

PRIVACY POLICY FOR MECHRO VIA SMART APP

Last Updated: 15/03/2024

Thank you for using our Mechro VIA Smart App. This Privacy Policy outlines how we collect, use, disclose, and store your information when you use our mobile application.

1. Information We Collect

- a. User-Provided Information: When you register for an account, we collect the following information:
 - Full name
 - Gender
 - Location/Residence
 - Phone number
 - PIN
- b. Soil Moisture Data: Our app allows users to upload soil water readings to the database. This includes information such as soil moisture levels and timestamps.

2. How We Use Your Information

- a. User-Provided Information: We use this information to:
 - Create and manage user accounts
- b. Soil Moisture Data: We use soil moisture data to:
 - Generate visualizations and reports for users
 - Improve our app's functionality and performance
 - Conduct research and analysis to enhance soil moisture monitoring techniques

3. Data Sharing and Disclosure

- a. Third-Party Service Providers: Your information is not shared with any third-party service providers.

b. Legal Compliance: We may disclose your information in response to legal requests or proceedings, or when required by law to protect our rights, property, or safety.

4. Data Security

We take reasonable measures to protect your information from unauthorized access, alteration, disclosure, or destruction. However, please note that no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

5. Your Choices

You have the following choices regarding your information:

- You can review and update your account information at any time.
- You can choose to disable location services or other permissions within the app.
- You can request the deletion of your account and associated data by contacting us.

6. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be reflected on this page, and we encourage you to review this Privacy Policy periodically for any updates.

7. Contact Us

If you have any questions, concerns, or feedback regarding this Privacy Policy or our data practices, please contact us at admin@mechromalawi.com