Thank you for supporting R-MC Surplus Sales hosted by our very own Campus Store! ITS is required to DoD wipe all computers prior to offering them for sale so that there are no traces of proprietary college applications or data left on them. **While we cannot personally install an operating system on any computers that you purchase from us**, we hope the following information may prove useful. There are several options for installing a Windows or Mac operating system depending on your comfort level.

PCs

Current Faculty/Staff:

1. Purchase a $14.99 copy of Windows 10 for Education for personal use through R-MC's Microsoft Enrollment for Education Solutions agreement.
2. Register/login to the R-MC On The Hub portal using your @rmc.edu email and a password of your choosing (required for purchases).
3. Select Faculty & Staff & Microsoft Tabs to purchase Windows 10. **Our retired Dell systems are not certified for Windows 11.** You can, however, check Dell's Support site to confirm your model's Windows 11 compatibility yourself.
4. Choose the products you would like to purchase and check out when finished.
5. We recommend purchasing the $5.99 extended access guarantee (24 months) or making sure you save the download and product key information in a secure place.
6. After purchase, Microsoft will provide directions for downloading Windows 10, making a USB boot, installing, and then activating Windows 10 using the product key provided at purchase time.
7. Once you have used Microsoft's tool to create your USB install media, put it in a USB port on the computer and turn on the computer, repeatedly pressing F12 to enter setup.
8. In setup mode, select UEFI USB as the boot option, save and exit to restart the computer and it will boot to the Windows 10 USB and walk you through the installation process.
9. An option instead of going through steps 6-8 is to purchase a prebuilt Windows 10 USB boot from Amazon or Ebay for $10-20.
10. Another option after purchasing your copy of Windows 10, is to seek out a PC service center.

Current Students:

1. Follow Microsoft's directions for downloading Windows 10, making a USB boot and installing the OS.
2. Once you have used Microsoft's tool to create your USB install media, put it in a USB port on the computer and turn on the computer, repeatedly pressing F12 to enter setup.
3. In setup mode, select UEFI USB as the boot option, save and exit to restart the computer and it will boot to the Windows 10 USB and walk you through the installation process.
4. Once you have the operating system installed, make an in-person appointment and we will input the product key for you to activate Windows 10 Education which is free for current students.

General Public:

1. Make your own arrangements for purchasing Windows 10.
2. Follow Microsoft's directions for downloading Windows 10, making a USB boot and installing the OS.
3. Once you have used Microsoft's tool to create your USB install media, put it in a USB port on the computer and turn on the computer, repeatedly pressing F12 to enter setup.
4. In setup mode, select UEFI USB as the boot option, save and exit to restart the computer and it will boot to the Windows 10 USB and walk you through the installation process.

Mac Computers

The macOS is free for all users. The recovery disk on our surplus sales macs has been wiped so you will need to boot up in internet recovery to install the original macOS that the mac shipped with, then upgrade to the terminal release for that build of mac. To check compatibility of the newest macOS -Monterey, look up your mac's build by serial number and then check Apple's compatibility list.

If you have access to another mac and are an advanced user, you may be interested in Apple's instructions for building your own macOS installation USB to go directly to the latest macOS that your purchased system supports.