## **FAMILY ID INSTRUCTIONS**

Family ID is now open for the school year!

<u>Click here</u> to complete the form as soon as possible. You MUST have a completed FAMILY ID and Sports Physical on file to try out and practice with your team, including over the summer.

If you are unsure about when your Sports Physical expires, stop by Nurse Byer to receive the expiration date.

## A parent/quardian should register by following these steps:

- 1. Access the Mt. Whitney FAMILY ID website by going to bit.ly/mwhsfamilyid or scanning the QR code below.
- 2. The Mt. Whitney Athletics Registration should pop up, click on the SIGN UP tab on the top right (if this is your first time using FamilyID), or LOG IN tab (if you already have a FamilyID account). If you already have a FamilyID account, skip to #4.
- 3. Sign Up for your secure FamilyID account by entering your family name, email address and password. Click on "1 Agree." You will receive an email with a link to activate your new account. (If you don't see the email, check your spam or junk folders).
- 4. You MUST click on the link in your email activation, which will log you in to FamilyID
- 5. If you do not return to the registration form, click 'Find Programs' to retrieve the form. Find Mt. Whitney. Once in the registration form, complete the information requested (Choose the current sports season). Click all sports that the student will/may participate in. When you have completed the form, click on Athletic Registration, click on Register Now, click the "Save & Continue" button, after all required fields are complete.
- 6. Review your registration summary and click the green 'Add to Cart'. (There is no cost, registration is FREE!)
- 7. On the next page, select Confirm Registration.

You will receive an email receipt from registrations@familyid.com. You can also view your completed registration in your 'Registration' tab. You can log into <a href="www.familyid.com">www.familyid.com</a> at any time to update your information and to check your registration(s).

**SUPPORT**: If you need assistance with your registration, you can call Family ID at 888-800-5583 X1 or email <a href="mailto:support@familyid.com">support@familyid.com</a>. FamilyID also offers online chat during business hours and a support center at https://familyid.desk.com. Support is available 7 days per week and messages will be returned promptly.

**PRO-TIP**: Select ALL sports you may be interested in playing to avoid delays later in the year.

Scan here to access the Mt. Whitney FAMILY ID site

