Terms and Conditions

19 Feb 2024

General

You must be 18 years or older to attend a photography workshop unless you attend with a guardian.
Payment of the workshop fee or overseas photography trip means you have read, understood and agree to all the terms and conditions outlined in this document.

Bookings and Payment

Your booking is not confirmed until payment is made. All bookings are subject a non-refundable administration fee.

- Photography workshops in Singapore or overseas trips: payments are required to be made in full to attend the Workshop.

Cancellation by you

If you are no longer able to attend your scheduled workshop, the following cancellation fees will apply:

- Cancellation within 3 months of the workshop or overseas trip: a full refund less $100 administration fee if your place is able to be filled. If your place cannot be filled, then a 70% refund will be available.
- Cancellation within 2 months of the workshop/tour: 50% refund available.
- Cancellation within 1 month of the workshop/tour: no refund available

Travel insurance

You are strongly encouraged to take out travel insurance to cover any amounts not able to be refunded to you due to the above cancellation policy.

Cancellation by Betel Box Asia Pte.Ltd.

In the event the workshop is cancelled due to extreme circumstances (i.e. severe weather conditions, natural disaster, war, civil unrest, a personal health or family emergency, or a lack of participants), you will be eligible for a full refund or a transfer of your deposit to a future workshop/tour date.
In the even more unlikely event the workshop/tour has to be terminated during the course of the workshop/tou (for similar reasons as those outlined above) a refund may be given depending on the individual circumstances that arise and how far through the workshop/tour the termination occurs.

Pandemic outbreak Cancellation/Postponement

In the event the workshop/ is unable to proceed due to Pandemic outbreak regional or national travel restrictions, the workshop will be rescheduled or refunded depending on the circumstances. The following will apply:

- If an alternative date is provided for the workshop, your booking will be transferred to the new date automatically
- In the event the workshop is cancelled outright, a full refund will be provided less any non-refundable administration costs to be split across the group (i.e. accommodation or other non-refundable travel costs incurred)
- If you are unable to attend the new dates, a full refund will be provided less a $100 administration fee.

Weather / Alternative Locations

The nature of landscape and travel photography is such that the weather is unpredictable. We will do our best to visit all of the locations mentioned in the workshop outline, however Betel Box Asia Pte.Ltd. reserves the right to alter the itinerary during the workshop to make the best of local weather conditions on the day.

A final decision will be made 3-5 days before the workshop is due to begin if a severe weather system is likely to irrecoverably impact the workshop. Landscape workshops will not be cancelled in the event of normal rain weather forecast as this can sometimes produce amazing light both for lakes and sunrise/sunset imagery. Astrophotography Workshops will be looked at on a day by day basis as often the skies do clear. Any cancellation will be made 1-2 days prior for night skies

Insurance

You are responsible for all insurances relating to your workshop/tour attendance (medical, equipment, travel). I strongly recommend you obtain travel insurance to cover any unforeseen circumstances such as travel delays, workshop/tour cancellation due to severe weather, natural disaster, transport strikes, political disturbances, war, civil unrest, or personal health emergencies. COVID-19 travel disruptions may not be covered by your insurance policy so please bear this in mind.

Health & Safety

You are responsible for informing Betel Box Asia Pte.Ltd. of any health conditions that may affect your participation in the workshop and you are responsible for your ensuring any personal medication is brought and administered.

By booking a place on this workshop/t, you are confirming you have the required health and fitness to undertake photography at all the locations and can comfortably sustain the long days required while out in the field (from 5am - up to 11pm).
Examples of terrain you may encounter:

- 30 minute easy flat walk (one way)
- 20 minute one-way walk up/down a track with steep steps down to glacier lookout (optional)
- You are responsible for ensuring you bring appropriate gear to each session of the workshop/tour as the conditions can vary hugely during the course of the day:
- Wet weather gear
- Sturdy footwear for hiking
- Warm clothing (hat, gloves, jacket)

You are also responsible for your own safety for the duration of the workshop/tor, Betel Box Asia Pte.Ltd. will not be held liable for any accidents or damage to your person or equipment, or damage to the natural environment that is caused by you.

Dietary Requirements

Some of the workshops/tours have meals included, please make sure you email us with your dietary needs if the workshop/tours you attend includes meals.

Camera Requirements and Preparation

In order to be adequately prepared and to get the most out of the workshop/tour you must undertake the following before arriving at the workshop/tpur:

- ensure the camera has full manual mode and turn this on
- ensure the camera is set to capture images in RAW, or RAW + JPEG
- know how to change aperture, shutter speed and ISO using the buttons or menu

- ensure the capacity of memory cards you bring is sufficient to hold hundreds of photos (N.B. shooting in RAW takes up much more space than JPEG files)
- ensure that you bring sufficient batteries and a portable charger as shooting all day is a significant drain on battery life and we cannot be held responsible if your batteries run out during the day limiting your ability to participate in the workshop
- ensure you bring along the camera manual (for any troubleshooting)

Appropriate Behaviour

By booking a place on this workshop/tour, you agree to act appropriately for the duration of the workshop/tour. Any behaviour that disrupts the workshop/tour or impacts on the other participants will not be tolerated. In the event a participant is asked to leave during the workshop, no refund will be given.

Social Media Promotion

By attending this workshop/tour, you agree to be filmed or photographed for use in future workshop promotion activities on any social media channel.

Privacy

For the purposes of registering and attending this workshop tour, certain personal data will be held on file by Betel Box Asia Pte.Ltd. This data will only be used to make informed decisions relating to the undertaking of the workshop activities and your participation and satisfaction and will not be used for any other purpose or disclosed to any third party.

Guide Safety

Our guides are first aid accredited.