawal is enabled in the backend, agents can bind a cryptocurrency account and make withdrawals through the Agent Wallet.







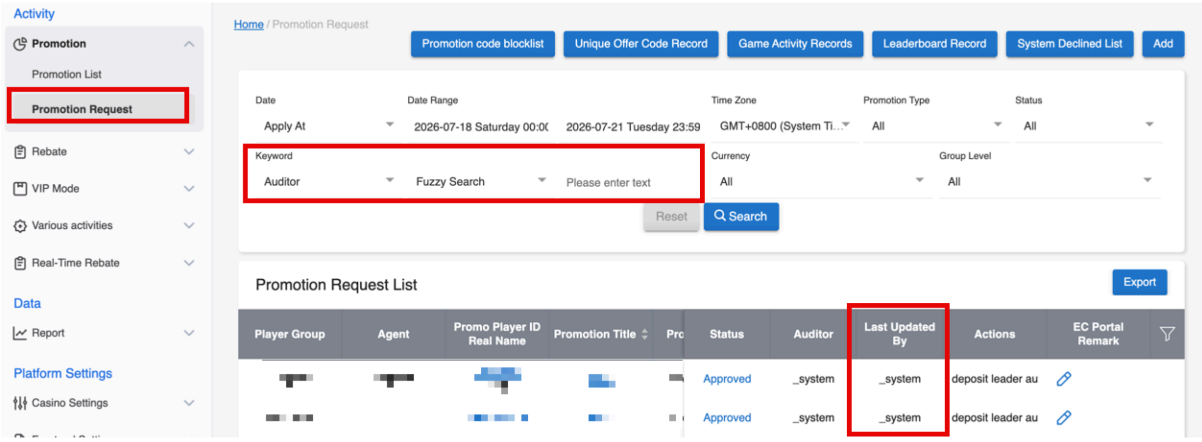
- Added cryptocurrency payout option to the Agent Withdrawal Review.



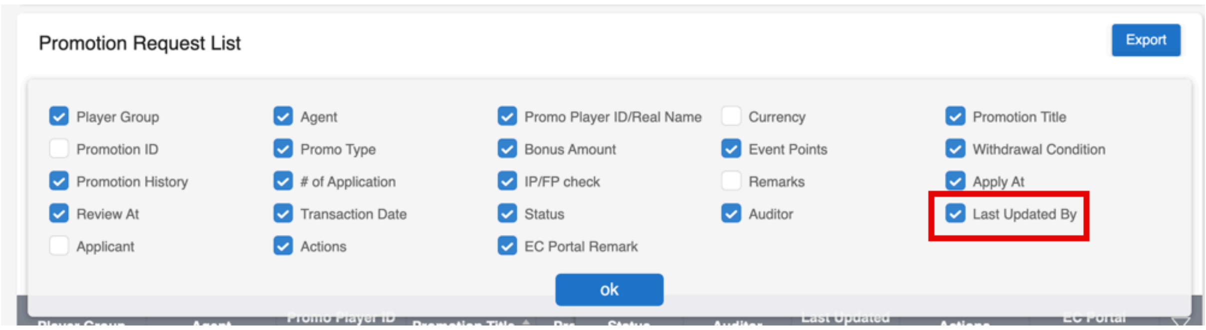
7. Activity

7-1 Added the Last Updated By column and Auditor filter option to Promotion Request

- Brief Description: Added the Last Updated By column to record the last operator and added Auditor and Last Updated By filters to improve data search efficiency.
- Location: Backoffice > Promotion Request



- Whenever an action modifies the request, the operator who performed the action will be recorded in the Last Updated By column for tracking purposes.
    - Click the filter icon on the far right of the table to open the column visibility settings and show or hide the Last Updated By column.
    - This column is included in exported reports.

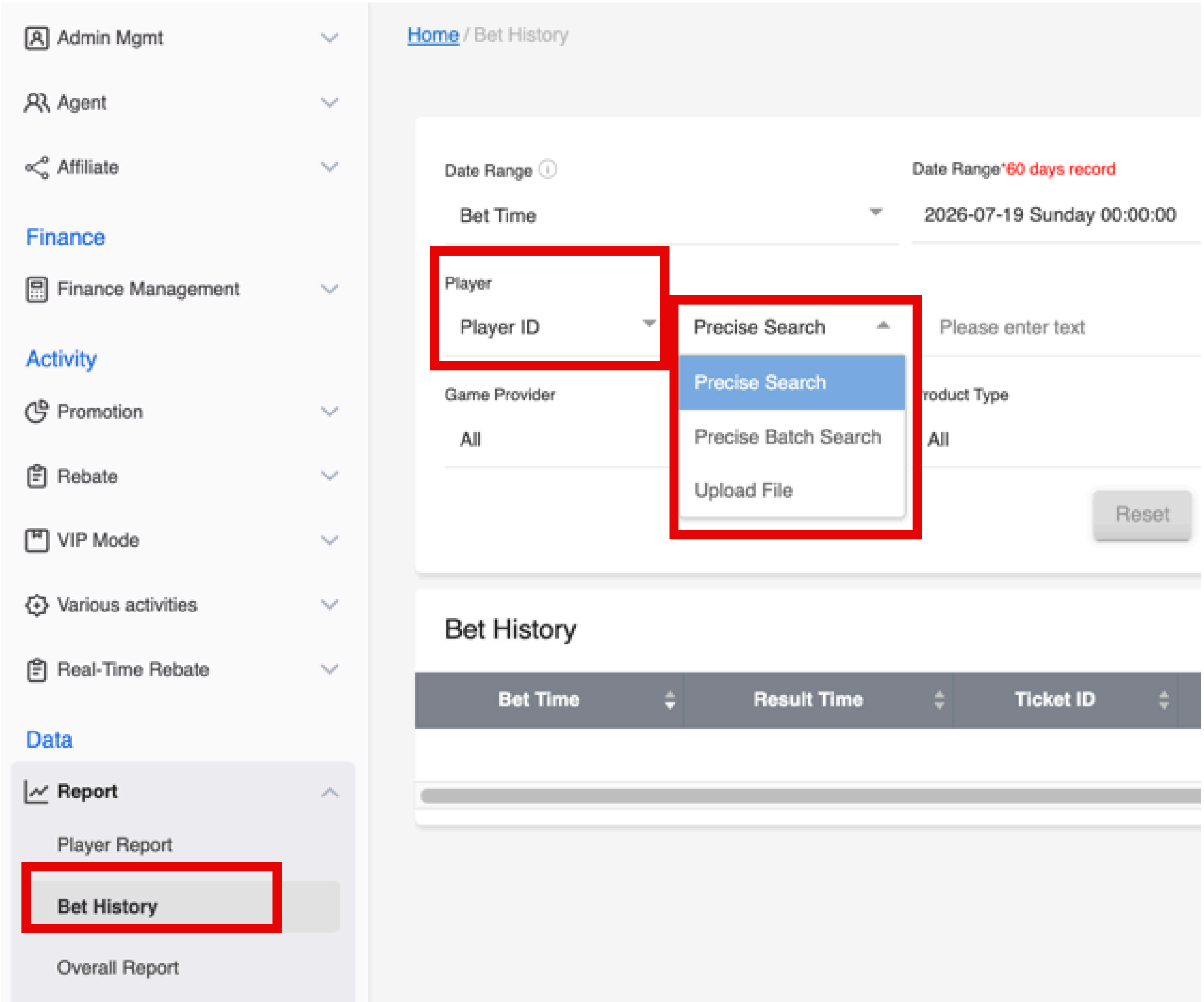


- Added Auditor and Last Updated By filters to the Key filter:
    - These two filters can be used to filter the results.
    - Both filters support Fuzzy Search and Precise Search.

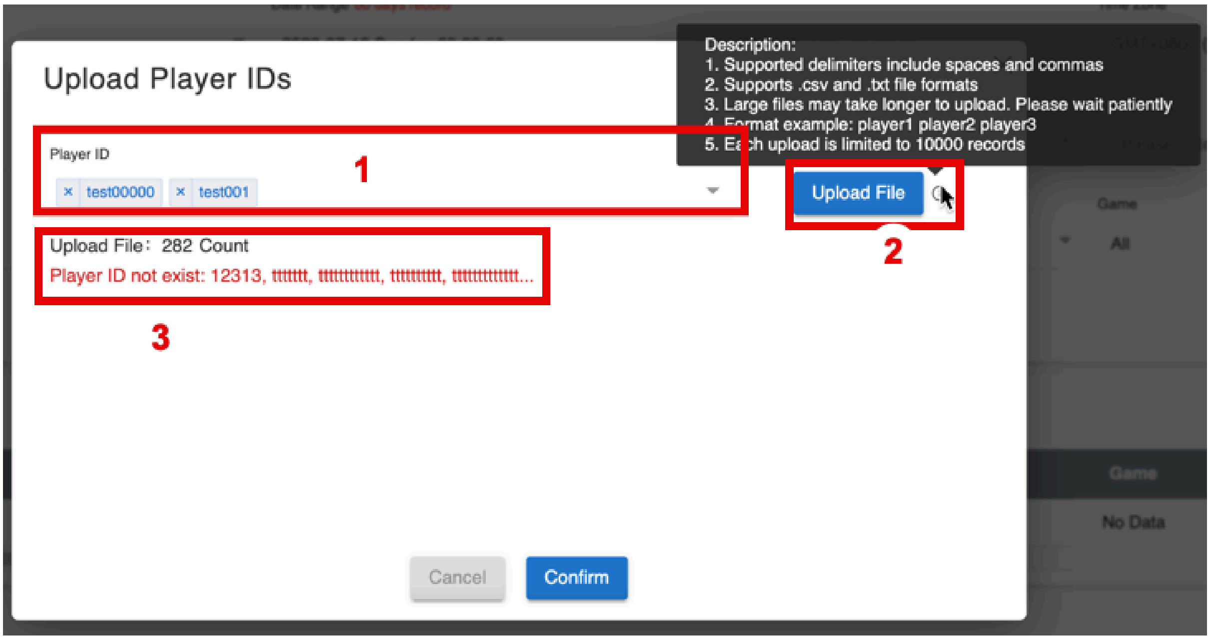
8. Data

8-1 Added Player ID Upload File functionality and optimized filters in Bet History

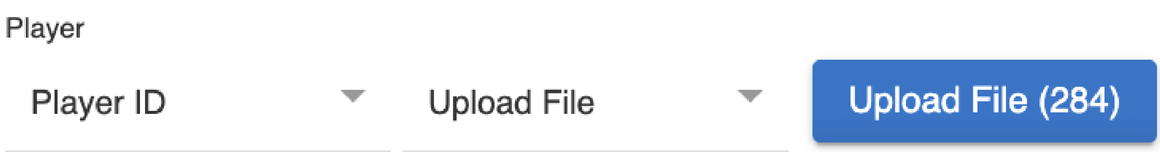
- Brief Description:Added Upload File and Precise Batch Search options to the Player ID filter in Bet History, allowing users to search player bet history records in bulk.
- Location: Backoffice > Bet History



- The Player ID filter now supports three search methods: Precise Search, Precise Batch Search, and Upload File.
- Precise Search: Enter the exact Player ID to find matching records.
- Precise Batch Search: Search multiple Player IDs at once.



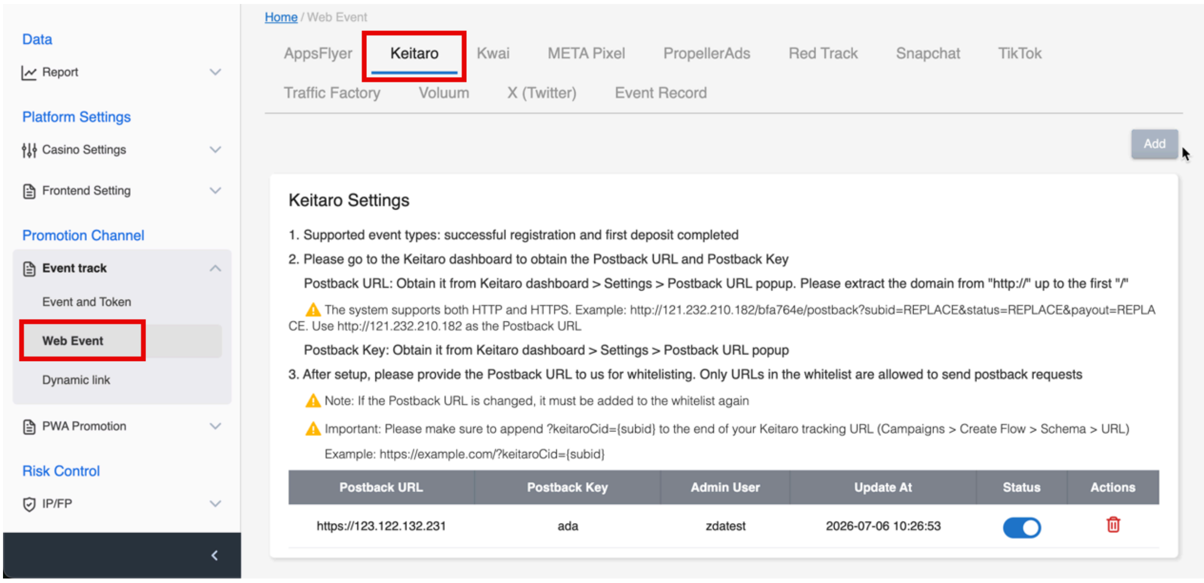
- Upload File: Upload a file to search multiple Player IDs in bulk.
    - When switching the search type to Player ID > Upload File, the Upload File button will appear. Click it to open the upload dialog.
    - The dialog contains two sections:
        - Manual Entry: As shown in area 1, enter a 3–10 digit Player ID and click Add to include it as a batch search condition. Up to 2,000 Player IDs can be added.
        - Upload File: As shown in area 2, click Upload File to upload a file. File requirements are described in the tooltip beside the button. Up to 10,000 records are supported. After uploading, the number of uploaded records will be displayed, as shown in area 3.
    - After completing the manual entries and/or file upload, click Confirm. The search field will display the number of Player IDs added. You can then apply additional search conditions and click Search to find matching player records.



9. Promotion Channel

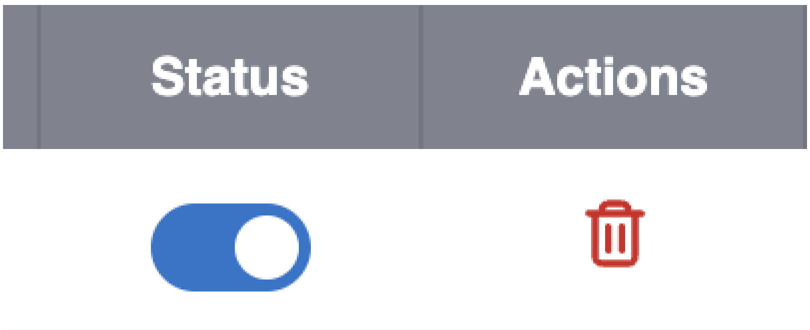
9-1 Keitaro S2S Backend Integration Development

- Brief Description: Keitaro has been added to meet more advertising needs. The backend allows users to set the Postback URL and Postback Key provided by Keitaro Backoffice, record registration and first deposit events, and track performance in the Keitaro advertising backoffice.
- Location: Backoffice > Event Track > Web Event > Keitaro

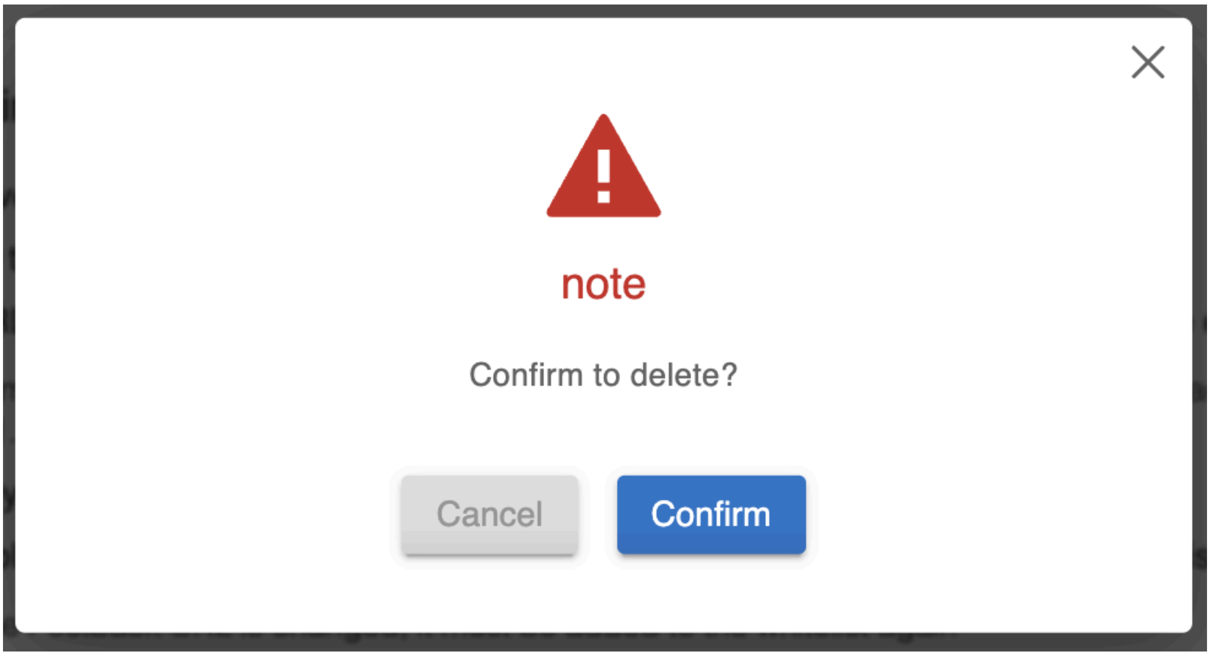


- Keitaro Setup Instructions:
  - Currently, the supported events are Registration and First Deposit..

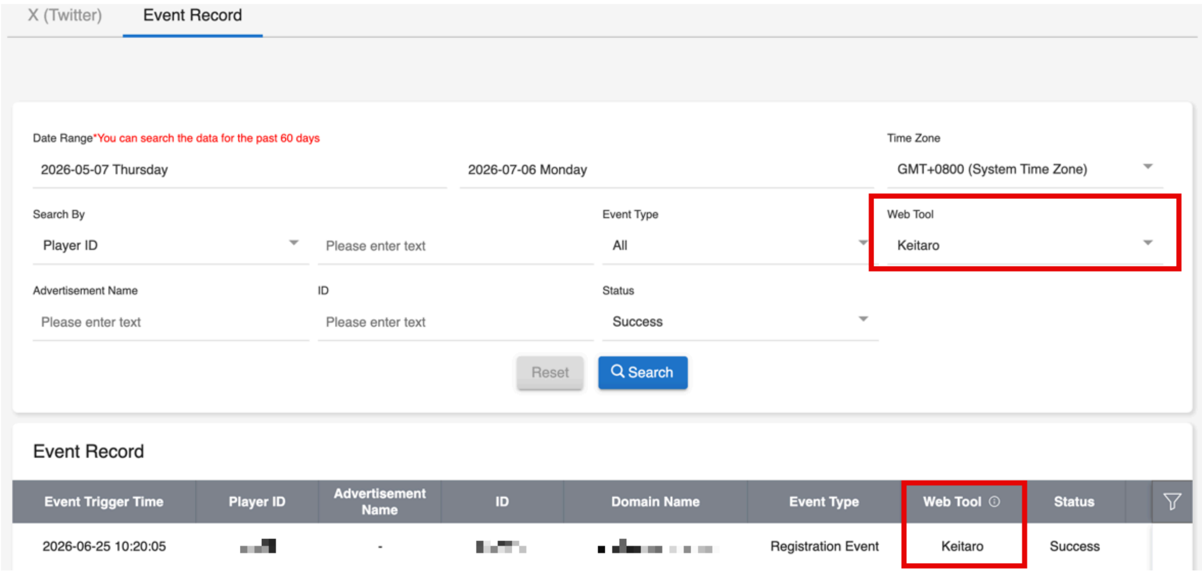
- Click "Add" to open the "Add" dialog, where you need to enter the following fields:
    - Postback URL: Required field. Obtain it from Keitaro dashboard > Settings > Postback URL popup. Please extract the domain from "http://" up to the first "/".
        - The system supports both HTTP and HTTPS. Example: http://121.232.210.182/bfa764e/postback?subid=REPLACE&status=REPLACE&payout=REPLACE. Use http://121.232.210.182 as the Postback URL
    - Postback Key: Required field. Obtain it from the Keitaro Dashboard > Settings > Postback URL pop-up. Please note: This must exactly match the capitalization of the URL provided in the Keitaro dashboard for data to be recorded correctly.
    - Only one set of Postback URL and Postback Key needs to be set. You can only add a new one if it has not been set before. If it has been set but you want to modify it, please delete it first and then add it again



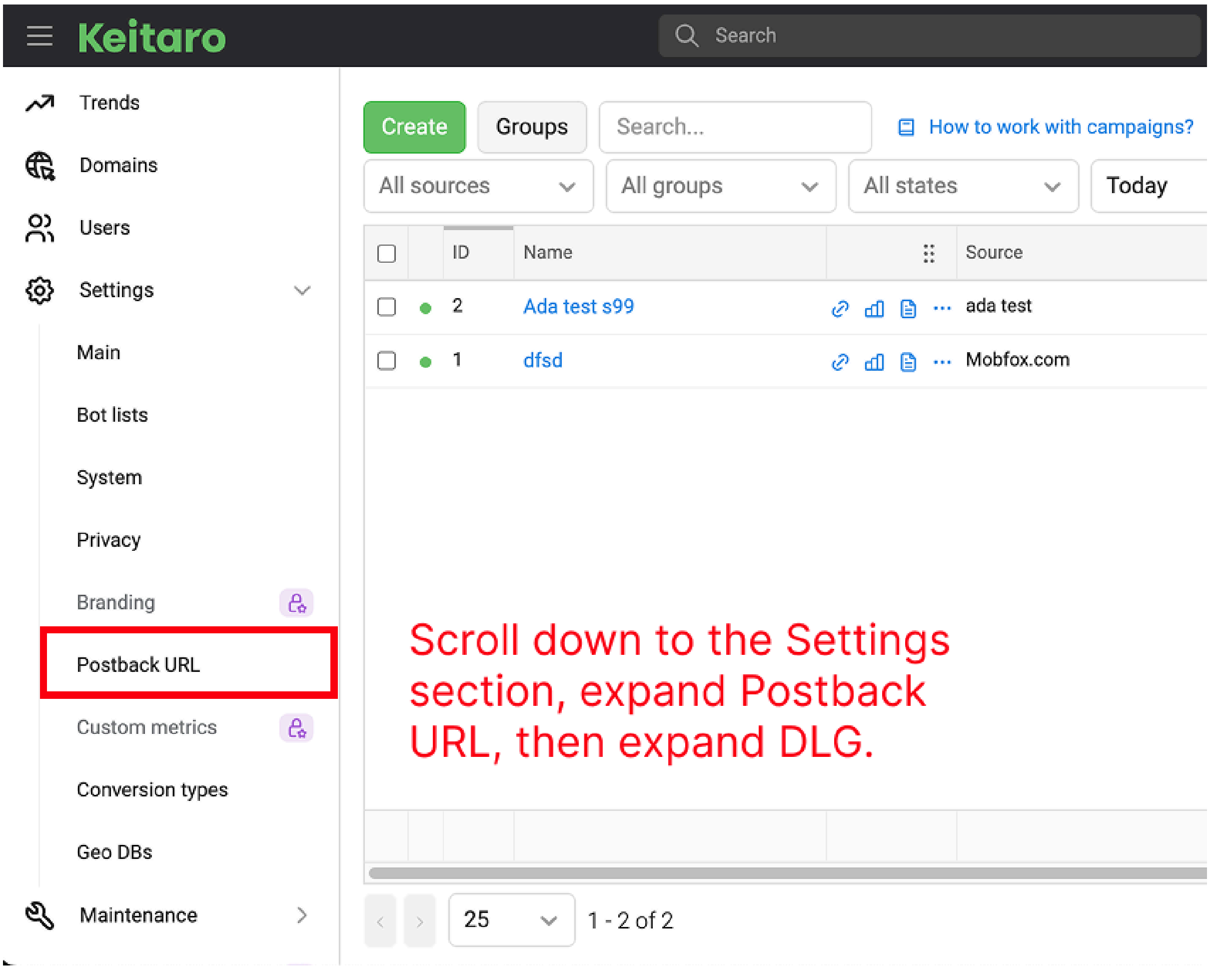
- Status and Actions:
    - Status: Enabled by default. If disabled, the system will no longer record events.
    - Actions: Only one item can be deleted. After clicking "Delete", a second confirmation dialog box will appear. Click "Confirm" in the dialog box to delete the data.

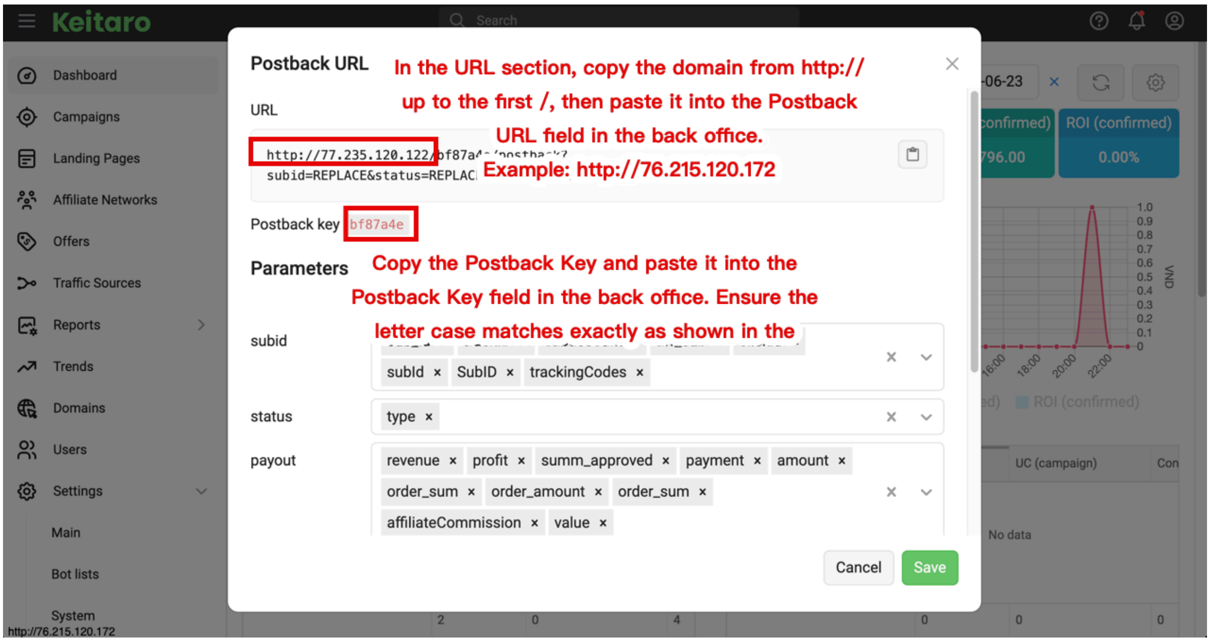


- Event Log Description:
  - Backoffice > Event Track > Web Event > Event Record
  - When Keitaro events are configured correctly, player actions such as registration and first-time recharge will be recorded in the event log.
  - The filter's web-based tools can also be found in the drop-down menu, where you can find Keitaro for filtering.
  - The Keitaro ID will always be the Postback Key value entered during setup.



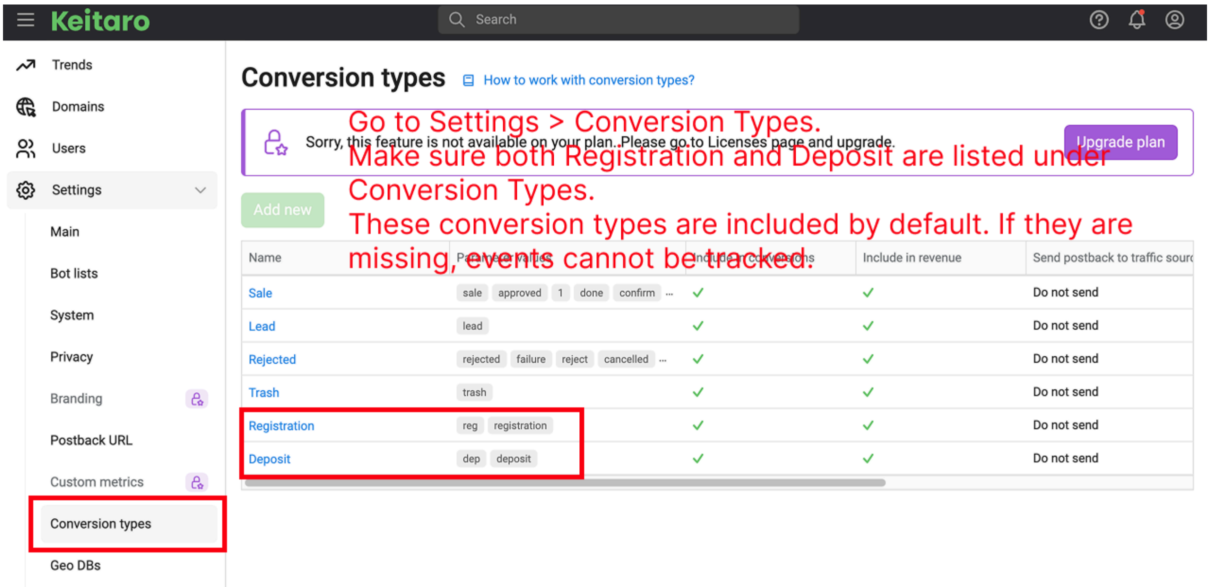
- Keitaro Dashboard Instructions



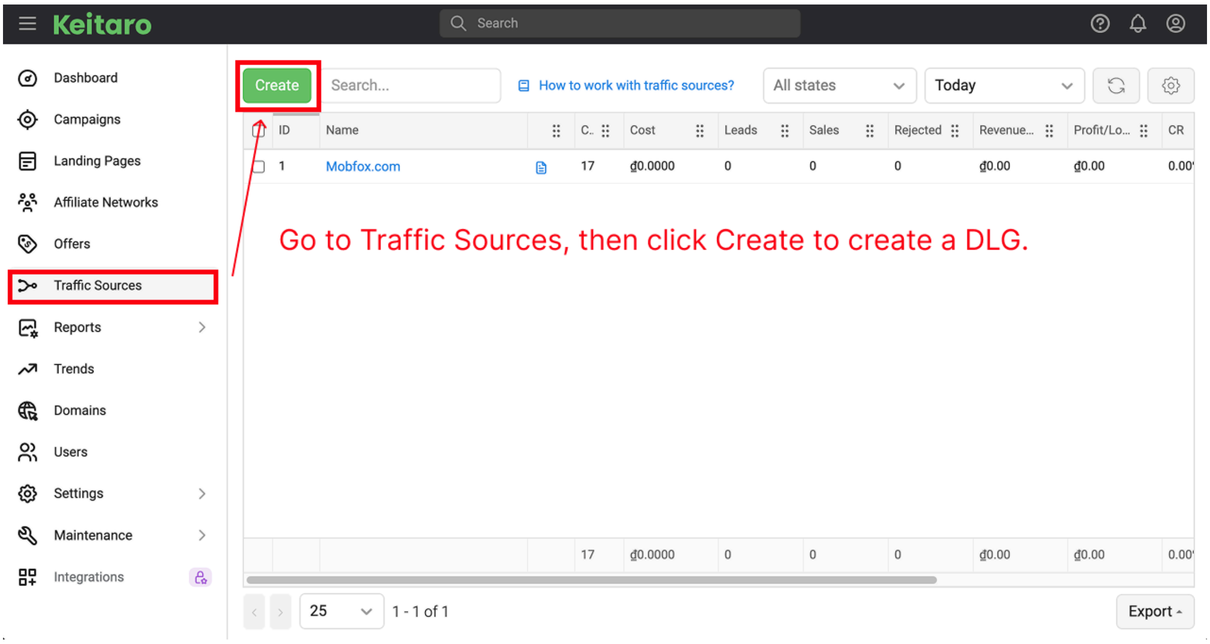


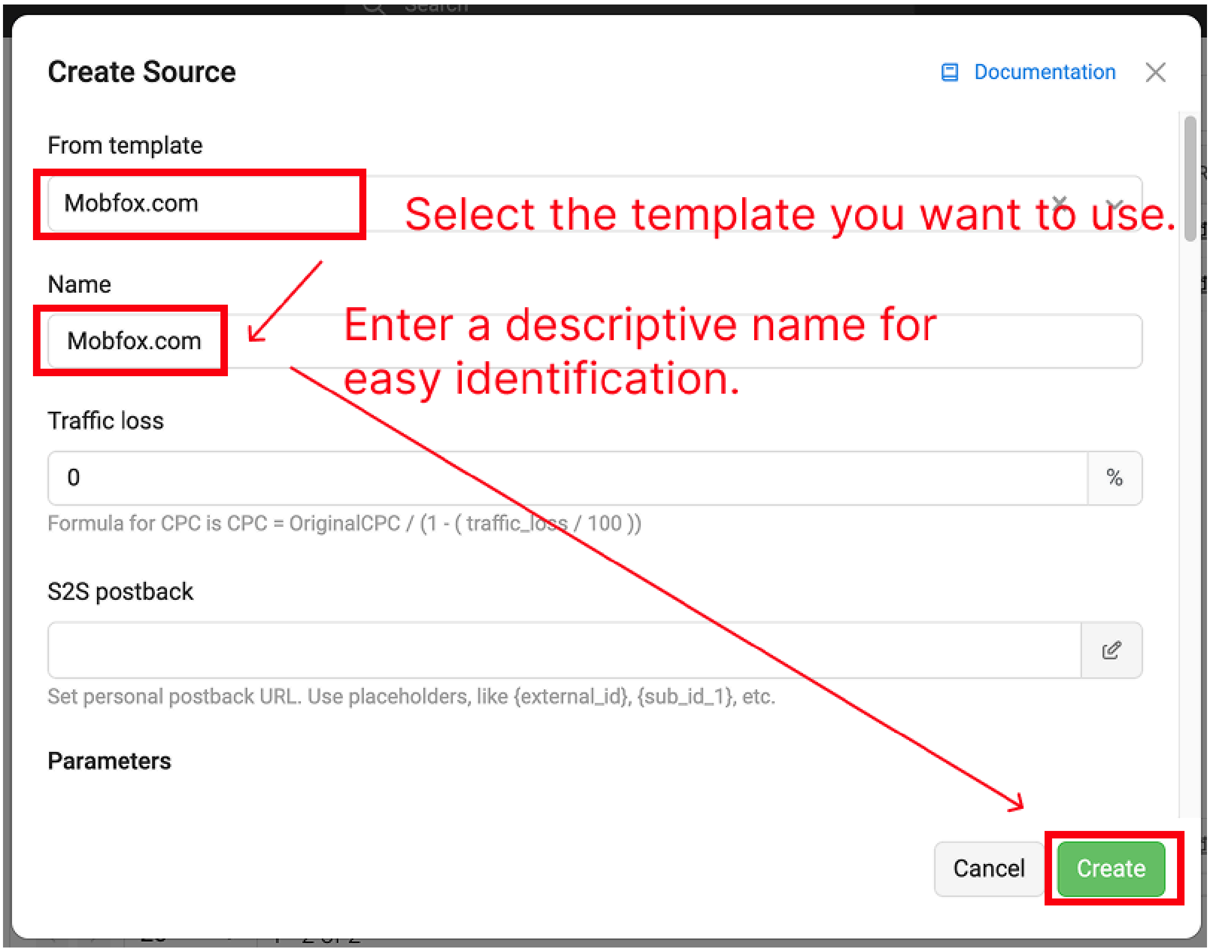
- Get the Postback URL and Postback Key:
    - Scroll down the side menu to find Settings, then click to expand Postback URL, and then click to expand the pop-up window.

- Copy the domain name from http:// to the first / within the URL block and paste it into the Postback URL in the backend. The same applies if the domain name starts with https://.
- Copy the Postback Key and paste it into the Postback Key field in the back office. Please note that capitalization is required.

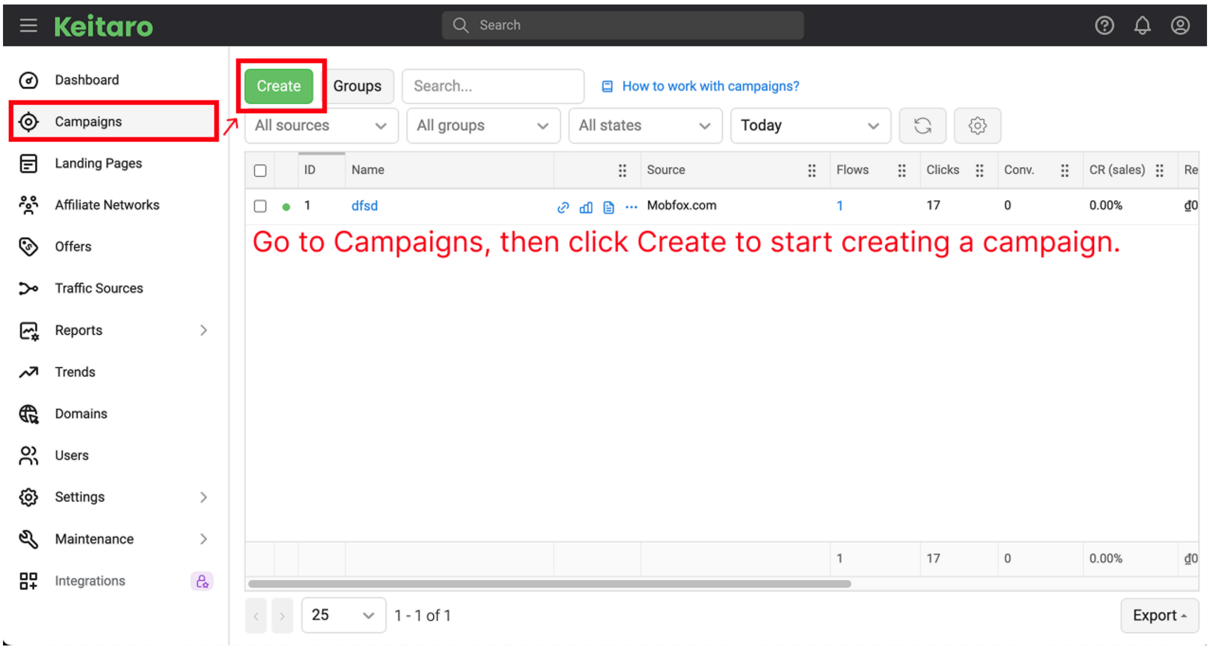


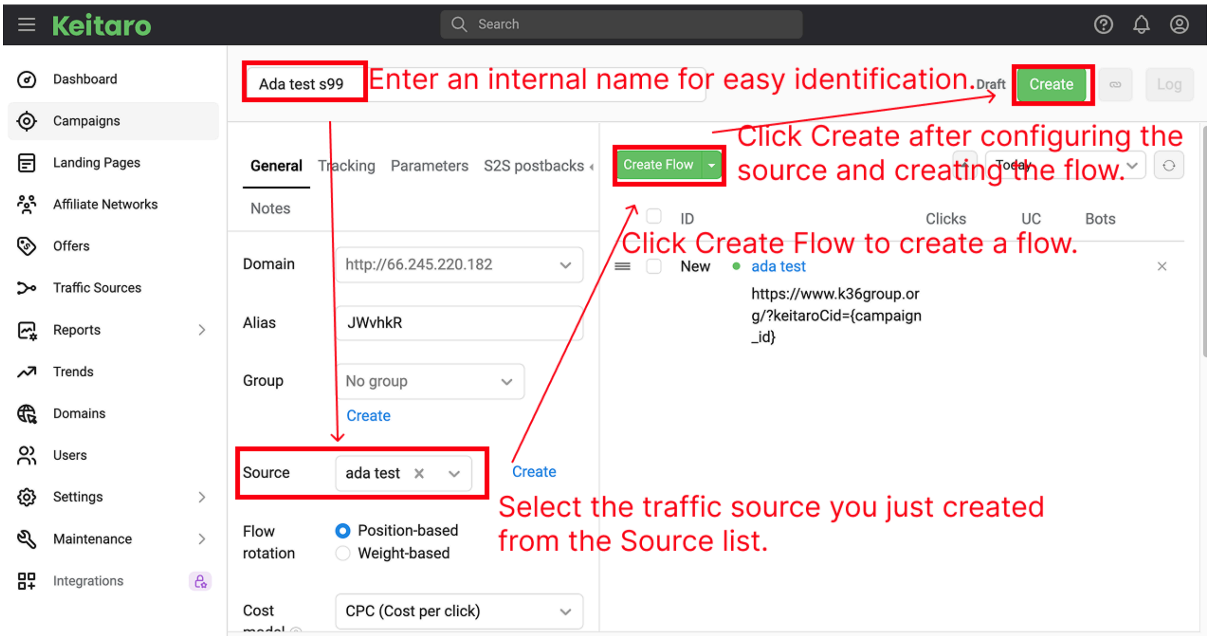
- Check if the event has Registration & Deposit:
    - Go to Settings > Conversion Types and check if you see Registration & Deposit. It should be there by default; if it's not set, the event won't be captured.
- The setup process is roughly as follows: first create the Traffic Source, then create the Campaigns, and finally verify with the copied link.
- After locating Traffic Sources, click Create to begin the creation process, and follow the steps shown in the image to complete the creation.

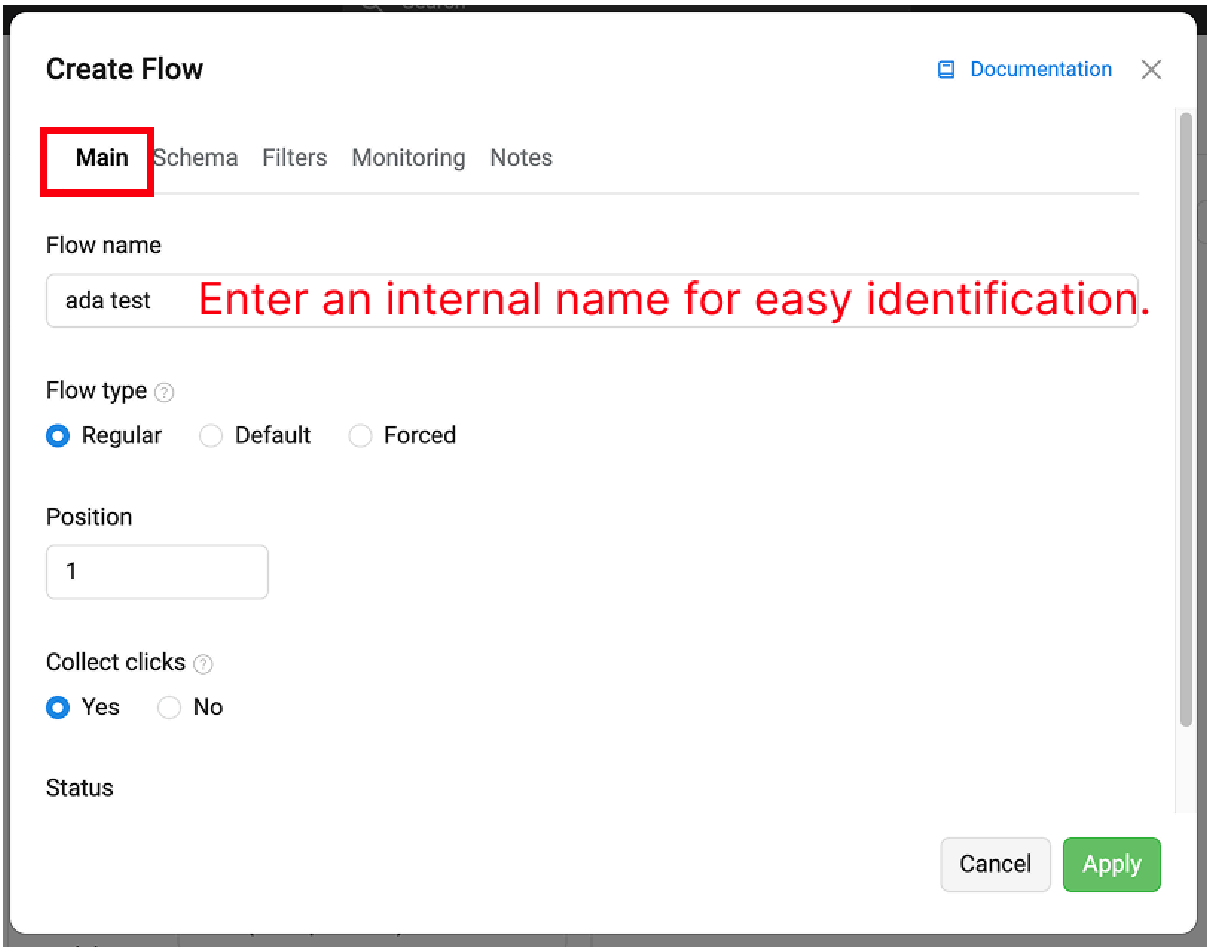




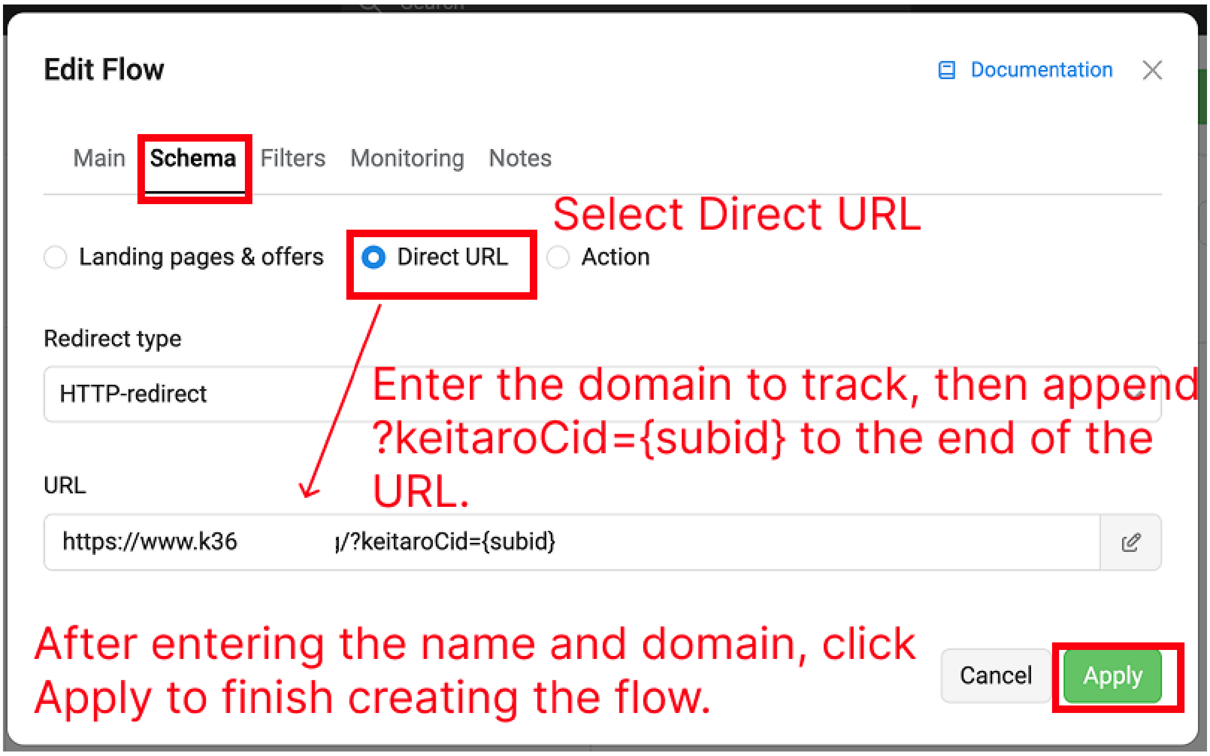
- Next, locate Campaigns and follow the steps shown in the image to complete the creation process.


Keitaro
Search
Dashboard
Campaigns
Landing Pages
Affiliate Networks
Offers
Traffic Sources
Reports
Trends
Domains
Users
Settings
Maintenance
Integrations
Create
Groups
Search...
How to work with campaigns?
All sources
All groups
All states
Today
ID
Name
Source
Flows
Clicks
Conv.
CR (sales)
1
dfsd
Mobfox.com
1
17
0
0.00%
Go to Campaigns, then click Create to start creating a campaign.
25
1 - 1 of 1
Export

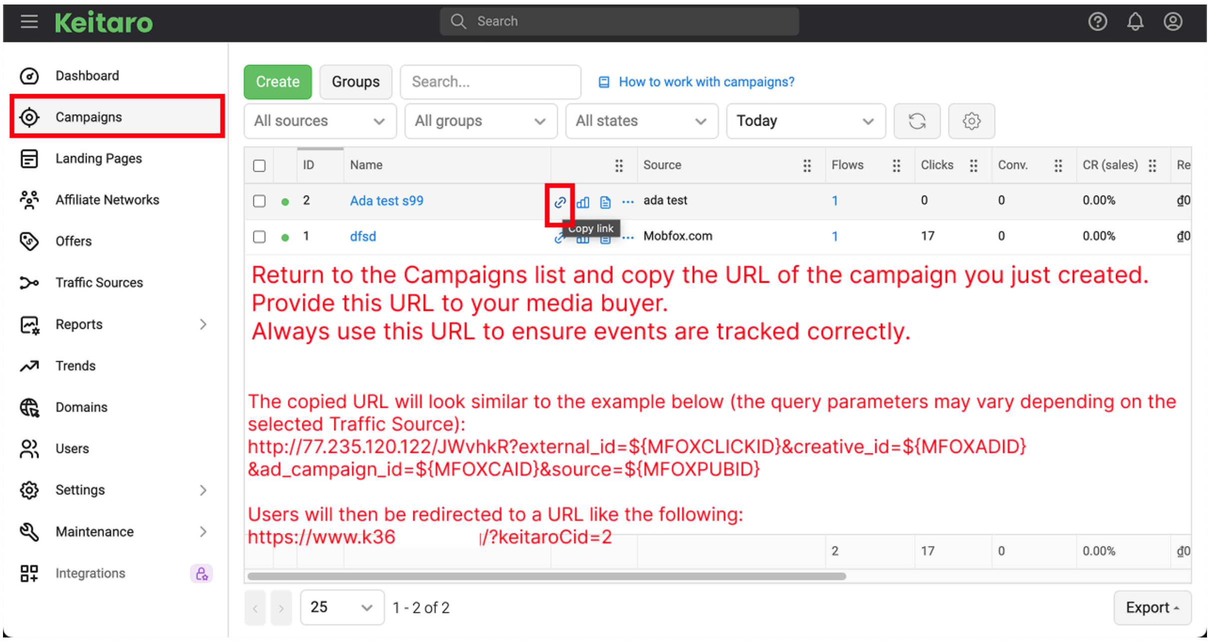

Keitaro
Search
Dashboard
Campaigns
Landing Pages
Affiliate Networks
Offers
Traffic Sources
Reports
Trends
Domains
Users
Settings
Maintenance
Integrations
Ada test s99
Enter an internal name for easy identification.
Draft
Create
Log
General
Tracking
Parameters
S2S postbacks
Notes
Create Flow
Click Create after configuring the source and creating the flow.
Today
ID
Clicks
UC
Bots
Click Create Flow to create a flow.
New
ada test
https://www.k36group.org/?keitaroCid={campaign_id}
Domain
http://66.245.220.182
Alias
JWvhkR
Group
No group
Create
Source
ada test
Create
Select the traffic source you just created from the Source list.
Flow rotation
Position-based
Weight-based
Cost
CPC (Cost per click)



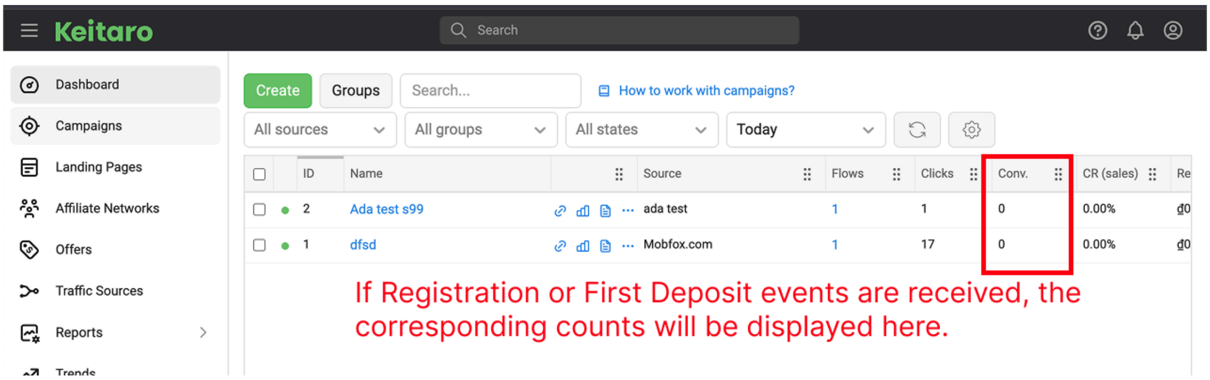
Create Flow
Documentation
Main
Schema
Filters
Monitoring
Notes
Flow name
ada test
Enter an internal name for easy identification.
Flow type
Regular
Default
Forced
Position
1
Collect clicks
Yes
No
Status
Cancel
Apply



Edit Flow
Documentation
Main
Schema
Filters
Monitoring
Notes
Select Direct URL
Landing pages & offers
Direct URL
Action
Redirect type
HTTP-redirect
Enter the domain to track, then append ?keitaroCid={subid} to the end of the URL.
URL
https://www.k36 /?keitaroCid={subid}
After entering the name and domain, click Apply to finish creating the flow.
Cancel
Apply



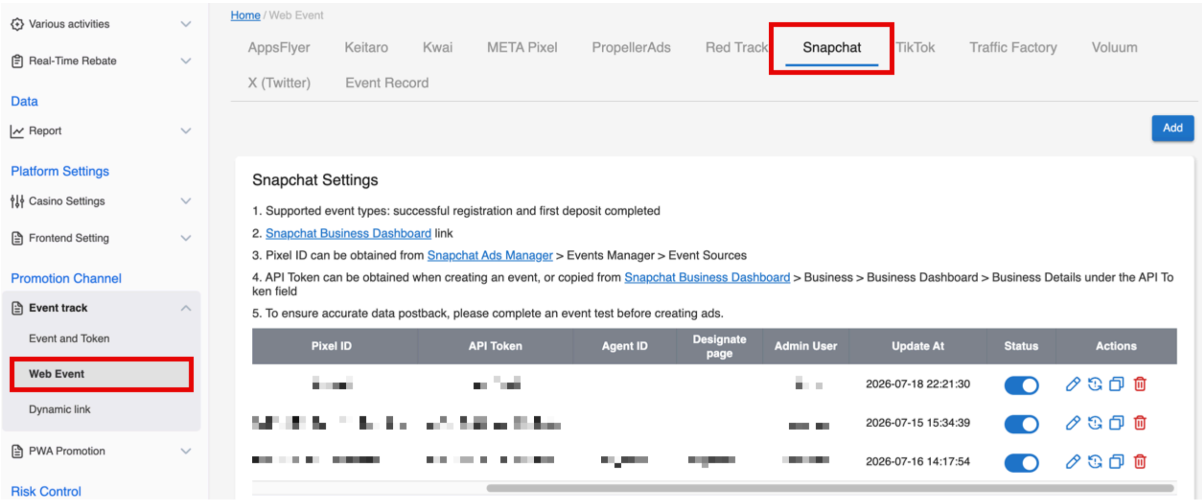
- After creation, return to the Campaigns list, find the link you just created, copy the link, and provide it to the advertisers.
    - You must use this link to track events.
    - The copied link is as follows:
        - The copied link is shown below (the parameters will vary depending on the Traffic Source selected).
          http://77.235.120.122/JWvhkR?external_id=${MFOXCLICKID}&creative_id=${MFOXADID}&ad_campaign_id=${MFOXCAID}&source=${MFOXPUBID}
          You will then be redirected to a URL like the one below.
          https://www.k36xxxxxx.org/?keitaroCid=2



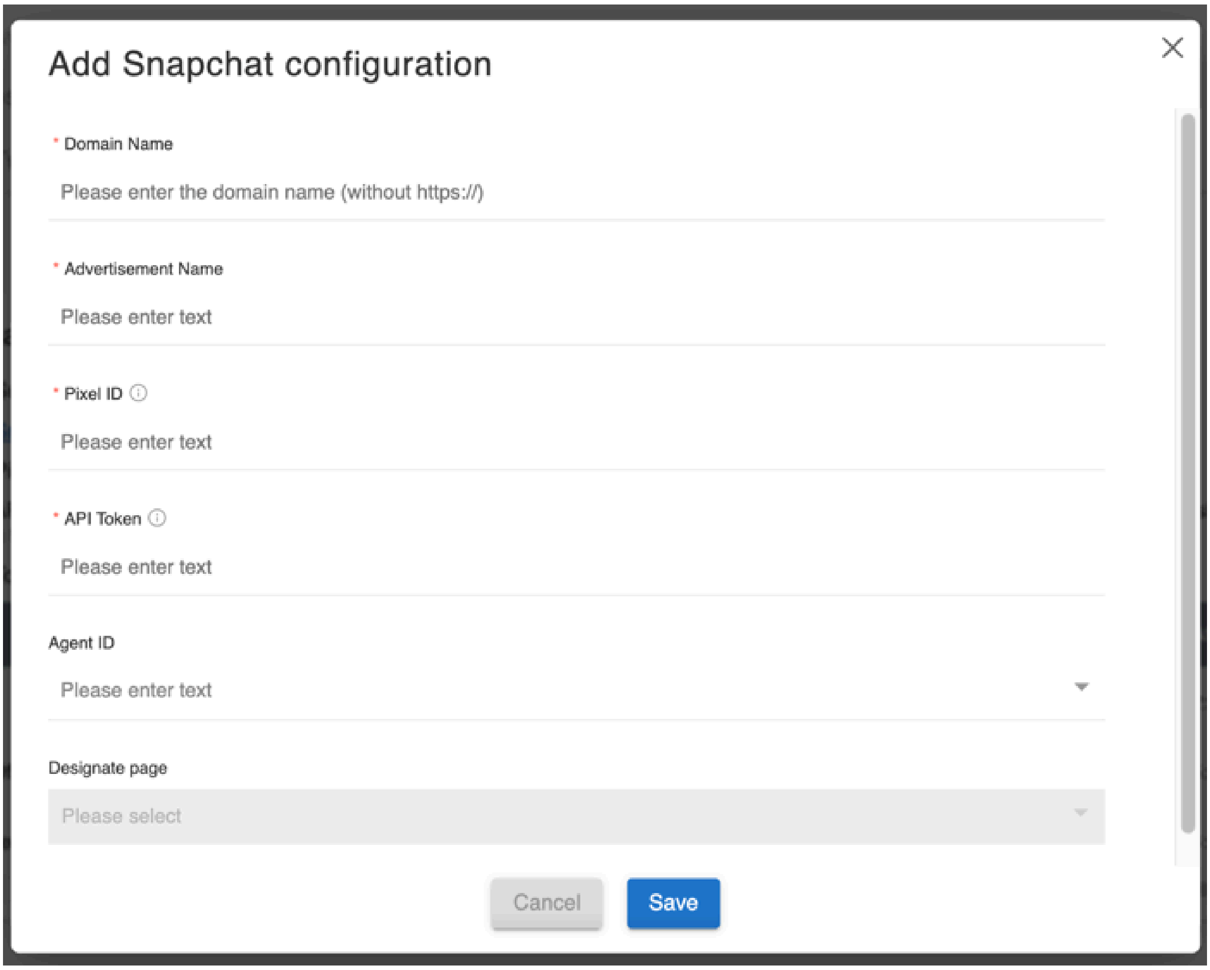
- If there are registration or first-time deposit events, these will be reflected in the numbers here, and the data will also appear on the Dashboard.

9-2 Snapchat S2S Backend Integration Development

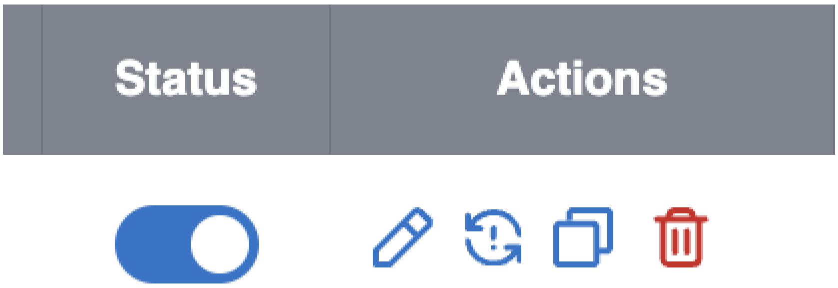
- Briefly: Added Snapchat integration to support more advertising requirements. The back office can now configure Snapchat Pixel ID and API Token to record Registration and First Deposit events and track performance in the Snapchat Ads Manager.
- Location: Backoffice > Event Track > Web Event > Snapchat



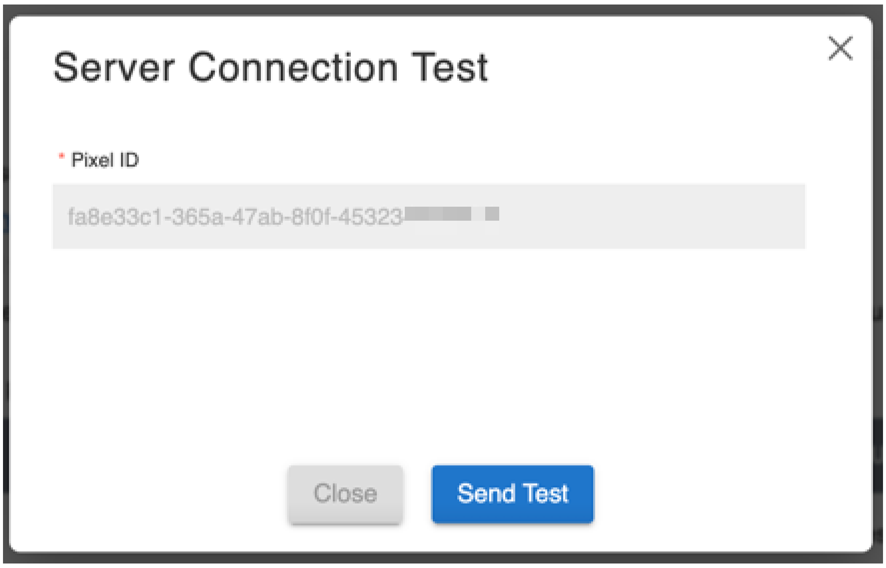
- Snapchat Setup Instructions:
  - Currently, the supported events are Registration and First Deposit.

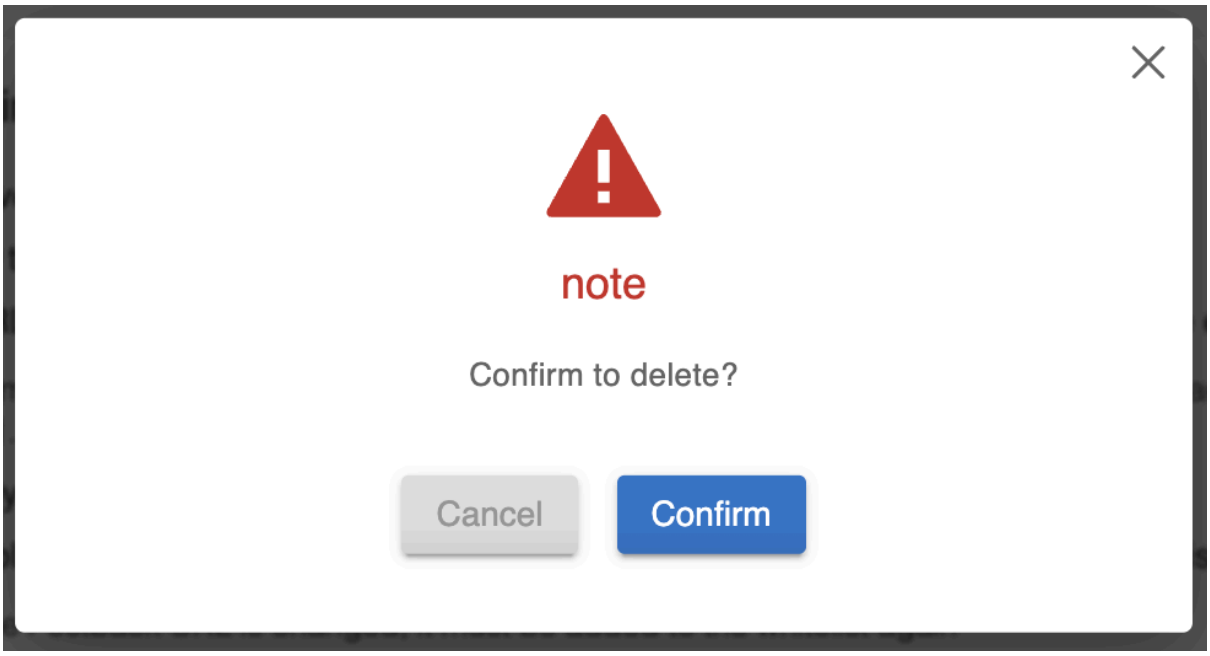


- Click "Add" to open the "Add" dialog, where you need to enter the following fields:
  - Domain Name: Enter the domain to be tracked. This field is required and should not include https://
  - Advertisement Name: Enter the advertisement name for internal identification only. This name does not affect ad delivery. This field is required.
  - Pixel ID: Required field. You can obtain it from Snapchat Ads Manager > Events Manager > Event Sources.
  - API Token: Required field. You can obtain it when creating an event, or copy it from Snapchat Business Dashboard > Business > Business Dashboard > Business Details under the API Token field.
  - Agent ID: This setting is used to generate links containing agent information for attribution tracking.
  - Designate page: Specify the landing page for advertising. After selecting an Agent ID, you can choose Registration Template, Login Page, or Home.

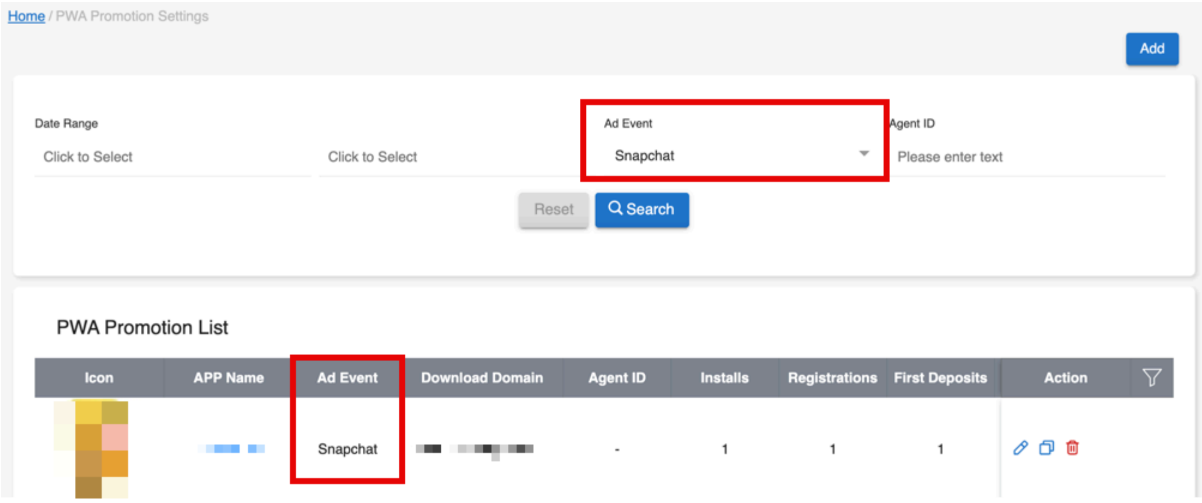


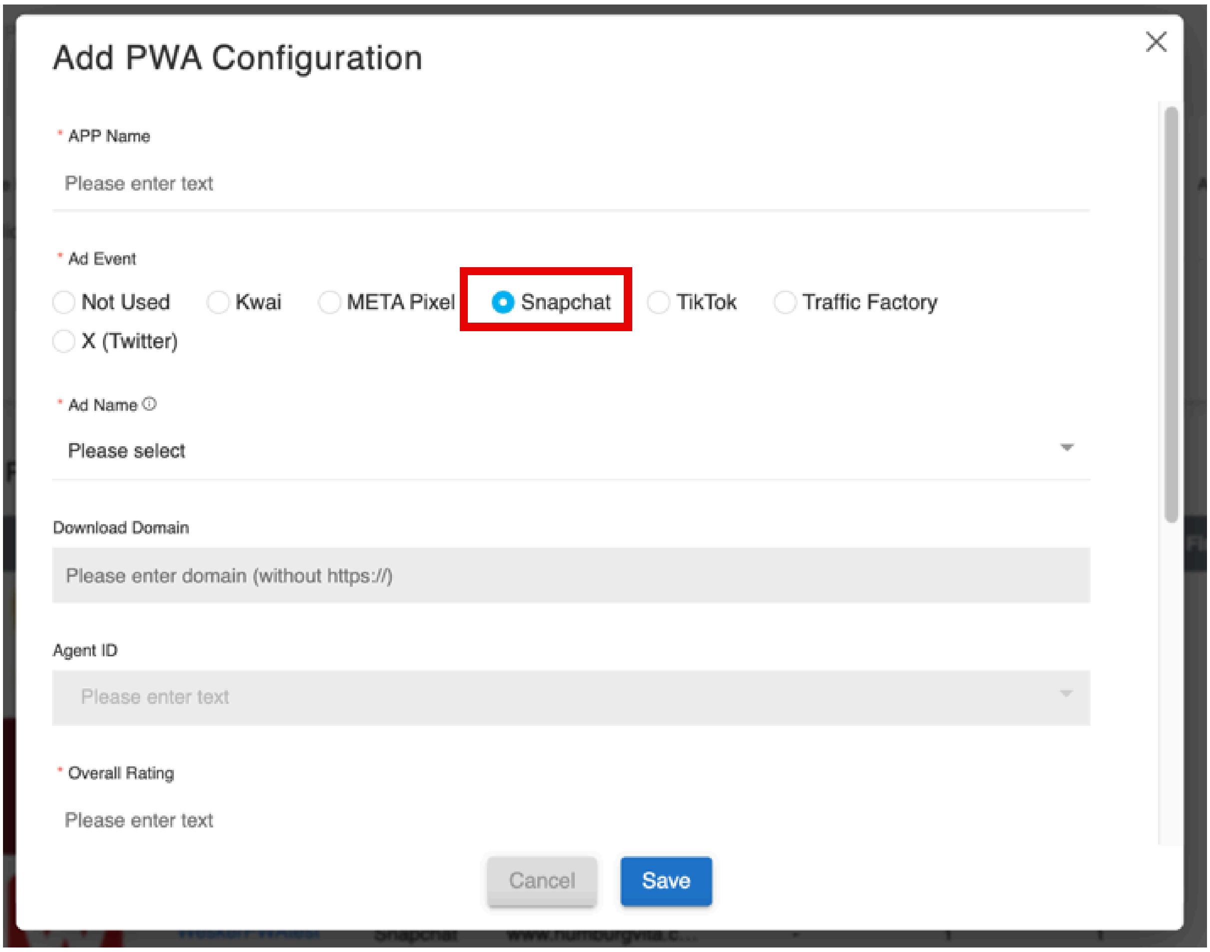
- Status: When enabled, the system will record events in the back office and send event data back to Snapchat. This option is enabled by default when an advertising event is created.
- Actions: From left to right: Edit, Test, Copy, and Delete.
  - Edit: Click to open the edit dialog. You can modify the Advertisement Name, Agent ID, and Designate Page fields. To modify the Domain Name, Pixel ID, or API Token, delete the existing configuration and create a new one.
  - Test: Click to open the test dialog. Click Send Test to view the result. To ensure data is sent correctly, complete an event test before creating the advertisement.
  - Copy Link: Click to copy the advertising link. After completing the configuration, always use the copied link for advertising to ensure events are captured correctly by the back office.
  - Delete：After clicking "Delete", a second confirmation dialog will appear. Click "Confirm" in the dialog box to delete the data.



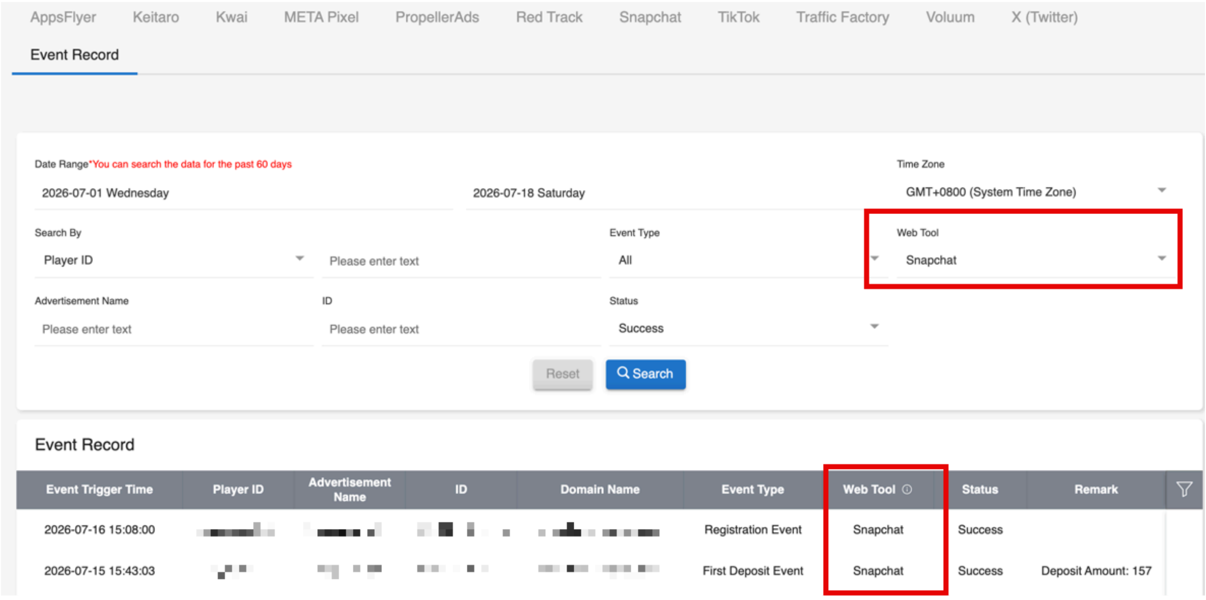


- PWA Promotion Settings Instructions:
  - Location: Back Office > PWA Promotion > PWA Promotion Settings
  - In the new PWA dialog, the ad event can be selected from Snapchat, and the source is the profile created on Snapchat.
  - You can also filter for Snapchat in the advertising event filter to view related events.

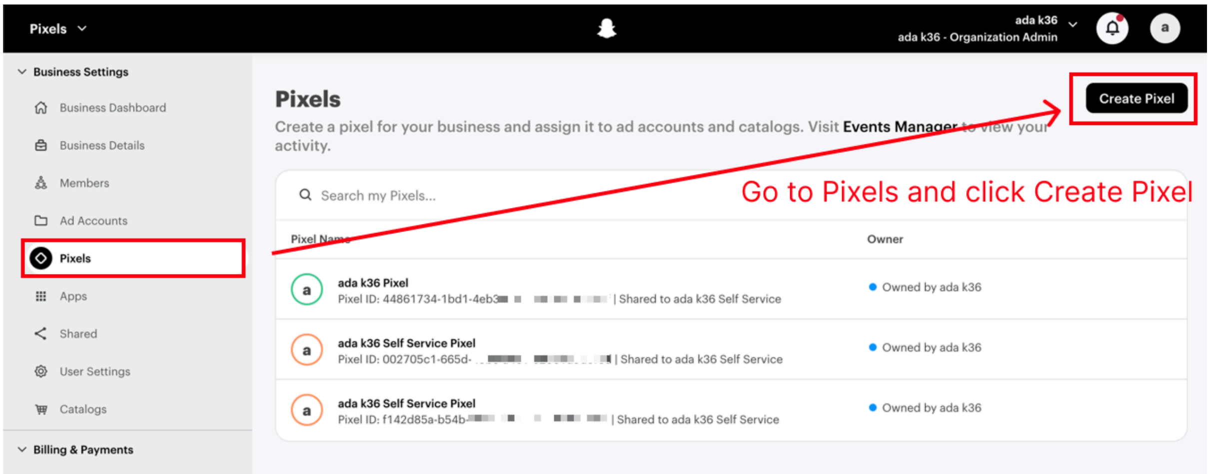


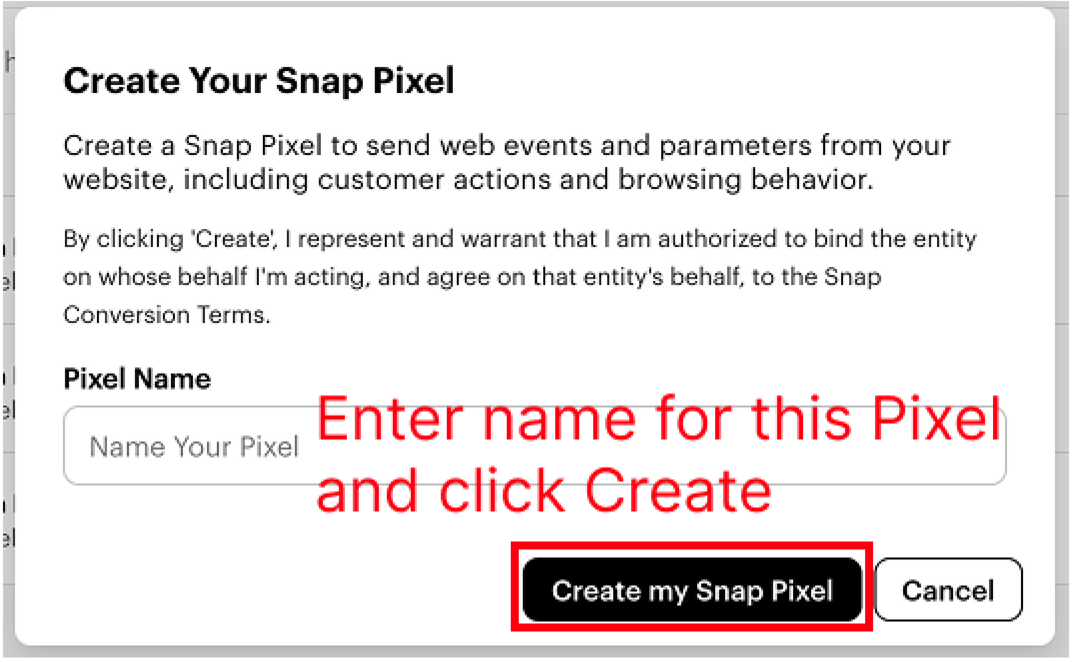


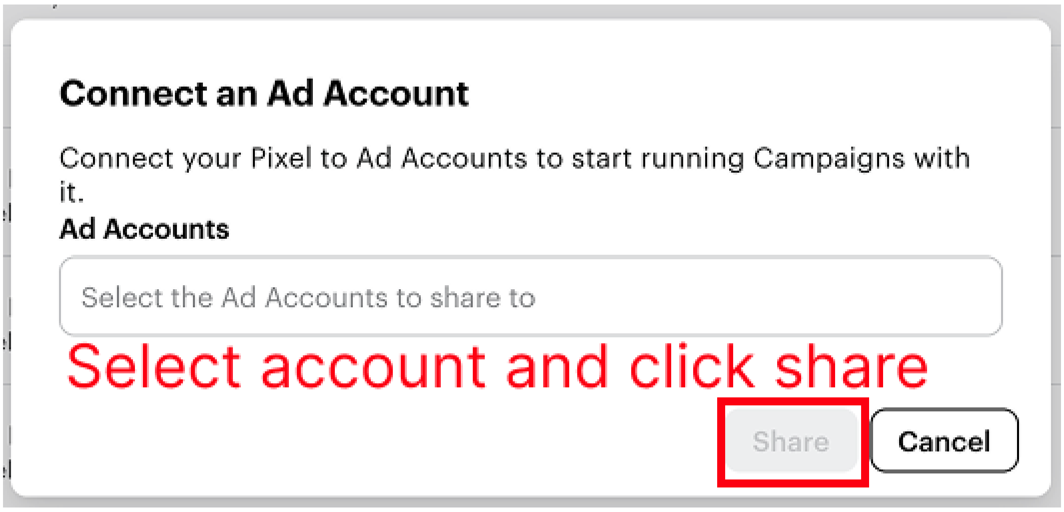
- Event Record Description:
    - Back office > Event Track > Web Events > Event Record
    - When Snapchat is configured correctly, player actions such as Registration and First Deposit will be recorded in the event record.
    - The web tool filter can also be found in the drop-down menu under Snapchat for filtering.
    - The ID for Snapchat will be the value of the successfully registered Pixel ID entered during configuration.
    - If the event originates from a PWA, the web tool will display it as "-", and the ID will be recorded as the PWA's ID.

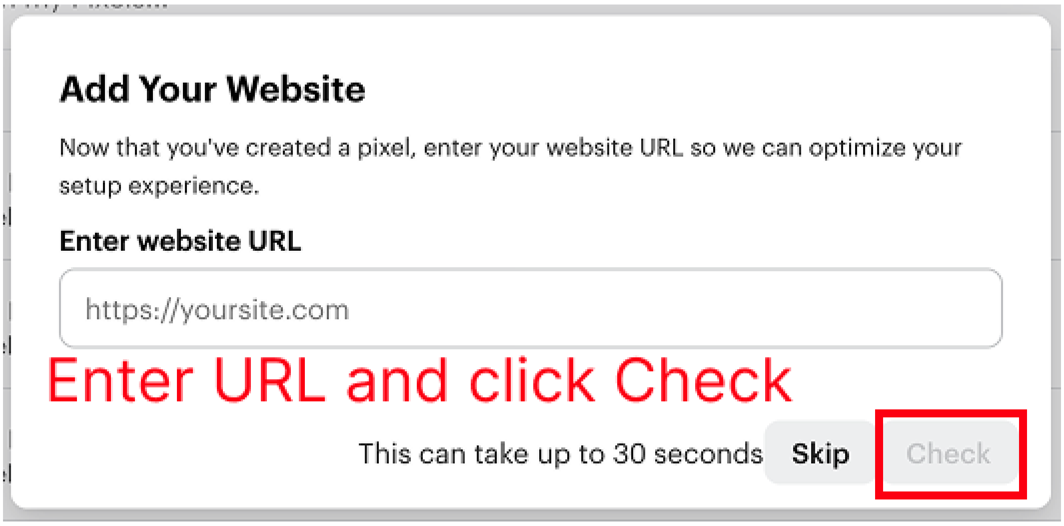


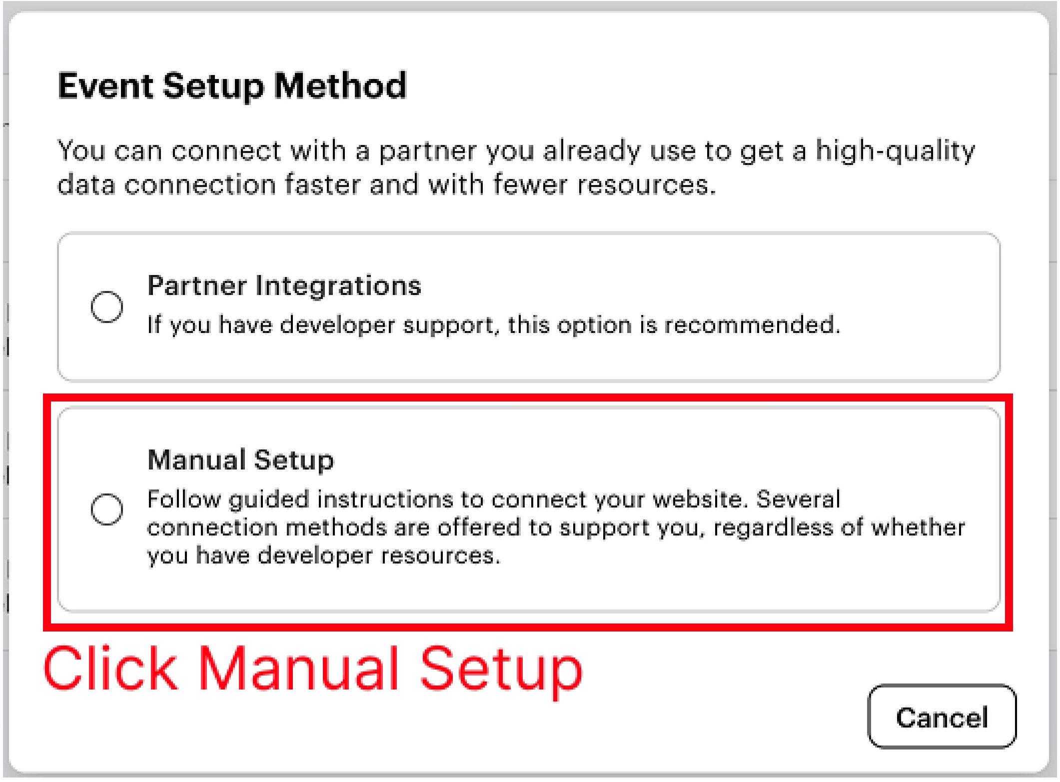
- Snapchat Ads Manager Setup Guide
- In Ads Manager, go to Pixel and click Create Pixel to open the creation dialog. Follow the instructions shown in the image below to complete the setup.

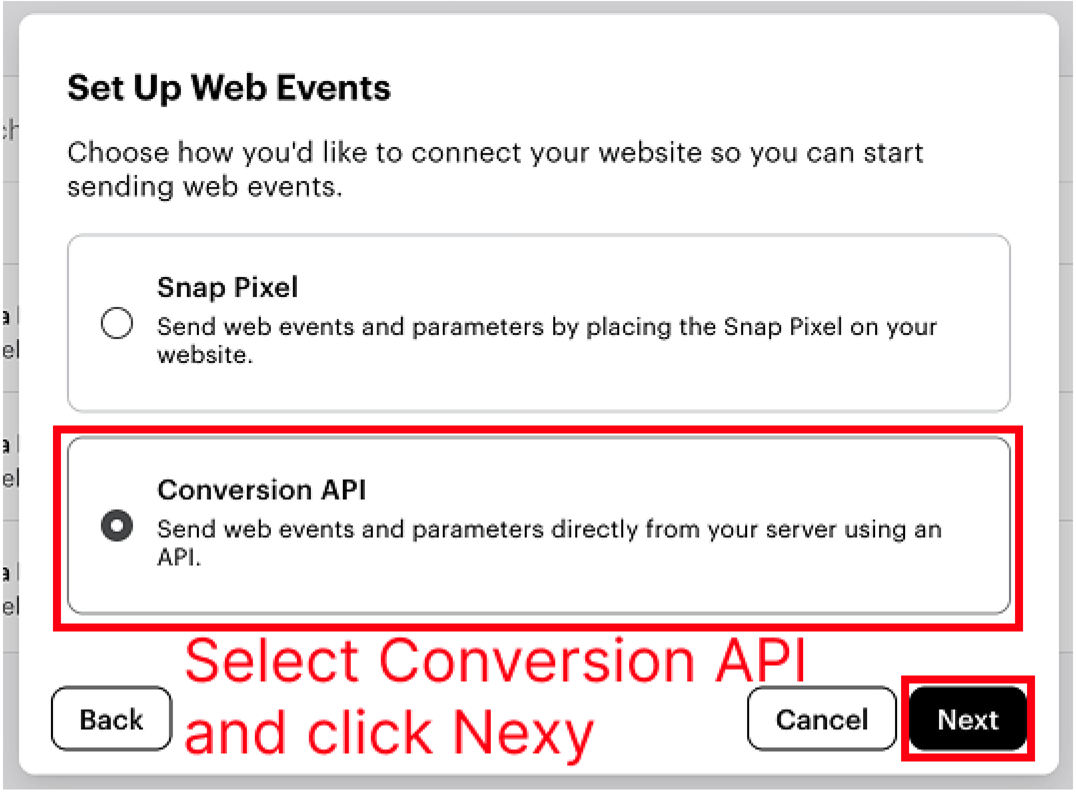


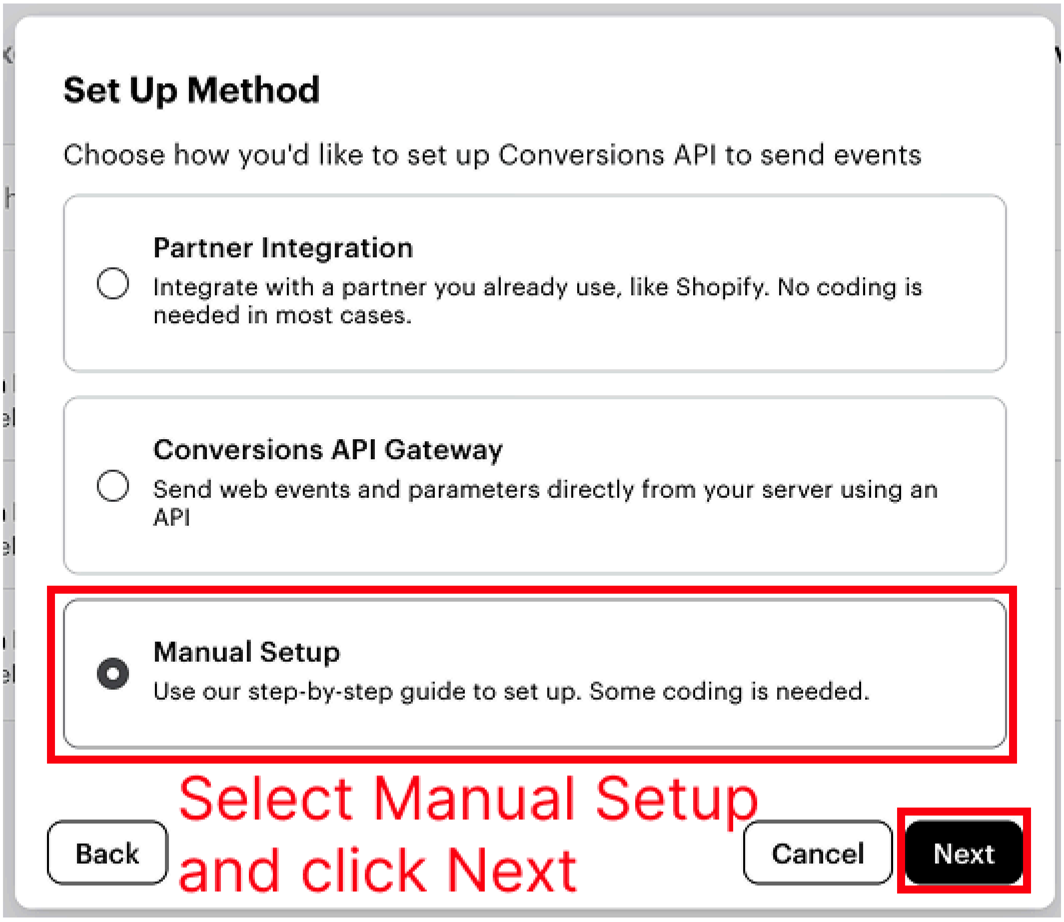

Create Your Snap Pixel
Create a Snap Pixel to send web events and parameters from your website, including customer actions and browsing behavior.
By clicking 'Create', I represent and warrant that I am authorized to bind the entity on whose behalf I'm acting, and agree on that entity's behalf, to the Snap Conversion Terms.
Pixel Name
Name Your Pixel
Enter name for this Pixel and click Create
Create my Snap Pixel
Cancel


Connect an Ad Account
Connect your Pixel to Ad Accounts to start running Campaigns with it.
Ad Accounts
Select the Ad Accounts to share to
Select account and click share
Share
Cancel

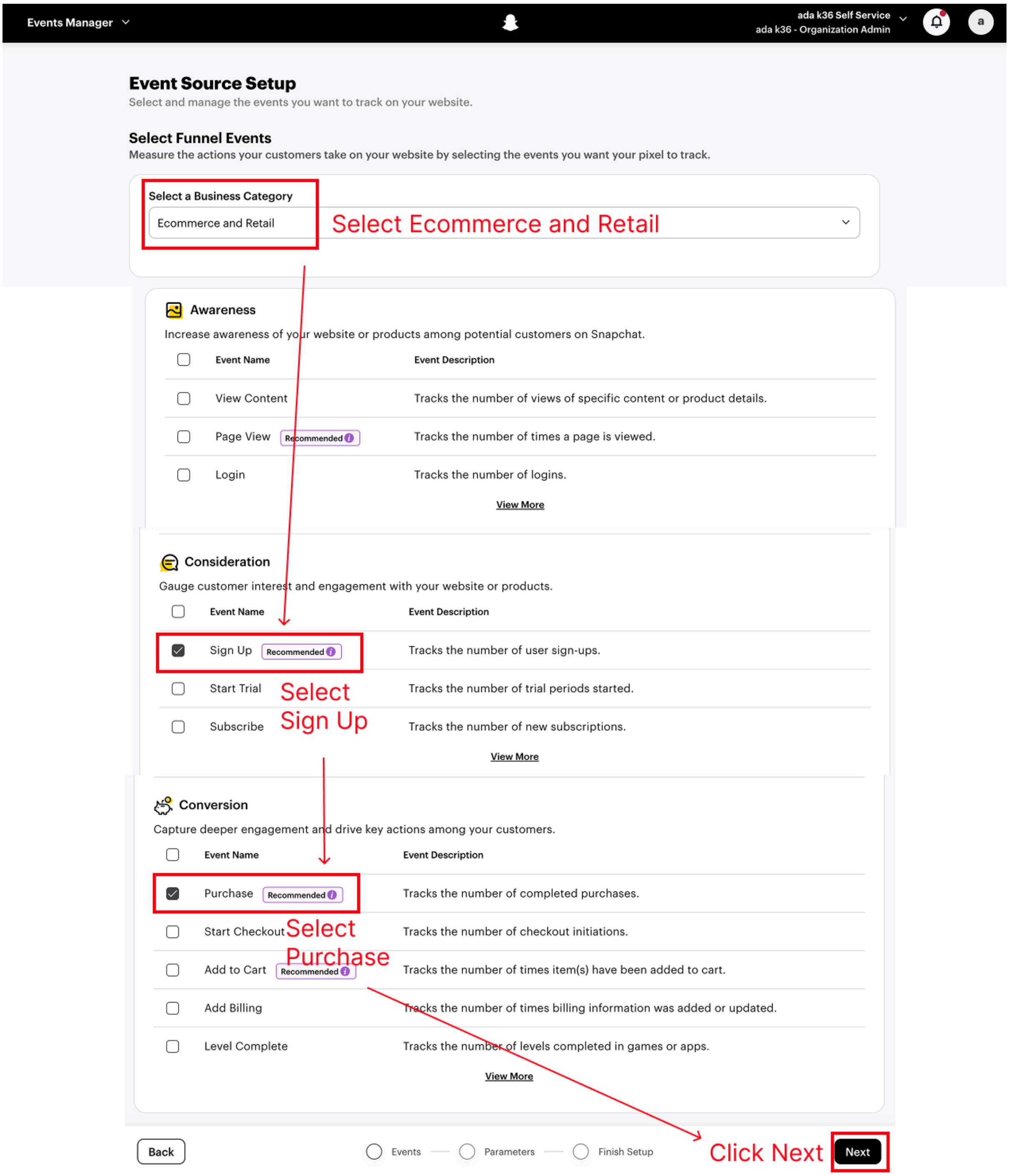

Add Your Website
Now that you've created a pixel, enter your website URL so we can optimize your setup experience.
Enter website URL
https://yoursite.com
Enter URL and click Check
This can take up to 30 seconds
Skip
Check

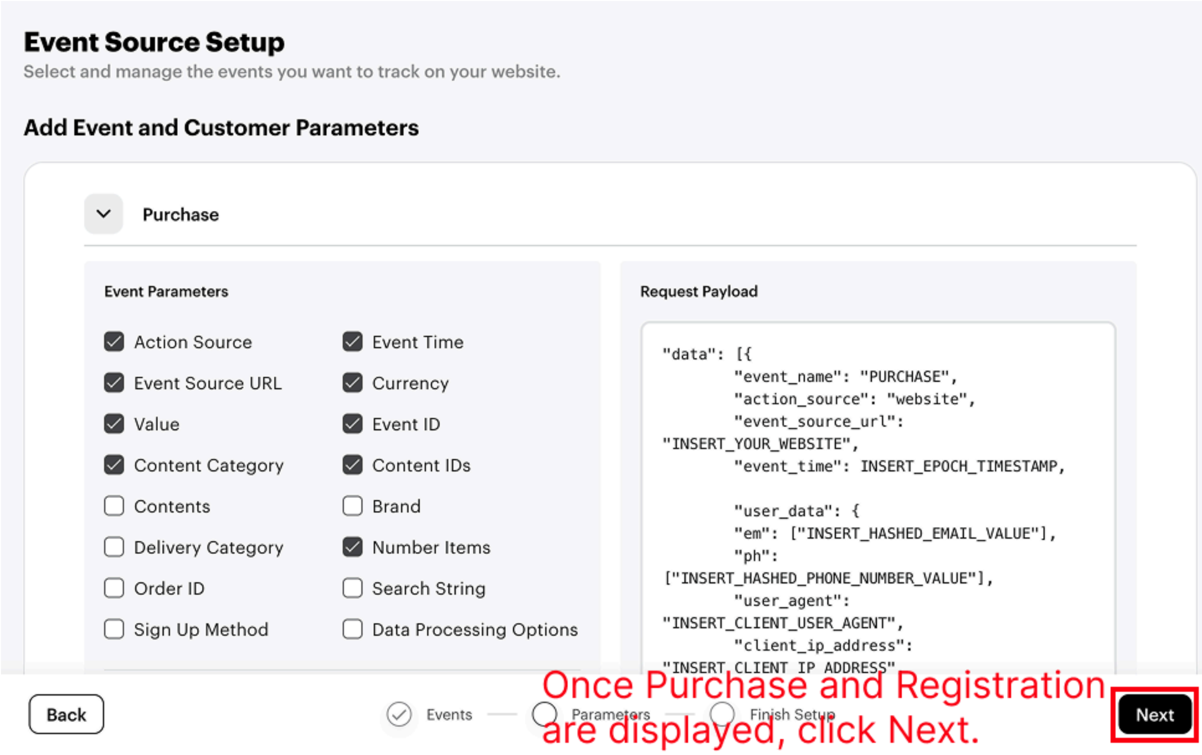

Event Setup Method
You can connect with a partner you already use to get a high-quality data connection faster and with fewer resources.
Partner Integrations
If you have developer support, this option is recommended.
Manual Setup
Follow guided instructions to connect your website. Several connection methods are offered to support you, regardless of whether you have developer resources.
Click Manual Setup
Cancel

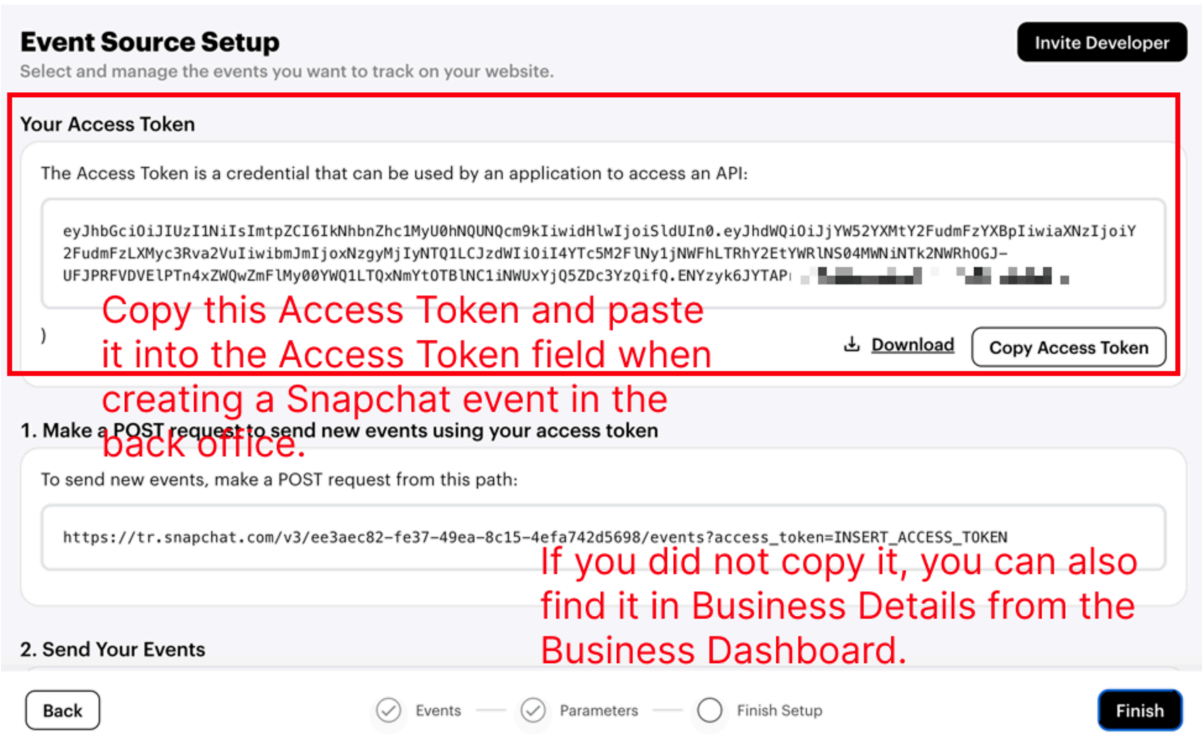

Set Up Web Events
Choose how you'd like to connect your website so you can start sending web events.
Snap Pixel
Send web events and parameters by placing the Snap Pixel on your website.
Conversion API
Send web events and parameters directly from your server using an API.
Select Conversion API
and click Nexy
Back
Cancel
Next


Set Up Method
Choose how you'd like to set up Conversions API to send events
Partner Integration
Integrate with a partner you already use, like Shopify. No coding is needed in most cases.
Conversions API Gateway
Send web events and parameters directly from your server using an API
Manual Setup
Use our step-by-step guide to set up. Some coding is needed.
Select Manual Setup
and click Next
Back
Cancel
Next

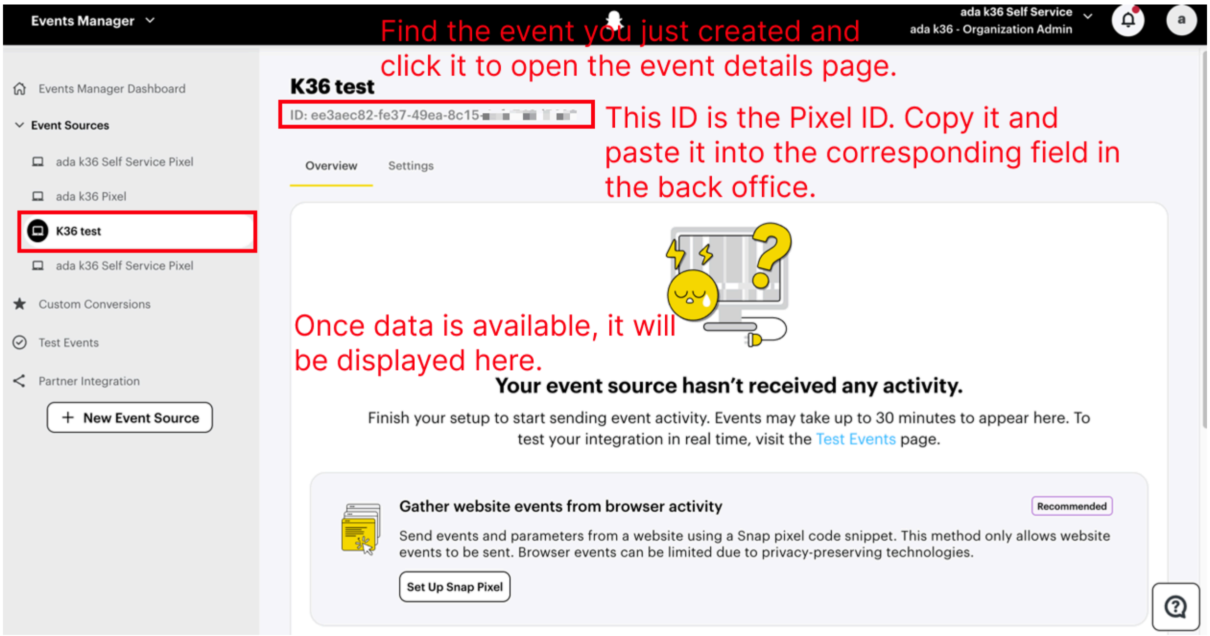
- Sign Up and Purchase must be selected under Event Sources for the system to receive event data. You may select additional event sources as needed.



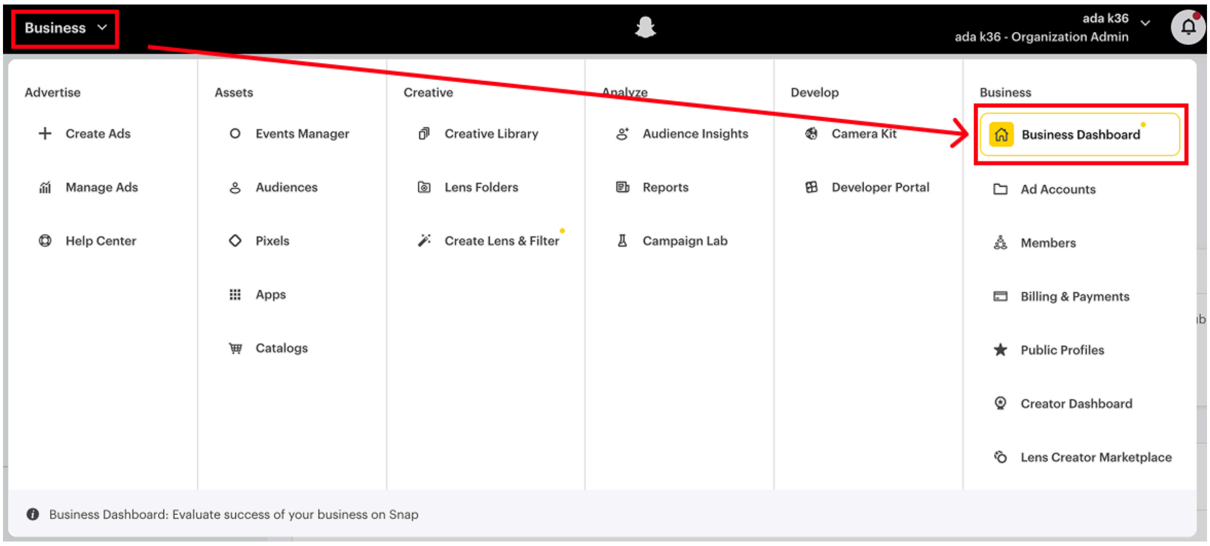


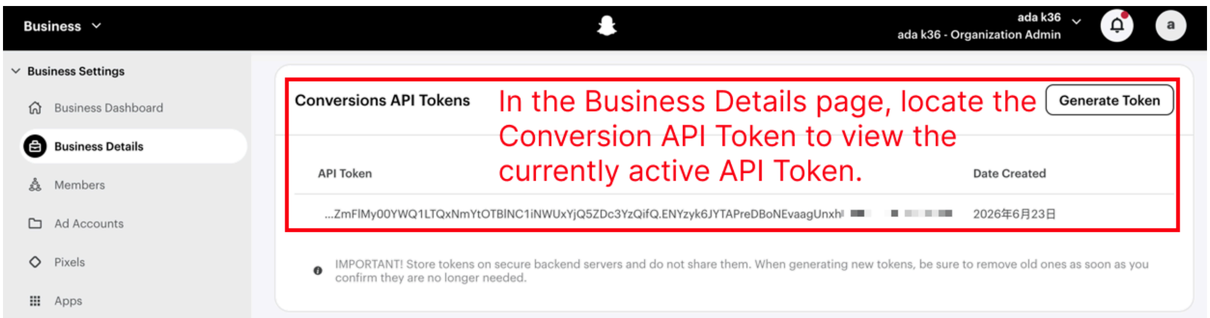


- In Events Manager, find the event you just created under Event Sources and click it to open the event details page.
- n the event details page, locate the ID. This is the Pixel ID. Copy it and paste it into the corresponding field in the back office. Any event data received later will be displayed on this page.

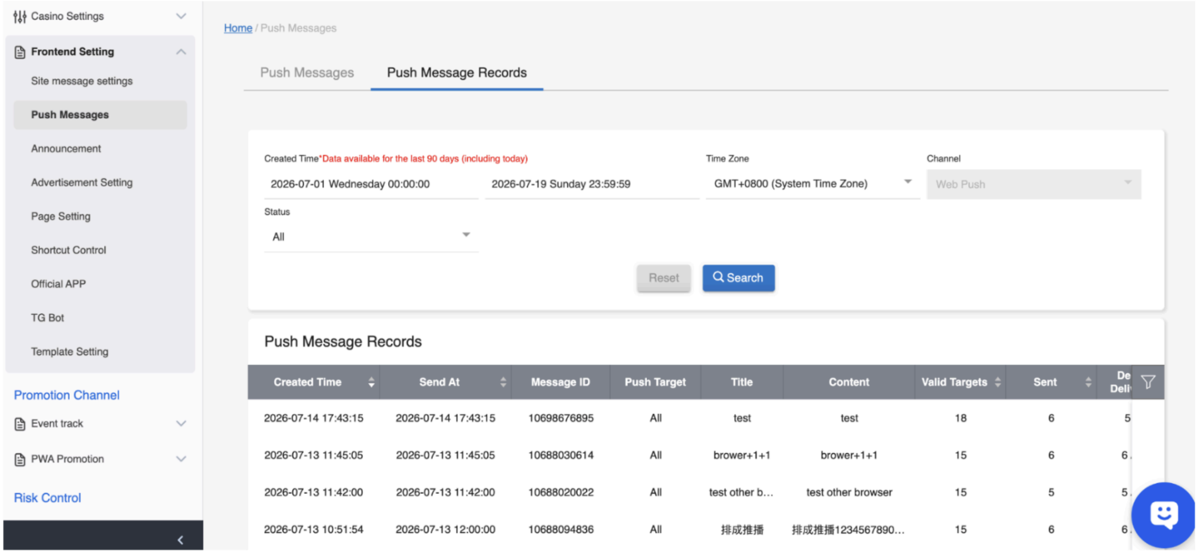


- In Business Dashboard, scroll down to the Conversions API Token section under Business Details to find the currently active API Token.





9-3 Engagelab adds push broadcast records



In the IMS backend→ Frontend Settings → Push Message, add a "Push Message Record" page

Search criteria

1. Searchable push notification creation time
2. Time zone
3. Channels: Currently, the system offers Web Push, with more options to be added later.
4. Status: Divided into All / Scheduled / Sending / Sent / Failed

Push Message Records

1. Creation Time: The time when the push notification was created by the backend user.
2. Sending At: The time the message was sent.
3. Message ID: A unique message identifier returned by the EngageLab system.
4. Push target: The audience reached by this push notification
5. Title: Main title text displayed on the user's push notification
6. Content: The text displayed on the user's push notification.
7. Valid target: The total number of valid devices eligible to receive signals.
8. Sent: The number of send requests that EngageLab actually successfully submitted to various platform channels.
9. Delivered / Delivery Rate
   Delivered: The total number of devices that the user has confirmed have successfully received the push notification.
   Delivery Rate: The percentage of devices that successfully delivered out of the total number of shipments.
10. Impressions: The actual number of times this push notification is displayed in the user's notification bar/lock screen.
11. Clicks / Click Rate (CTR)
    Clicks: The number of times a user actually clicks on the push notification in the notification bar, thereby waking up or opening the notification.
    Click Rate (CTR): The percentage of users who clicked on the push notification out of the users who were successfully delivered.
12. Status: Displays the statuses listed based on the search criteria.
13. Action By: Backend push notification operators

10. Others

10-1 Frontend Settings — Duplicate Display Name Error Message for Content Category

- Brief Description: In the backoffice Page Settings , when editing a Content category, if the display name is duplicated, an error message will be shown: [The display name for each language must be unique.]
- Location: IMS Backoffice: Side Menu > Frontend Settings > Page Settings