

Blindfold Chess App Support

Welcome to the Blindfold Chess App Support page! We're here to ensure your experience with our app is as smooth and enjoyable as possible. Please find the following information below:

Steps to take if the app crashes or fails to load

- Uninstall and download the app again.

Contact Us

- You can reach me directly at romir.patney@gmail.com for information/questions/concerns.

Thank you for choosing the Blindfold Chess!

Privacy Policy

Last Updated: May 7, 2025

At **Blindfold Chess**, we are committed to protecting your privacy and maintaining transparency about how we handle data. This Privacy Policy describes how we collect, use, and disclose information when you use our app. By using the Blindfold Chess app, you consent to the practices outlined here.

1. Information We Collect

We strive to collect as little information as possible. However, to enhance functionality and understand overall usage trends, certain data may be collected in the following ways:

1. Third-Party Services

- **Google AdMob SDK:** Used to display banner ads with default iOS app settings.
- **FBSDK (FBSDK):** From version 1.3 onwards FBSDK is used to improve conversions from ads to app downloads.

2. In-House SQL Database

- We may store information such as username, user ID, email address, and other data that helps us troubleshoot issues, track feature usage, and improve overall app performance.

We do not sell any collected data to third parties.

2. How We Use Your Information

We use the information we collect, both directly and through third-party services, for purposes such as:

- Understanding how users discover and interact with our app (e.g., which links or sources lead to downloads).
- Improving the app's functionality and user experience based on aggregated or anonymized usage patterns.

3. Third-Party Services

We may rely on external service providers to support our app's performance and analytics:

- **Branch.io and FBSDK:** If enabled, this service may collect limited device information (e.g., device type, operating system version, referral data). For more details on [Branch.io](#)'s and FBSDK's (Meta) data practices, please refer to their official privacy policy.

We do not control these third-party services and disclaim liability for their individual data practices. We encourage you to consult their respective privacy policies for more information.

4. Changes to Our Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or to meet legal requirements. Any significant modifications will be indicated by the "Last Updated" date at the top of this policy. We encourage you to review this document periodically to stay informed about any updates.

5. Your Consent

By using the Blindfold Chess app, you acknowledge and agree to the terms described in this Privacy Policy, including the use of third-party services such as Google AdMob, Meta FBSDK and Branch.io. If you do not agree with any part of this policy, you should discontinue using the app.

If you have any questions or concerns about our privacy practices, please review this policy regularly for updates or consider reaching out to us through our available support channels.