



KlaraPL's Terms of Service

Last updated: 6th of February, 2026

I. GENERAL TERMS.

- A. Ordering a commission from me means you agree and accept all terms below.
- B. My commissions are **not** based on first come, first served policy. The picking process is based on available time and the amount of people interested.
- C. Please provide necessary references and descriptions.
- D. Your commission may be stopped or canceled due to rude and disrespectful behavior, or issues with communication in English or Polish.
- E. I have the right to decline your commission without stating my reasoning behind it.
- F. Not knowing the rules doesn't excuse you from following them.
- G. I will not draw anything sexually explicit, political or hateful.

II. PAYMENT

- A. All commissions must be paid upfront after sketch approval, unless the value of the commission exceeds €200. If the value of a commission exceeds €200, you have the right to split the payment according to the terms that we agree upon.
- B. The currency accepted is EUR.
- C. I only accept payments through PayPal.

III. PROCESS

- A. To inquire about a commission, write a message through my [Twitter](#), [DeviantArt](#) or [Google Form](#). My Discord tag is provided upon request.

- B.** Once I accept the commission, I will write to you so we can discuss the artwork, after which I will send a rough sketch to review. For the amount of possible corrections, please see VII. ADDITIONAL INFORMATION.
- C.** After you accept the rough sketch, I will send you an email with a PayPal invoice, due on receipt.
- D.** After payment I will start working on the artwork during the work days [Monday - Friday].
- E.** I will send Work in Progress images when I make bigger changes to the artwork or at your request.
- F.** The commission will be finished within an agreed timeline.
- G.** If there's a reason why I can't work for a prolonged amount of time, I will notify you as soon as possible.
- H.** After I finish the artwork, you will receive it as a high resolution file, and I may post the artwork to my online galleries. If you don't want me to post the artwork online, please see VII. ADDITIONAL INFORMATION.

IV. YCH COMMISSION PROCESS

- A.** To inquire about a YCH (Your Character Here) commission, write a message through my [Twitter](#), [DeviantArt](#) or [Google Form](#) with the YCH you're interested in and the necessary references. My Discord tag is provided upon request.
- B.** Once I accept the commission, I will send you an email with a PayPal invoice, due on receipt.
- C.** After payment I will start working on the artwork during the work days [Monday - Friday].
- D.** Due to the nature of the commission, I will not be sending Work in Progress images, unless requested.
- E.** The commission will be finished within an agreed timeline.
- F.** If there's a reason why I can't work for a prolonged amount of time, I will notify you as soon as possible.

- G.** After I finish the artwork, you will receive it as a high resolution file, and I may post the artwork to my online galleries. If you don't want me to post the artwork online, please see VII. ADDITIONAL INFORMATION.

V. COPYRIGHT / USAGE POLICY

- A.** I have the right to post and publish the finished commission wherever I please as promotional material.
- B.** As a client, you don't have the right to sell, edit, transform or reproduce the finished artwork without my permission.
- C.** You have the right to post the artwork on websites with a proper credit, as well as print it out for personal use only.
- D.** If the illustration is to be used for mass printing or commercial materials, please contact me to discuss a contract for the project.

VI. CANCELING/REFUNDING POLICY

- A.** I have the right to cancel the commission and refund the money at any time.
- B.** If you wish to cancel the commission and get a refund, the amount given back is based on how much work was already put into the artwork.
- C.** If the payment was not made yet, you have the right to cancel the commission.
- D.** If I'm unable to work due to force majeure, You can either get a refund or wait for me to fix the issues.

VII. ADDITIONAL INFORMATION

- A.** Any point in these Terms of Service can change depending on the situation.
- B.** You get 3 free revisions during the sketch and lineart/painting process (collectively), after which I will start charging extra, depending on how big the change is. You can

tell me before payment to add the revision fee into the price if you know you're going to ask for more than 3 changes.

- C.** If the amount of changes in a revision session requires reworking a substantial part of the artwork, the price will reflect that accordingly.
- D.** If you do not wish for the artwork to get posted online, I will add 20% to the price of the illustration. This does not apply if the publishing of the artwork is supposed to be delayed.
- E.** If there's a deadline of less than a week, I will charge extra, depending on how many days I have to finish your commission.
- F.** Prices rise with complexity and level of rendering.
- G.** If there's something that the Terms of Service didn't answer, make sure to ask me, the artist, for any clarifications.